WHAT IS CCAM?

What can CAM-TAC do for your organization?



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Coordinating Council n Access and Mobility

Feb 24, 2004

- President George W. Bush signs Executive Order establishing the Interagency Coordinating Council on Access and Mobility.
- The Council's purpose was to coordinate the work of 132 Federal Programs across 9 Federal Departments that provide funding that is used in support of human services transportation.
- Secretary of Transportation Designated as the Chair of the Council



Goal 1. Activity 1.1

Create and manage a national technical assistance (TA) center that works across multiple sectors and builds mobility management capacity, connecting regional, State, and local CCAM partners to improve transportation access

- July 2024, FTA releases a Notice of Funding Opportunity to establish a Technical Assistance Center to support CCAM in Achieving the outcomes of the CCAM Strategic Plan.

- January 2025, The Community Transportation Association of America signs a cooperative agreement with FTA to operate the technical assistance center for CCAM.

With over 10 years of experience operating the National Center for Mobility Management, an FTA funded Technical Assistance Center whose prior work closely mirrored the mission of CCAM. CTAA was chosen to rebrand and expand NCMM into this new technical assistance center.

CCAM Technical Assistance Center

CCAM Members

- Department of Transportation
- Department of Agriculture
- Department of Education
- Department of Labor
- Department of Justice
- Department of Veteran's Affairs
- Department of Health and Human Services
- Department of Housing and Urban Development
- Department of Interior
- National Council on Disability
- Social Security Administration

“The purpose of CCAM-TAC is to take the concept referred to as COORDINATION, something that has been tossed around in public transportation for decades and take it from a process that is talked about and turn it into an outcome” …CTAA Executive Director Scott Bogren

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What are the challenges of coordination? What makes it difficult? Why has it been more of a process instead of an outcome?

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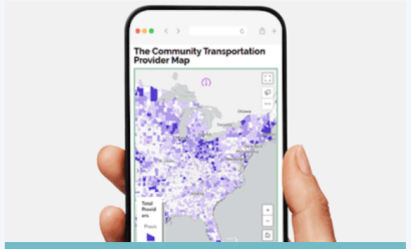

CCAM
Technical
Assistance
Center

Tools and Resources



Transportation Technical Assistance Coordination Library (TACL)

The Transportation Technical Assistance Coordination Library (TACL) features information on transportation coordination for state and local stakeholders.



Community Transportation Provider Map

An interactive map that allows users to locate FTA-funded public transportation systems.



Cost Allocation Tool

A tool that accounts for divergent Federal requirements and funding sources by costing transportation services in a manner that addresses the specific needs and cost principles of participating agencies



