



National Community Action Partnership
2024 ANNUAL CONVENTION
PROGRAM BOOK

Inspiring Hope and Advancing Opportunity
Seattle, WA | August 27 - 30
#CAPCON24



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The Promise of Community Action

Community Action changes people's lives, embodies the spirit of hope, improves communities, and makes America a better place to live. We care about the entire community, and we are dedicated to helping people help themselves and each other.



Code of Conduct

Core values of the National Community Action Partnership (NCAP) are equity and respect. NCAP members and event participants are expected to foster an inclusive, cooperative environment where all are welcomed, open dialogue is encouraged, and all perspectives are appreciated. Every member and event participant is expected to act in a professional, responsible, and respectful manner while engaged in NCAP events and activities. Unprofessional behavior including disparaging comments and unwelcome conduct related to sex, race, color, gender, age, disability, orientation, or religion will not be tolerated.

If any member or event participant engages in unprofessional behavior, NCAP leadership may take any action it deems appropriate, ranging from a simple warning to the offender to expulsion from current and future activities. NCAP's intent is to foster respectful behavior embodied in the Code of Conduct. NCAP staff will be happy to help event participants with Code of Conduct concerns. Please email registration@communityactionpartnership.com to report concerns.



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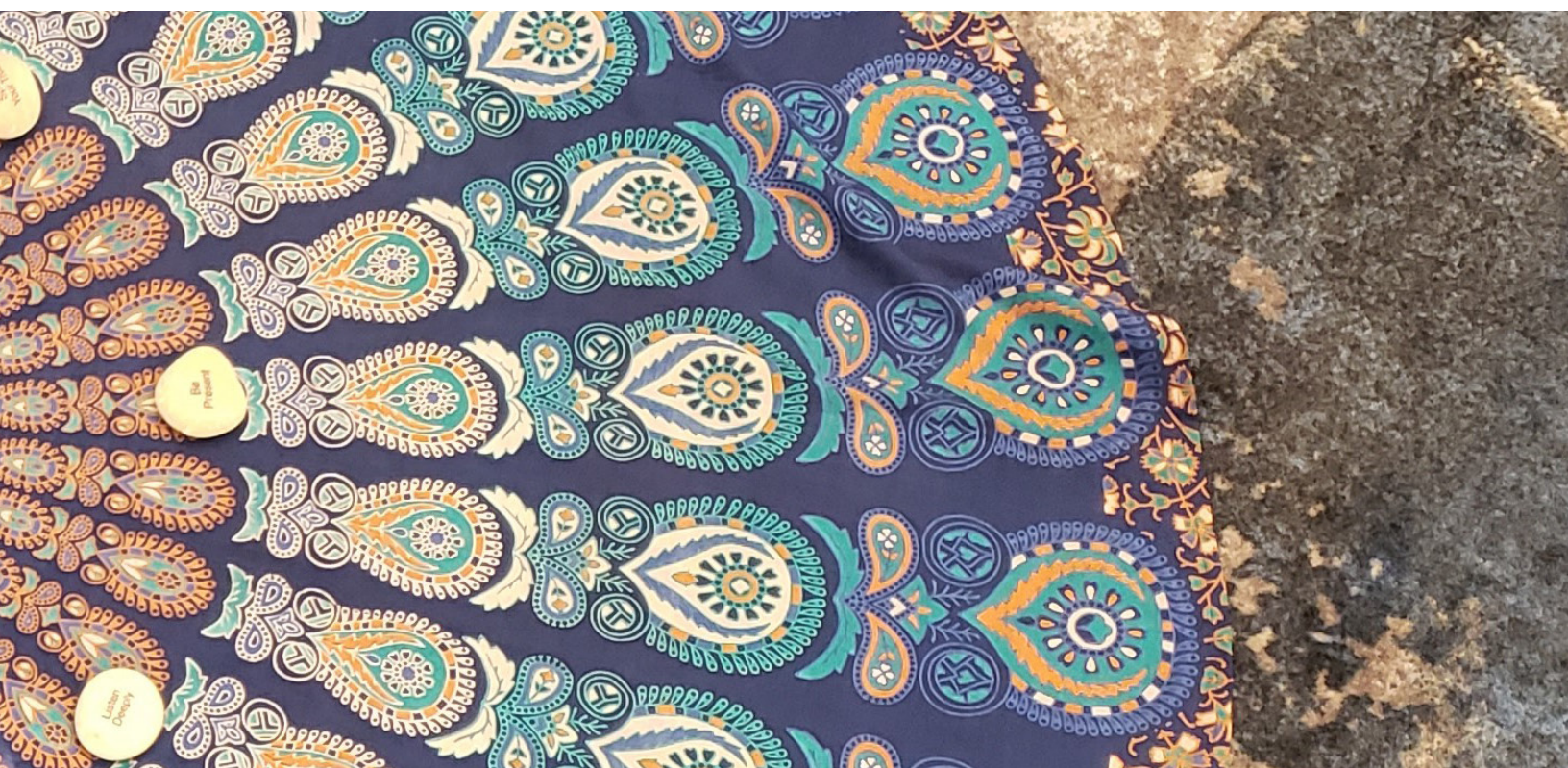
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THE WHITE HOUSE

WASHINGTON

May 1, 2024

I am proud to recognize this May as Community Action Month.

Every year, over 1,000 Community Action Agencies (CAAs) across the country work tirelessly to reduce the causes and conditions of poverty. With support from the Community Services Block Grant (CSBG), CAAs make a key difference in the lives of millions of Americans—providing housing, nutrition, utility, and transportation assistance; improving access to employment and education services; supporting people during crises; and more. These agencies are vital resources for so many, and I remain committed to providing them with the support they need to uplift their communities.

My Administration has made it a priority to invest in the CSBG, helping ensure that CAAs can deliver life-changing services to the people they support. We have more than doubled our investment in the Low Income Home Energy Assistance Program, which provides CAAs with funding to help families afford their energy bills. My Administration also launched the Low-Income Household Water Assistance Program—a critical initiative CAAs use to expand access to affordable water. And as we continue to build an economy from the bottom up and the middle out, we are going to keep working with partners at CAAs to ensure our efforts are benefiting all communities.

I have never been more optimistic about America's prospects than I am today, in part because of the selfless spirit of the women and men who serve the people and the communities they love through their work at CAAs. This month and every month, may we thank them for their dedication to forging a more just and equitable future for all.