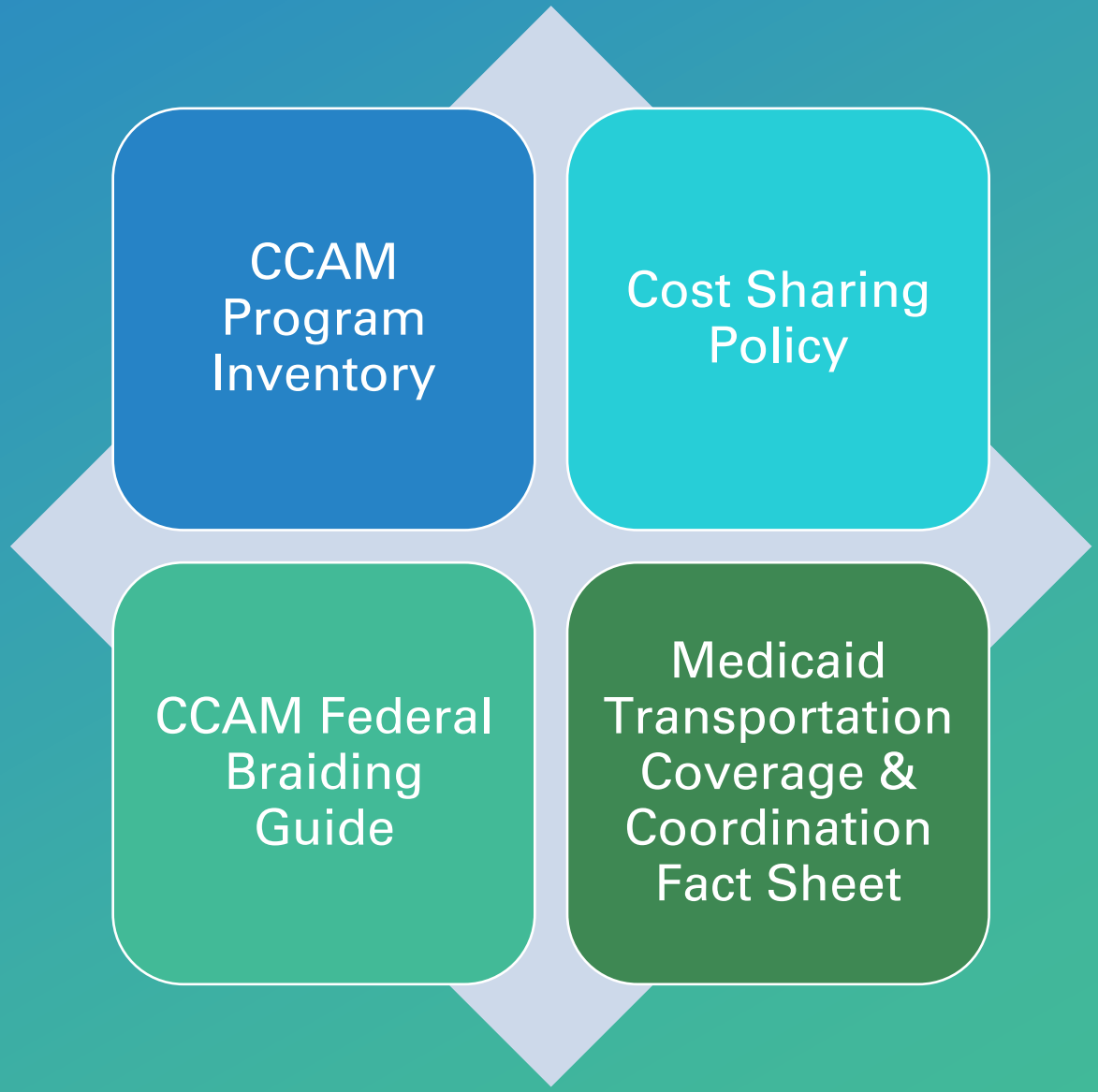
The CCAM Help Desk

Coming Soon

On-site Technical Assistance

- State Coordinating Roundtables
- Regional Coordinating Plans
- County Human Services Coordinating Transportation Plans
- State Mobility Management Planning

Technical Support for CCAM Federal Resources



Planning Grants

- RFP to be released late in 2024 and awarded in 2025
- Human Centered Design Process
- Training in HCD
- On site Assistance in Community Needs Discovery (interviewing)
- Onsite Technical Assistance for Concept Development
- Online support

Communities of Practice

CCAM-TAC has created resource pages dedicated to the seven primary audiences served by the about the CCAM agency-funded programs **agencies of the Coordinating Council on Access and Mobility**. These pages are designed to:

Assist CCAM agency staff in finding more about transportation

Allow CCAM agency staff to post funding and other announcements that support transportation coordination

Allow mobility management professionals to learn more

Listed under each CCAM-funded program are 1) program descriptions, 2) funding mechanisms and opportunities, and 3) relevant transportation supports. Promising practices related to coordination will be linked here as they evolve.

Programs by population served:

Children and Families

Employment and Training Participants

Housing Residents

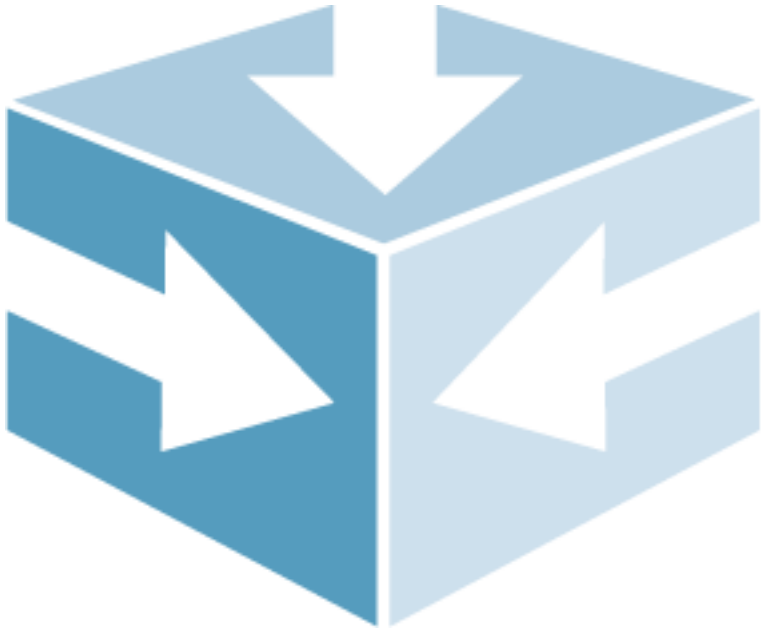
Military Veterans

Older Adults

Patients Accessing Health Care Services

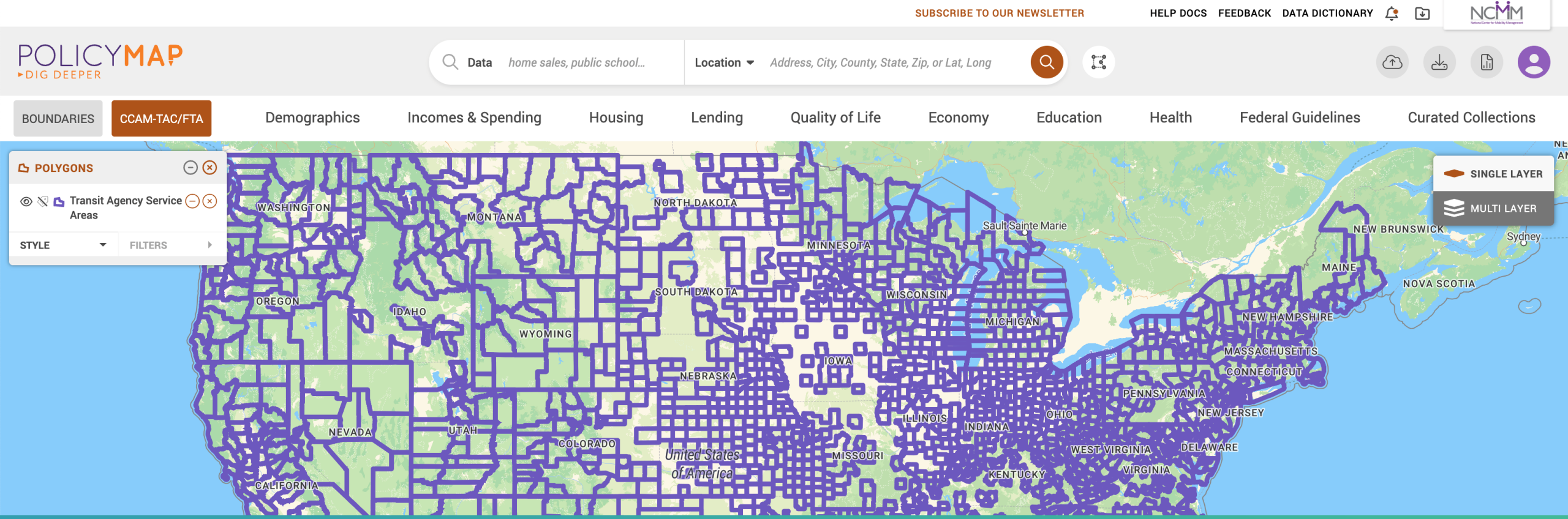
People with Disabilities

Performance Measure Training



You Get What You Measure®

You Get What You Measure® is our trademarked approach to strategic planning that incorporates measurement and can be used as a framework for evaluation. You Get What You Measure® is a values-based approach that incorporates systems thinking, creates a shared language, and allows people and individuals with diverse perspectives to share responsibility and accountability in achieving mutually beneficial goals.