A handwritten signature in black ink, appearing to read "Joe Biden". The signature is written in a cursive style with a large, sweeping initial "J".

PRAMILA JAYAPAL
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June 11, 2024

Friends,

I am honored to send greetings to the National Community Action Partnership on the occasion of the 2024 Annual Convention. Congratulations on your 60-year anniversary!

Community Action Agencies are at the forefront of the fight to eradicate poverty and create opportunities for people who face cultural, linguistic and systemic barriers. Here in King County, organizations such as Neighborhood House, Solid Ground, El Centro de la Raza, Byrd Barr Place, Multi Service Center and Hopelink are providing essential services to increase the economic stability and mobility of families.

I was proud to directly support this work in 2022 by securing \$275,000 in community project funding for Neighborhood House's WIOA Employment Program. I am committed to continuing my advocacy in Congress for resources to support the invaluable work that Community Action Agencies are doing across Washington and throughout the United States.

Though I could not be with you in person, I am inspired by your efforts to transform communities and change lives. I would like to especially thank the wonderful teams at the Washington State Community Action Partnership and the National Community Action Partnership for their hard work in putting together this event.

Enjoy the 2024 Annual Convention!

Sincerely,



PRAMILA JAYAPAL
Member of Congress



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Community Action Friends and Colleagues,

I'm honored and excited to welcome you to Seattle for NCAP's 2024 Annual Convention! This year marks community Action's 60th anniversary. 60 years of serving America's poor. 60 years of providing hope to those who have found themselves lost and desperate. 60 years of protecting children and families from falling deeper into the dark abyss of pain and suffering. 60 years of caring for our seniors. 60 years of providing a hand up to those whom many would like to forget exist in our midst. When Community Action was launched 60 years ago, it was critically needed then as it is today. Community Action is the catalyst of transformational change throughout this country. Change that impacts not only the lives of those it serves but change in attitudes and apathy toward poverty. Change that erodes the societal structures erected to keep the poor, poorer and the rich, richer.



And our theme for this year's convention, "Inspiring Hope and Advancing Opportunity," truly embodies the 60-year legacy of Community Action's impact throughout America.

Over this span of time, so much progress has been made. Countless families have been transformed. We've developed new innovations, strategies and programs that help families and communities reach their full potential. And we should be proud of these accomplishments. But we must also understand that much more work is needed.

For it is my belief that we can eliminate poverty in America, we can eliminate structural racism and inequity. So, for me, part of commemorating this 60-year milestone means reflecting on what work still lies ahead, and recommitting myself to our purpose, our values, and this movement we call Community Action.

I thank you all for joining us. Please enjoy this year's Convention!

Sincerely,

Dalitso Sulamoyo, Ph.D, CCAP
Board Chair
National Community Action Partnership



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Welcome to Seattle!

There are few greater joys than coming together this week to commemorate 60 years of Community Action. Because it's so much more than just a milestone. 60 years of Community Action is 60 years of helping families and communities reach their full potential. It means six decades of opportunity building, six decades of work to push our country forward in hopes of achieving our shared vision of a nation where *all* people can thrive. That work, and the legacy of family success and well-being that it's brought, is something well worth celebrating. And I feel blessed to be able to celebrate it with all of you here in Seattle.



And we couldn't be more elated to have a pair of excellent keynote speakers to help us set the tone and theme for our Convention. We'll be joined by Stephanie Land, whose voice and mission truly embody the spirit of the resilient families and dedicated staff who make up the Community Action Network. And we'll also hear from Vu Le, a brilliant leader, nonprofit visionary, and dear friend of Community Action.

We're very lucky to be hosting this special event in the great city of Seattle. I hope you'll find the time to enjoy some of the many exciting sights and attractions it has to offer. From its iconic Space Needle to its broad array of museums to its hundreds of parks and natural wonders, Seattle has plenty for everyone.

We thank you so much for being with us for this historic occasion. The work you do means everything to NCAP's staff, our board of directors, and countless families across the country. I hope you enjoy our experience here together. Here's to 60 years of *Helping People, Changing Lives*.

Yours in Community Action,

Denise Harlow, CCAP
Chief Executive Officer
National Community Action Partnership



National Community Action Foundation

Connecting Communities to Washington Since 1981

Welcome to Seattle!

This conference, like so many others throughout the country, will be, in part, a celebration of the declaration of the War on Poverty. And, what a 60 year journey it has been!

When the War on Poverty began and Community Action Agencies were formed, we were given one of the most difficult assignments that any movement has ever received: to end poverty in America. And, in doing so, to bring hope, justice, and opportunity to all of our people.

It has certainly not been an easy 60 years. But then again, if ending poverty in America was easy, someone else would have done it a long time ago. But, we were given the responsibility. We know that the ever changing political winds, combined with other more pressing priorities and the sometimes unrealistic expectations placed upon us, have made this journey hard, long and sometimes controversial. But regardless of the obstacles, for 60 years we have not only succeeded, but we have also become vital in the life of our communities. That is worthy of a celebration!

Part of the observances of our 60th year anniversary will rightly focus on the success and the importance of local Community Action Agencies. Yet let us not forget that we would not be here today if not for the leadership, commitment and perseverance of not only a Johnson or a Kennedy, but also of a King, a Chávez, an Abernathy, a Height, a Huerta, a Shriver and so many others. Let us also remember the many of hundreds and thousands of board members, agency employees, volunteers and executive directors who, over these decades, have made the good fight to ensure that America keeps its commitment to addressing the poverty in its midst.

And finally, let us use this conference to remind ourselves that the fight still goes on and that this generation of Community Action warriors, and those that follow, must also do their part in keeping America's commitment to equal justice, opportunity and hope alive for all our peoples.

All the best,

David Bradley, CEO
National Community Action Foundation



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Dear Friends and Colleagues,

On behalf of the Board of Directors and staff of Community Action Program Legal Services, Inc. (CAPLAW), I welcome you to the National Community Action Partnership's 2024 Annual Convention in Seattle. We are honored to participate in this year's convention as we join you in commemorating 60 years of community action! We look forward to learning with you and sharing about important issues critical to the success and well-being of our network.

Community Action truly exemplifies what makes America strong. We are individuals—of different political perspectives, races, religions, backgrounds, and communities—coming together to identify what low-income people in our neighborhoods need to succeed and finding ways to meet those needs. At CAPLAW, our efforts to eliminate poverty involve strengthening the legal and management capacity of community organizations. We update Community Action Agencies (CAAs) on the latest legal requirements and help hone their knowledge and skills in the areas of board governance, financial management, and compliance. We equip CAAs with the tools they need to advance equity and innovate to reimagine a better future for the communities they serve.

The deep relationships we have developed with our national partners enhance our ability to effectively advocate on behalf of the Community Action network. We are excited by the variety of workshops offered at this year's convention. During the week, we will be participating in a pre-con session on understanding key decision points in Weatherization, the Head Start Town Hall, and other panels that discuss timely and relevant issues for CAAs, including federal rules for CAAs related to voting and elections, and cultivating equity in agency culture.

CAPLAW looks forward to working with the Partnership in the coming year to build capacity and foster the success of Community Action network organizations as high-performing, innovative and accountable agents of opportunity to communities across the nation.

We wish you a wonderful time taking in the invaluable information and connections at this convention and look forward to working with you!

Sincerely,

Allison Ma'luf
Executive Director and General Counsel

Community Action Program Legal Services, Inc.

Arlene Dobison, President ▪ Ken Robinette, Vice President ▪ Joel Evans, Treasurer ▪ Kathy Di Nolfi, Secretary
Allison Ma'luf, Esq., Executive Director/General Counsel ▪ David Bradley, Coordinator



Community Action is not and has never been shy. Forged within the Economic Opportunity Act—the necessary and equal partner to the Civil Rights Act—from the start, Community Action embodies the bold idea that our nation cannot achieve true social justice without full economic opportunity for all. Critical to this effort is the idea that creating an economic reality that enables self-sufficiency would help, to paraphrase Dr. King, bend “the arc of the moral universe” that much more toward justice.

The work of Community Action is centered around the audacious idea of hope. Every day, this network of local, state, and national partners helps families and individuals travel the path toward self-sufficiency, improving the communities in which they live one household, one hopeful step at a time. Hope is the currency Community Action has turned to time and again to ensure and advance equal opportunity. In this endeavor, hope is neither timid nor tame. Instead, it is brave, daring, and compassionate.

It is why your theme of “*Inspiring Hope and Advancing Opportunity*” is so timely. To continue as change agents requires us to be unabashed in our optimism that change remains possible, even among the greatest of challenges. It requires us to traffic in the courageous notion that advancing opportunity for all, through steadfast work and steadfast hope, will create a more just and fairer world.

It is in this spirit that, on behalf of the NASCS board, membership, and staff, I welcome you to NCAP’s 2024 Annual Convention here in Seattle! As a national partner, NASCS shares the belief that the work of Community Action, steeled by its unflinching hope, is as needed as it has ever been. As you celebrate the 60th anniversary of this work, NASCS stands in lockstep with you.

Enjoy the conference and all that Seattle has to offer!

Sincerely,

Cheryl Williams
Executive Director

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You help make our communities stronger, safer and better.

We're consistently impressed by the fine work of NCAP members in helping improve the condition of our neighborhoods across the nation. We appreciate the difference you make every day.

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California

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Partnership for Community
Action, Inc.
Georgia

Jayni Hirth

Mid-Iowa
Community Action, Inc.
Iowa

Amber Holmstrom

West Central Minnesota
Communities Action Inc.
Minnesota

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Advancement Corporation
of Planning Region XI
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Community Action
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WAGES - Wayne Action
Group for Economic
Solvency, Inc.
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Community Action Program
(GETCAP)
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Community Action Agency of
South Central Michigan, Inc.
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(CAPND)
North Dakota

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Texas

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and Community Service
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Human Services Department
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Harrison and Nicholas
Counties, Inc.
Kentucky

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Illinois

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Action Agency
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Iowa

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Wright County Community Action
Minnesota

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Missouri

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Missouri

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& Community Action
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Southern New Hampshire
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Christine Vaughn, CCAP
Thomas Wood III, CCAP
Judy Young, CCAP
Linda Yount, CCAP

CALLING ALL YOUNG PROFESSIONALS

Are you 39 or under and looking for a way to get connected to other young professionals in the Community Action Network?



**NOW'S THE TIME TO GET INVOLVED!
HERE'S HOW!**



The NCAP Young Professional Committee is made of 11 elected individuals from across the nation.

They each represent their respective regions.

If you have an idea or want to start a State group they are here to help!

Some of the initiatives they are tasked with includes:

- Community Education about CAA's
- Professional Development Opportunities for CAA young professionals
- Advocacy for CAA priorities



Community Action's Emerging Leaders

This grassroots cohort was started by a group of phenomenal young professionals who wanted to create a community where peers could meet and collaborate.

They host monthly sessions that include specific trainings and opportunities to virtually meet.

To get involved we encourage all YP's to scan this QR code and get connected today!





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STUFF
IS BIG
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The National Community Action Partnership Welcomes You to Our 2024 Annual Convention

*We Recommit Ourselves to Furthering
the Mission, the Promise, and the Spirit of Community Action*

Convention Registration, Information, and Product Sales

Tuesday, August 27

Metropolitan Ballroom, 3rd Floor
10:00 a.m. – 6:00 p.m.

Wednesday, August 28

Metropolitan Ballroom, 3rd Floor
7:00 a.m. – 5:00 p.m.

Thursday, August 29

Metropolitan Ballroom, 3rd Floor
7:00 a.m. – 2:00 p.m.

Grand Ballroom Foyer, 2nd Floor

2:00 p.m. – 5:00 p.m.

Friday, August 30

Grand Ballroom Foyer, 2nd Floor
8:00 a.m. – 11:00 a.m.

Exhibit Hall Hours

Tuesday, August 27

Metropolitan Ballroom, 3rd Floor
10:00 a.m. – 6:00 p.m.

Wednesday, August 28

Metropolitan Ballroom, 3rd Floor
7:00 a.m. – 5:00 p.m.

Thursday, August 29

Metropolitan Ballroom, 3rd Floor
7:00 a.m. – 2:00 p.m.

Meeting and Event Locations

General Sessions, including the Opening Session and the Awards Gala will take place in the **Grand Ballroom** on the **2nd Floor**. with overflow seating in **Willow A & B** on the **2nd Floor** and **Redwood** on the **2nd Floor**.

Registration will occur in the **Metropolitan Ballroom** on the **3rd Floor**. Please check the program book and event app for all other meeting room locations.