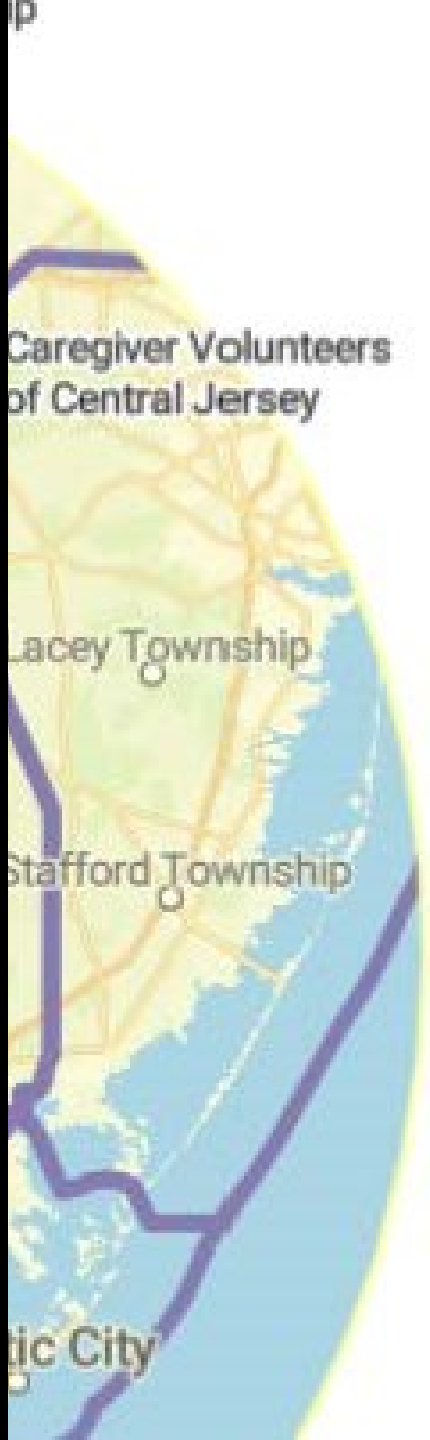


COMMUNITY TRANSPORTATION PROVIDER/POLICY MAP

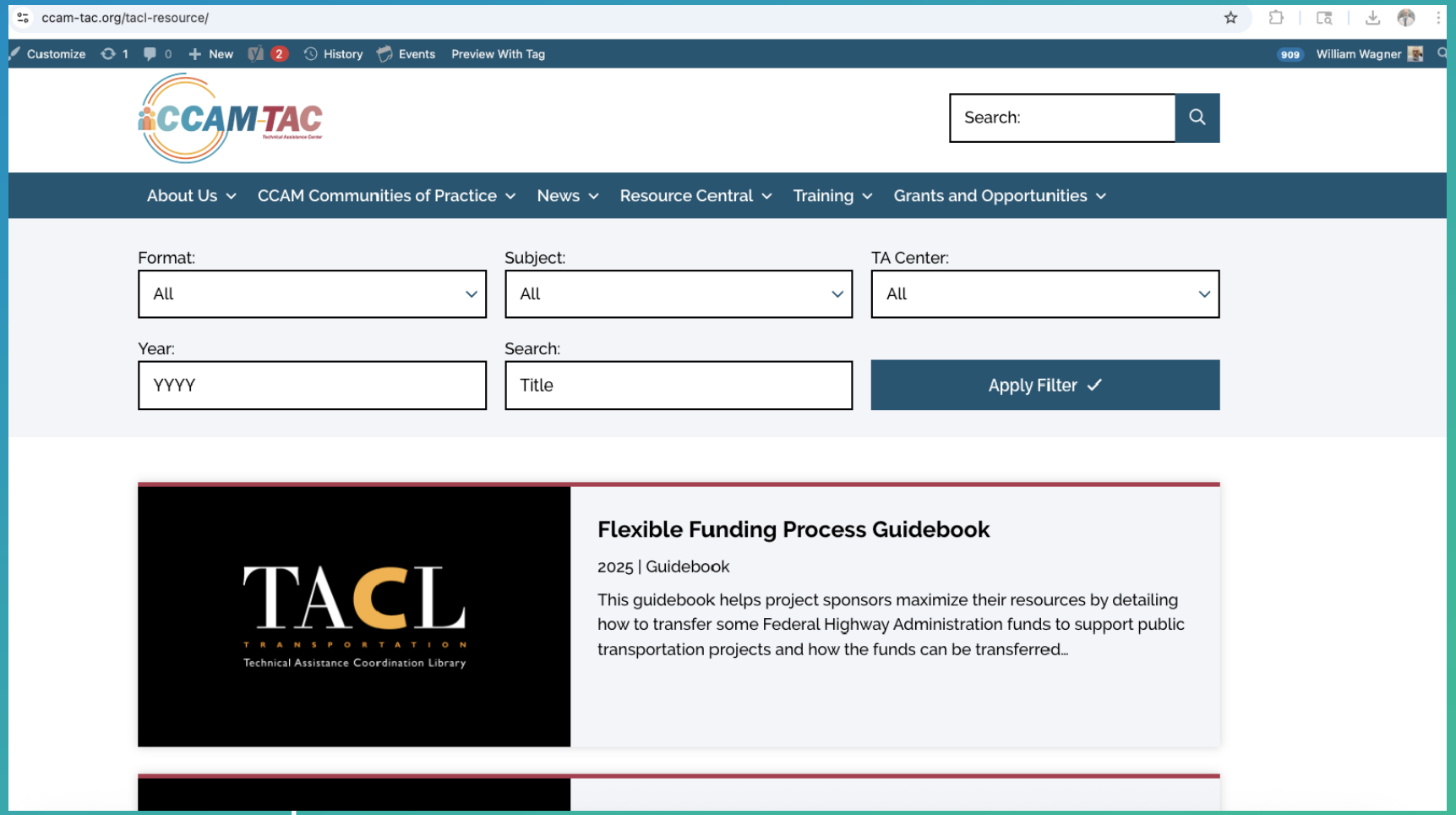
Service areas of providers by State, County, or custom region



RADIUS


Caregiver Volunteers
of Central Jersey
Lacey Township
Stafford Township

TRANSPORTATION TECHNICAL ASSISTANCE LIBRARY



TRIP COST ALLOCATION TOOL



CHALLENGES

- Our Challenge:
  - Previous costing models focused on the fully allocated cost of the transit provider agency
    - When sponsored clients of multiple Federal agencies rode on a single vehicle trip, there was no basis or methodology to allocate those costs – on an equitable basis
    - This created a disincentive to grouping trips – a documented cost saving strategy
      - Advocated relentlessly by GAO since 1977