Program Changes and Announcements

Please check the *event app* or *social media* (**#CAPCON24**) throughout the day for program changes, updates, and other convention news.

Convention Tracks

Sessions covering all aspects of program management, advocacy, leadership, and operations will be offered during the convention. Expect to see training sessions in each of the following areas covered:

- TT Timely Topics**
Recognizing and responding to current events and emerging issues across the nation.
- CAE Community Action Essentials**
Fundamental skills and foundational knowledge of Community Action's vision, approach, and operations.
- AG Effective Administration and Governance**
Data integration and analysis, leadership development, fundraising, human resources, succession planning, sustainability planning, effective State Association administration, board orientation, strategic planning, and more.
- EG Energy**
Program and policy updates for the Weatherization Assistance Program, best practices and innovative strategies for addressing energy challenges, best practices and innovative strategies for addressing climate change and building resilient communities.
- AP Promising Anti-Poverty Practices**
Innovative strategies for community level change, job training/workforce development, implementing evidence-based programs, housing and economic development, decreasing homelessness, rural child poverty, addressing food insecurity and nutrition-related health problems, and understanding the challenges of those reentering their communities from prison.
- VIS Strategies to Increase Visibility**
Converting social media engagement to real life participation, crafting attention-grabbing messages to promote the Community Action brand, diversifying funding streams to strengthen sustainability, and increasing fundraising efforts.
- RPA Research, Policy, and Action**
Developing advocacy agenda and policy priorities, media relations, strategies for building a coalition of community advocates, and utilizing agency data and research to make the case for change.
- FL Performance at the Front Line**
Using trauma-informed approaches, motivational interviewing principles in case management, and effective outreach strategies to reach the entire community.

We have also targeted specific attendee groups, which include:

- BOD** Board of Directors
- EL** Emerging Leaders
- ED** Executive Directors
- FLS** Front Line Staff
- HS** Head Start Staff
- LT** Leadership Team (CFO, COO, etc.)
- NS** New Community Action Staff (NS)
- PM** Program Managers
- PCA** Public Community Action Agencies
- SA** State Associations
- SO** State CSBG Offices
- WX** Weatherization
- YP** Young Professionals

Convention Tracks (cont.)

Finally, we have also highlighted training sessions related to the Community Action Body of Knowledge. CCAPs are invited to use the topic indicators to identify and track how your NCAP Annual Convention sessions apply to your certification ongoing learning renewal requirements:



Community Action Agency Traditional Management Skills



Theories: Causes of Poverty and Strategies to Address the Causes



Organizational Leadership



Vision and Values of the Community Action Movement



The History of the Community Action Movement

Tickets for Meals

Meal tickets are included with all full convention registration packets. ***Please note your name badge is your ticket. Please wear your name badge at all times.*** If a guest is attending any of the major meal functions, a ticket must be purchased. Please visit Registration for tickets. Outside of the full convention registration packet, prices are: Breakfast: \$65; Awards Gala: \$100; CCAP Center Stage (for current CCAPs only): \$150 onsite.

Special Acknowledgment

The National Community Action Partnership would like to give a special thank you to the many volunteers, and speakers as well as the Tight Ship team who have worked together as a community of committed individuals to make this Annual Convention an educational, motivational, and engaging experience for everyone.

Special appreciation goes to the on-site and behind-the-scenes CAA volunteers who helped with the many aspects of the convention. Although too numerous to mention in this limited space, a personal thank you goes to every one of them. The family of Community Action plays a key role in every convention!

Appreciation

A major convention such as this cannot succeed without the assistance and effort of a number of individuals and organizations. The National Community Action Partnership (NCAP) would like to extend an exuberant and heartfelt **Thank You** to everyone who donated their time, expertise, and energy to ensure the success of the Annual Convention. A tremendous amount of appreciation goes to these dedicated individuals who helped us throughout the year and will be with us on-site throughout the convention.

NCAP Board Program Committee

Co-Chair: Elizabeth “Biz” Steinberg
(Region 9 Representative)

Keri McCrorey, CCAP
(Region 7 Representative)

Co-Chair: Karen Swenson, CCAP
(Region 6 Representative)

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Vice Chair: Willy Soderholm, CCAP
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Anthony Peterson
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2024 Host Planning Committee



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Thank you for helping to make this Annual Convention a reality!

Community Action Essentials

Cultivating Excellence Through a Learning Culture	Wednesday	1:45 p.m. - 3:00 p.m.
Unleashing Visionary Leadership in Public Community Action Agencies	Wednesday	3:45 p.m. - 5:00 p.m.
How to Become a Certified Community Action Professional	Thursday	1:45 p.m. - 3:00 p.m.
The Essential Guide to CSBG Organizational Standards for Boards	Thursday	1:45 p.m. - 3:00 p.m.
Tips and Tricks for a Smooth CSBG Annual Report Submission	Friday	9:00 a.m. - 10:15 a.m.

Effective Administration and Governance

From Intent to Impact: Cultivating Equity in Your Agency's Culture	Wednesday	1:45 p.m. - 3:00 p.m.
Mapping the Process: Starting the Continuous Improvement Journey	Wednesday	1:45 p.m. - 3:00 p.m.
Vision, Purpose, and Uncertainty – The Next Steps of a New Leader	Wednesday	1:45 p.m. - 3:00 p.m.
Fiscal Hot Topics Roundtable	Wednesday	3:45 p.m. - 5:00 p.m.
Head Start Town Hall	Wednesday	3:45 p.m. - 5:00 p.m.
How Do We Think About Data? (Hint: It's All About Culture!)	Wednesday	3:45 p.m. - 5:00 p.m.
HR Exchange: Navigating the Network's Hot Topics	Wednesday	3:45 p.m. - 5:00 p.m.
Managing from the Middle: Opportunities and Challenges	Wednesday	3:45 p.m. - 5:00 p.m.
Transforming Community Action Professional Development and Training Efforts	Wednesday	3:45 p.m. - 5:00 p.m.
Young Professionals Caucus	Wednesday	3:45 p.m. - 5:00 p.m.
Employee Education and Engagement Strategies to Increase Retirement Plan Participation	Wednesday	3:45 p.m. - 5:00 p.m.
CAA Data InterOperability Workgroup: Why You Should Care and How You Can Get Involved	Thursday	1:45 p.m. - 3:00 p.m.
Congratulations on Becoming the ED! Now What? Navigating Your New Role Successfully	Thursday	1:45 p.m. - 3:00 p.m.
Reaching our PEAAK through Transformative Technology Tools	Thursday	1:45 p.m. - 3:00 p.m.
Uniform Guidance Updates	Thursday	1:45 p.m. - 3:00 p.m.
Board and Executive Directors Working Together related to Finances	Thursday	3:45 p.m. - 5:00 p.m.
CommunityStat: Implementing Performance Management at NYC Department of Youth & Community Development	Thursday	3:45 p.m. - 5:00 p.m.
Evidence-Based & Community-Led: Incorporating Evidence-Based Interventions while Centering Community	Thursday	3:45 p.m. - 5:00 p.m.
Executive Director/CEO Caucus	Thursday	3:45 p.m. - 5:00 p.m.

Making Your Dream Team A Reality: Creative Ways to Meet the Head Start Staff Qualifications	Thursday	3:45 p.m. - 5:00 p.m.
Show Me the Money! What to do When Your CFO Needs Cash, Not Revenue	Thursday	3:45 p.m. - 5:00 p.m.
Insights for Growth and Effectiveness by First Time Supervisors, Managers, and Leaders	Friday	9:00 a.m. - 10:15 a.m.
Navigating the Virtual Landscape with Community Action	Friday	9:00 a.m. - 10:15 a.m.
What the Best Managers Do, and You Can Too	Friday	9:00 a.m. - 10:15 a.m.
What's the Board Got to do with It? Let's Talk about the Board's Role in Fundraising	Friday	9:00 a.m. - 10:15 a.m.

Energy

NASCSP Policy and Weatherization Resources Updates	Wednesday	1:45 p.m. - 3:00 p.m.
Transforming Our Buildings: eCap and Greenhouse Gas Reduction Fund Opportunities	Wednesday	1:45 p.m. - 3:00 p.m.
Humanity and Community Action: Exploring the Interdependence Between People, Purpose, & Programs in Weatherization	Wednesday	3:45 p.m. - 5:00 p.m.
Weatherization Assistance Program Federal Updates, Part 1	Thursday	1:45 p.m. - 3:00 p.m.
City Mouse and Country Mouse Start Adapting to Climate Change	Thursday	3:45 p.m. - 5:00 p.m.
Weatherization Assistance Program Federal Updates, Part 2	Thursday	3:45 p.m. - 5:00 p.m.
Building Relationships: Mapping the Landscape	Friday	9:00 a.m. - 10:15 a.m.
Weatherization Workforce Pathways	Friday	9:00 a.m. - 10:15 a.m.

Performance at the Front Line

Combined Intake – A Small CAA's Journey and Success	Wednesday	1:45 p.m. - 3:00 p.m.
Building Community Resilience Within Vulnerable Communities	Thursday	1:45 p.m. - 3:00 p.m.
The Invisible Champions	Thursday	1:45 p.m. - 3:00 p.m.
The Rural Voice	Thursday	3:45 p.m. - 5:00 p.m.
Missouri's Solution to Transportation Challenges	Friday	9:00 a.m. - 10:15 a.m.
Storied Communities, Community Stories: Resident Perspective	Friday	9:00 a.m. - 10:15 a.m.

Promising Anti-Poverty Practices

Community Level Change through Community Information Exchange	Wednesday	1:45 p.m. - 3:00 p.m.
Fields of Strength: Recognizing the Contributions of Farm Workers	Wednesday	1:45 p.m. - 3:00 p.m.
Interrupting the Cycle of Inter-Generational Poverty with Whole Family Approach	Wednesday	1:45 p.m. - 3:00 p.m.

Leading Equity in Community Action: Impact Stories	Wednesday	1:45 p.m. - 3:00 p.m.
Rural Caucus	Wednesday	1:45 p.m. - 3:00 p.m.
Discovering the Strength of Resilience: My Journey Through Adversity	Wednesday	1:45 p.m. - 3:00 p.m.
Advancing and Scaling a Whole Family Approach	Wednesday	3:45 p.m. - 5:00 p.m.
Demystifying Trauma-Informed Care: Moving from Theory to Practice	Wednesday	3:45 p.m. - 5:00 p.m.
Leveraging Operation of a One Stop Career Center to Reach	Wednesday	3:45 p.m. - 5:00 p.m.
Advancing Opportunity for Systems Transformation	Thursday	1:45 p.m. - 3:00 p.m.
Advancing Practice & Equity through the Standards of Quality for Family Strengthening & Support	Thursday	1:45 p.m. - 3:00 p.m.
Leveraging California's Advancing and Innovating MediCal (CalAIM); Enhanced Care Management (ECM)	Thursday	1:45 p.m. - 3:00 p.m.
Mobilizing Your State Network to Advance Whole Family Approach	Thursday	1:45 p.m. - 3:00 p.m.
Rural Workforce Development: Strategies and Success Stories from Community Action Agencies	Thursday	1:45 p.m. - 3:00 p.m.
Building Intentional Collaboration with Tribal Communities	Thursday	3:45 p.m. - 5:00 p.m.
Effective Strategies to Prevent Vulnerable Populations from Falling into Homelessness	Thursday	3:45 p.m. - 5:00 p.m.
Leading for Race Equity Impact, Part 1	Thursday	3:45 p.m. - 5:00 p.m.
The Unseen Dimensions of Family-Centered Coaching	Thursday	3:45 p.m. - 5:00 p.m.
CT Food 4 Thought: Growing Produce & Our Community	Friday	9:00 a.m. - 10:15 a.m.
Launching A Regional Approach to Address Human Trafficking	Friday	9:00 a.m. - 10:15 a.m.
Leading for Race Equity Impact, Part 2	Friday	9:00 a.m. - 10:15 a.m.
Moving Forward with the Collaborative on Economic Mobility	Friday	9:00 a.m. - 10:15 a.m.
Research, Policy & Action		
A Collaboration w/ EQBMED to Increase Diversity & Decrease Disparity in Health Outcomes	Wednesday	1:45 p.m. - 3:00 p.m.
Federally Qualified Health Centers (FQHCs): Collaborate or Become One, Choices and Considerations	Wednesday	1:45 p.m. - 3:00 p.m.
How to Talk to Democrats and Republicans about Poverty in these Most Partisan Times	Wednesday	1:45 p.m. - 3:00 p.m.
Return on Investment: Pathways Community HUB Model	Wednesday	1:45 p.m. - 3:00 p.m.
A Case Study in Anti-Poverty Movement Building: What Leaders Need to Know to Create Lasting Change	Thursday	1:45 p.m. - 3:00 p.m.