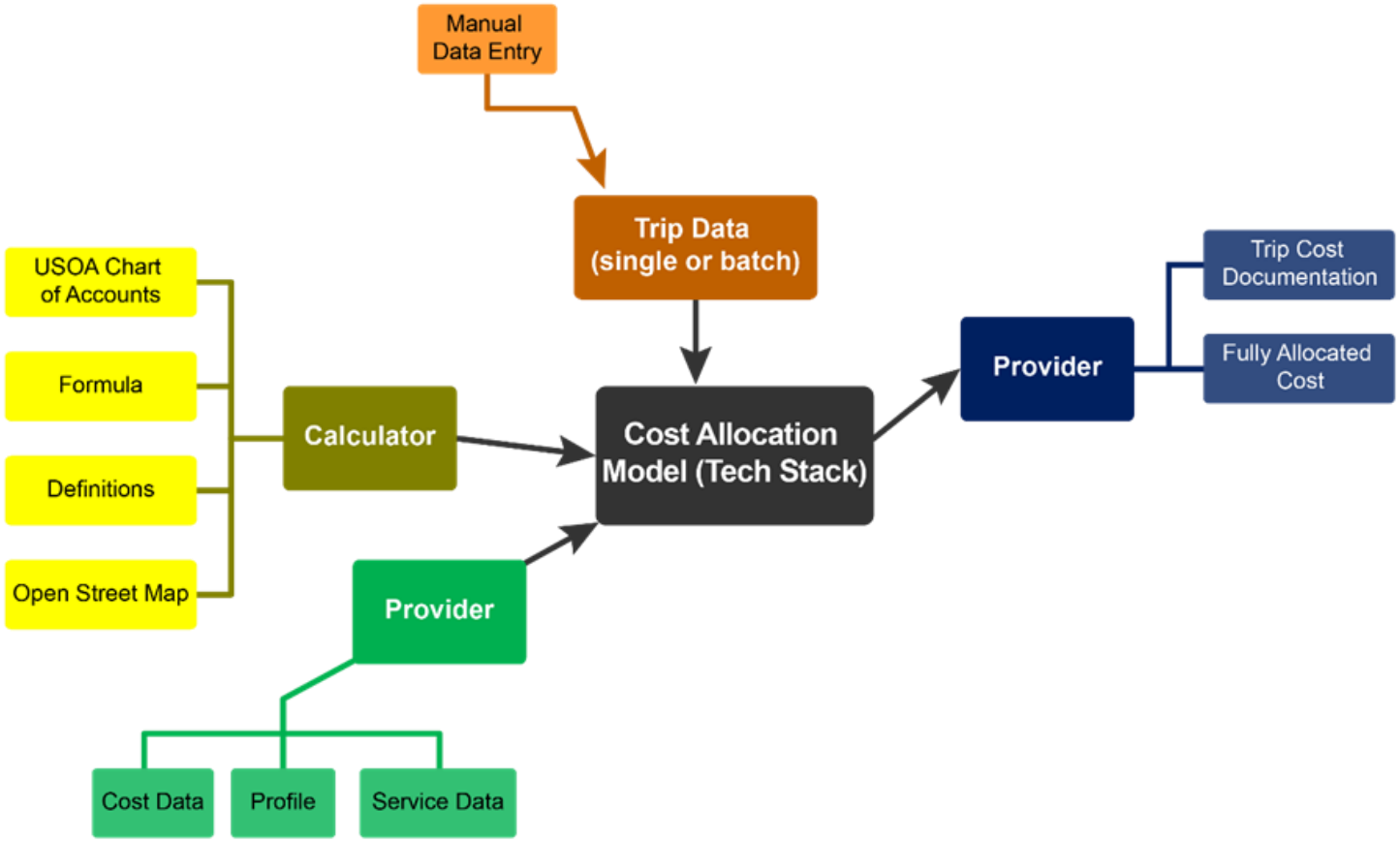
CHALLENGES

- Changing/Evolving Medicaid & NEMT Service Delivery Models
  - Fee-for-service at the local level
  - Brokered services at the regional or statewide level
  - Managed care at the statewide level

CHALLENGES

- Diversity in the Network of NEMT Service Providers
  - Transit agencies
  - Nonprofit organizations
  - Private, for-profit transportation companies
- Differing state Medicaid models
- Multiple state agencies may be involved in sponsoring NEMT

EVOLUTIONARY DEVELOPMENT



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Content was delivered as promised

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Any comments, suggestions or questions

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Thank you

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