Raising Wages for Changing Lives	Thursday	1:45 p.m. - 3:00 p.m.
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Voting Rights 360: A Comprehensive Approach for Community Action	Thursday	3:45 p.m. - 5:00 p.m.
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Poverty as Public Policy: The Intersection of Class, Gender, and Race in the United States	Friday	9:00 a.m. - 10:15 a.m.
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Strategies to Increase Visibility

Building an Effective Individual Donor Base	Wednesday	1:45 p.m. - 3:00 p.m.
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The War on Poverty: 1964 and Beyond	Wednesday	3:45 p.m. - 5:00 p.m.
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Equity, A Journey Not A Destination	Thursday	1:45 p.m. - 3:00 p.m.
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The Power of Storytelling – How to Begin Your Story	Friday	9:00 a.m. - 10:15 a.m.
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Timely Topics

Recruitment and Outreach: Strategies and Insights for Workforce Development in Weatherization	Wednesday	1:45 p.m. - 3:00 p.m.
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Community Solar and Community Action: How to Support Solar for All	Wednesday	3:45 p.m. - 5:00 p.m.
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Exploring the Connection: CAAs & Family Resource Centers	Wednesday	3:45 p.m. - 5:00 p.m.
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Transportation Coordination: Opportunities to Improve Community Access	Wednesday	3:45 p.m. - 5:00 p.m.
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Developing Solutions to Compensation's Latest Trends and Hot Topics	Thursday	1:45 p.m. - 3:00 p.m.
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Head Start Caucus	Thursday	1:45 p.m. - 3:00 p.m.
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Breaking Barriers: Championing Diversity and Inclusion in Young Professional Development	Thursday	3:45 p.m. - 5:00 p.m.
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Reentry and Response	Thursday	3:45 p.m. - 5:00 p.m.
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Safeguarding Against Tax Scams and Identity Theft: Strategies for Protection	Thursday	3:45 p.m. - 5:00 p.m.
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The AI-Powered Community Action Agency	Thursday	3:45 p.m. - 5:00 p.m.
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BOOST: Mobility for Families Through 2Gen Principles & Community-Driven Pathways	Friday	9:00 a.m. - 10:15 a.m.
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We are CELEBRATING!!!

Southern New Hampshire Services, Inc. joins you all in celebrating 60 years of Community Action and welcomes you to celebrate with us as we change our name to include “Community Action” and congratulate three new Certified Community Action Professionals to our ranks bringing our number of CCAPs to five!

Southern New Hampshire Services, Inc is now doing business as:

Community Action Partnership Hillsborough and Rockingham Counties



Ryan Clouter, COO, 2024 CCAP 20 years with Community Action

Katie Dunfey, Innovation & Strategy Director, 2023 CCAP, 27 years with Community Action

Cara Aliberti, Financial Analyst, 2024 CCAP, 21 years with Community Action

2024 CCAP Recertifications (Not pictured)

Donnalee Lozeau, CEO, 31 years with Community Action

Deborah Gosselin O'Shea, Board Member, 47 years with Community Action



CONGRATULATIONS



to the newest

PATHWAYS TO EXCELLENCE HONOREES

★★★ GOLD ★★★

- Lakes & Prairies Community Action Partnership, Inc. (MN – Region 5)
- Monroe County Opportunity Program (MI – Region 5)
- MountainHeart Community Services, Inc. (WV – Region 3)
- Newcap, Inc. (WI – Region 5)
- West Central Missouri Community Action Agency (MO – Region 7)

★★ SILVER ★★

- Long Beach Community Action Partnership (CA – Region 9)

★ BRONZE ★

- Action for a Better Community, Inc. (NY – Region 2)
- Community Action Partnership of Orange County (CA – Region 9)
- Concho Valley Community Action Agency (TX – Region 6)
- Crawford-Sebastian Community Development Council, Inc. (AR – Region 6)
- Empowerment Opportunity Center (IL – Region 5)
- Gateway Community Action Agency (KY – Region 4B)
- Orange County Community Action (FL – Region 4A)
- Southwest Oklahoma Community Action Group, Inc. (OK – Region 6)

Sessions

In Depth Training on OMB's Uniform Guidance

8:00 a.m. – 5:00 p.m.

Willow I 2nd Floor

WIPFLI

This two-day training requires separate registration and fee.

Having strong internal controls and understanding the rules governing how you can and cannot spend federal dollars are keys to fiscal management and overall compliance in your organization. Professionals new to the organization, as well as professionals who have been there for decades, will benefit from this review of the administrative and cost principles/allocation sections of the 2 CFR Part 200 – Uniform Administrative Requirements, Cost Principles and Audit Requirements for Federal Awards (also known as the “Uniform Guidance”). Attendees will learn about the Uniform Guidance regulations and, more important, how to implement them in your organization.

Denes Tobie, CPA

Partner

Wipfli, LLP

Madison, WI

Katherine Eilers, CPA

Senior Manager

Wipfli

Madison, WI



In Depth Training on OMB’s Uniform Guidance, cont.



8:00 a.m. – 5:00 p.m.
Willow I 2nd Floor

This two-day training requires separate registration and fee.

Having strong internal controls and understanding the rules governing how you can and cannot spend federal dollars are keys to fiscal management and overall compliance in your organization. Professionals new to the organization, as well as professionals who have been there for decades, will benefit from this review of the administrative and cost principles/allocation sections of the 2 CFR Part 200 – Uniform Administrative Requirements, Cost Principles and Audit Requirements for Federal Awards (also known as the “Uniform Guidance”). Attendees will learn about the Uniform Guidance regulations and, more importantly, how to implement them in your organization.

Denes Tobie, CPA
Partner
Wipfli, LLP
Madison, WI

Katherine Eilers, CPA
Senior Manager
Wipfli
Madison, WI



Emerging Regional Whole Family Approach Community of Practice Convening

This training is only for Emerging Regional WFA COP Members.

8:00 a.m. – 4:00 p.m.

Issaquah | 3rd Floor

Agency teams from the Emerging Regional WFA COP sites will convene for informative presentations and hands-on activities in preparation of their journey into WFA implementation.

Jennifer Gregory

Director, Mobility Learning Design & Practice
NCAP
Washington, DC

Tamerdis Hollywood

Senior Associate, Learning & Dissemination
NCAP
Washington, DC

Katy Smith

Program Associate, Communication & Dissemination
NCAP
Washington, DC

Tayla Daniel

Project Director, Practice Transformation
NCAP
Washington, DC

Jeannie Chaffin, CCAP

Special Advisor
NCAP
Washington, DC
& President
Jeannie Chaffin, LLC
Manassas, VA



Energy Weatherization Leadership Development Community of Practice Meeting

This training is only for members of this Community of Practice cohort.

9:00 a.m. – 12:00 p.m.

Ravena | 3rd Floor

The National Community Action Partnership is pleased to offer the Weatherization Leadership Development Community of Practice (WLDCOP), a unique cohort-based learning experience designed to help Weatherization subgrantees select, develop, and retain the Weatherization leaders of tomorrow through a comprehensive peer-to-peer cohort model. This first leadership cohort will provide 20 to 25 participants with curriculum, exercises, and collaboration with subject matter experts to maximize long-term growth through coaching, group projects, and interactive discussions.

Mee Moua

Healing, Equity, and
Transformation Consultant
Lawndale, NC

John Pady

Chief Expansion Officer
Community Economic Development
Association of Cook County
Chicago, IL

Dale Basher

Director of Housing Services
Down East Community Partners
Ellsworth, ME

Dr. Christopher A. Small, PhD., CCAP

Senior Associate, Weatherization
Workforce Development
NCAP
Washington, DC



Board Development Institute

This training requires separate registration and fee. Onsite registration available.

9:00 a.m. – 4:00 p.m.

Aspen I 2nd Floor

Excellent Community Action Agencies begin with excellent boards. These boards hold the responsibility of setting the organization's purpose and overall direction. While most board members are motivated by their commitment to the mission of Community Action and their desire to make a difference in their communities, they often find themselves facing numerous regulatory tasks, complex community issues, and limited resources. The Board Development Institute is exclusively designed for Community Action Agency board members to equip them with the knowledge, skills, and resources necessary to support effective board functioning that aligns with the purpose of Community Action and drives positive change, all while centering the voice of the people they serve.

*Maribeth Schneber-Rhemrev, PMP,
NCRT, CCAP*

Director, Organizational Capacity
Building
NCAP
Washington, DC

Terry Bearden, CCAP, NCRA
Project Director, Organizational
Capacity Building
NCAP
Washington, DC

Jeannie Chaffin, CCAP

Special Advisor
NCAP
Washington, DC
& President
Jeannie Chaffin, LLC
Manassas, VA

State Association Meeting

This meeting is only for State CAA Association staff.

9:00 a.m. - 4:00 p.m.

Capitol Hill I 3rd Floor

This meeting is for Statewide Community Action Agency Associations. All Association staff are encouraged to attend. Discussion topics will include Training and Technical Assistance, performance management, and other issues of interest.

Registration, Information, Product Sales, and Raffles

10:00 a.m. – 6:00 p.m.

Metropolitan Ballroom I 3rd Floor

Beat the rush! Visit today, before the official kick off, to pick up your convention materials and Community Action swag. Participate in raffles to win gift cards, merchandise, and more!

Exhibit Hall

10:00 a.m. – 6:00 p.m.

Metropolitan Ballroom I 3rd Floor

Visit our exhibitors to collect stamps for your Passport to Prizes. Once your Passport is complete, return it to the registration desk for a chance to win gift cards, Community Action merchandise, goodie baskets, and more!



Sessions

Racial Healing Circles

This training required separate advance registration.

1:00 p.m. - 4:00 p.m.

Redwood A & Redwood B | 2nd Floor

Racial Healing Circles are designed to focus on the sharing of stories that affirm our common humanity. They take participants into the heart space by inviting people to tell their own stories, to listen deeply to the stories of others, to find common ground and to embrace our common humanity when we see ourselves in the perceived other. When this occurs, we build the trust that is necessary for courageous dialogue and the transformation of hearts and minds that shows up in what we say and do. Racial Healing Circles have proven to be a useful tool for having difficult conversations about life experiences, perceived differences and creating opportunities for diverse groups of peoples to connect deeply. Join one of two offered sessions to gain an understanding of the purpose of Racial Healing Circles in Community Action, as well as experience the process led by facilitators.

Facilitators:

Circle 1

Carrie Sodders
Chief Program Officer
Mid-Iowa Community Action, Inc
Marshalltown, IA

Syretta Warren
Center Manager
Neighborhood House
Seattle, WA

Circle 2

Leticia Mietzen
Training & Public Relations
Coordinator
Community of Nebraska
Lincoln, NE

Sara Clark
Senior Director
Blue Grass Community Action
Partnership
Frankfort, KY

Understanding Key Decision Points in Weatherization

This training requires separate registration and fee. Onsite registration available.

1:00 p.m. - 4:00 p.m.

Ravena | 3rd Floor

U.S. Department of Energy allows Weatherization Grantees to tailor key aspects of the program to the needs of their state. The amount and use of Health and Safety funds and LIHEAP transfer funds depend on the state planning process, and weatherization subgrantees have opportunities to shape those decisions. These and other stakeholder processes affect broader policies and procedures that in turn influence the ACPU and SIR, which ultimately impacts wages and pay scales. In this session, panelists from CAPLAW, NASCSP, and DOE will lead training and discussion of federal statute, state options, and current trends in best practices. This session will include resources, case studies, and interactive discussion.

Allison Ma'luf, Esq.

Executive Director + General Counsel
CAPLAW
Boston, MA

Jonathan Cohen, Esq.

Program Lead + Staff Attorney
CAPLAW
Boston, MA

Emily Center-Bregassi, Esq.

Staff Attorney
CAPLAW
Boston, MA

Derek Schroeder

Program Manager for Training and
Technical Assistance, Weatherization
Assistance Program, U.S.
Department of Energy
Washington, DC

Andrea Schrorer

Weatherization Director
National Association for State
Community Services Programs
Washington, DC

Claudia Torres

Sr. WAP BIL Manager
National Association for State
Community Services Programs
Washington, DC

Facilitator:

Keesha M. Johnson, MM, CCAP
Project Director, Weatherization
NCAP
Washington, DC

Policy & Advocacy Practicum

This training requires separate registration and fee. Onsite registration available.

1:00 p.m. - 4:30 p.m.

Cirrus I 35th Floor

Advocacy lies at the heart of Community Action's mission, amplifying the voices within and on behalf of our communities. Elevate your advocacy endeavors with our half-day Community Action Policy and Advocacy Practicum, designed to equip participants with vital skills and insights. Led by seasoned facilitators, participants will delve into advocacy strategies and policymaking processes, then put theory into action through interactive exercises. Uncover the nuanced dynamics of policy change and amplify your ability to drive impactful change within your community. Join us in this immersive journey towards effective advocacy and meaningful community transformation.

Ryan Gelman, Esq., CCAP
Director, Policy & Advocacy
NCAP
Washington, DC

Lana Shope
Chief Leadership
Development Officer
IMPACT Community Action
Partnership
Des Moines, IA

NCAP Board Members, Thank You!

The National Community Action Partnership staff would like to thank our Board of Directors for their tremendous support of this event. This week is possible because of the work you do throughout the year.

Enjoy the Convention!

Regional Caucus Meetings

5:00 p.m. – 6:00 p.m.

Attendees will caucus by region to discuss region-specific business items, network with colleagues, and strategize around opportunities. All attendees are welcome to attend the caucus for their region.

- Region 1** Connecticut, Maine, Massachusetts, New Hampshire, Rhode Island, Vermont
Redwood A | 2nd Floor
- Region 2** New Jersey, New York, Puerto Rico, U.S. Virgin Islands
Redwood B | 2nd Floor
- Region 3** Delaware, Maryland, Pennsylvania, Virginia, Washington DC, West Virginia
Capitol Hill | 3rd Floor
- Region 4** Alabama, Florida, Georgia, Kentucky, Mississippi, North Carolina,
South Carolina, Tennessee
Ravena A | 3rd Floor
- Region 5** Illinois, Indiana, Michigan, Minnesota, Ohio, Wisconsin
Ravena B | 3rd Floor
- Region 6** Arkansas, Louisiana, New Mexico, Oklahoma, Texas
Ravena C | 3rd Floor
- Region 7** Iowa, Kansas, Missouri, Nebraska
Ballard | 3rd Floor
- Region 8** Colorado, Montana, North Dakota, South Dakota, Utah, Wyoming
Issaquah | 3rd Floor
- Region 9** Arizona, California, Hawaii, Nevada, Trust Territories
Aspen | 2nd Floor
- Region 10** Alaska, Idaho, Oregon, Washington
Cirrus | 35th Floor

Convention Registration, Information, and Product Sales

7:00 a.m. – 5:00 p.m.

Metropolitan Ballroom I 3rd Floor

Exhibit Hall

7:00 a.m. – 5:00 p.m.

Metropolitan Ballroom I 3rd Floor

Visit our exhibitors to collect stamps for your Passport to Prizes. Once your Passport is complete, return it to the registration desk for a chance to win gift cards, Community Action merchandise, goodie baskets, and more!

NCAP Quiet Room

7:30 am – 6:00 pm

Everett | 3rd Floor

Feeling overwhelmed? Need to step away? Visit the quiet room for a break from the hustle, bustle, and noise. Be still. Be silent. Relax.

Opening Breakfast

7:30 a.m. – 8:30 a.m.

Grand Ballroom I 2nd Floor

Overflow in Willow A & B, Redwood, and Aspen I 2nd Floor

Opening Welcome and Federal Partner Update

8:00 a.m. – 9:15 a.m.

Grand Ballroom I 2nd Floor

Overflow in Willow A & B, Redwood, and Aspen I 2nd Floor

See session program on the following page.



Opening Welcome Session & Federal Partner Update

Denise Harlow, MSW, CCAP, NCRT
Chief Executive Officer, NCAP, Presiding

Welcome

Dalitso Sulamoyo, PhD, CCAP
Board Chair NCAP

National Anthem

The Star-Spangled Banner & Lift Every Voice and Sing
Gennell Cordova

Invocation

Carol Mensah
Community Action Programs Manager, Pierce County Human Services, Tacoma, WA

Welcome Remarks

Ken Workman, President, Duwamish Tribal Services, Council Member Duwamish Tribe
Mayor Bruce Harrell, Seattle, WA

Federal Partner Updates

Sean McCluskie
Chief of Staff, U.S. DHHS, Washington, DC

Charisse Johnson
Director, Division of Community Assistance, Office of Community Services, ACF, U.S. DHHS,
Washington, DC

Keishaa Austin
Acting Principal Deputy Director, Office of State and Community Energy Programs (SCEP),
U.S. Department of Energy, Washington, DC

Khari Garvin
Director, Office of Head Start, ACF, U.S. DHHS, Washington, DC

Break

9:15 a.m. – 9:45 a.m.

Keynote: A Conversation with Stephanie Land

9:45 a.m. – 10:30 a.m.

Grand Ballroom I 2nd Floor

Overflow in Willow A & B, Redwood, and Aspen I 2nd Floor

Stephanie Land is an American author and activist whose writing focuses on social and economic justice, as well as parenting under the poverty line. Her debut book, *Maid: Hard Work, Low Pay, and a Mother's Will to Survive*, was a #2 *New York Times* bestseller and adapted into a limited series on Netflix. Land's second book, *Class: A Memoir of Motherhood, Hunger, and Higher Education* debuted in November 2023 as Good Morning America's Book of the Month. It was named as one of the best books of 2023 by Amazon and nominated for a *Reading the West* award in Biography/Memoir.



Stephanie Land
Author & Activist

Book Signing with Stephanie Land

10:30 a.m. – 11:00 a.m.

Grand Ballroom Foyer I 2nd Floor

Seattle Community Action Mobile Workshops

This activity required separate advanced registration.

11:00 a.m. – 3:00 p.m.

Meet in Hotel Lobby

Community Action is Washington's safety net. Community Action Agencies play a key role in helping people get back to work and building a strong foundation for Washington's future by creating and preserving jobs. In addition, Community Action Agencies invest in people to develop their competencies, support their education, and help them find work. Attendees will have an opportunity to visit Seattle CAAs to learn more about their innovations and successes in advancing opportunity for all.

General Session: NCAP Business Meeting

11:00 a.m. – 11:45 a.m.

Redwood I 2nd Floor

Join your elected NCAP leaders to hear more about the association's work over the past year and learn what is planned going forward. We know 2025 will be a busy time and the NCAP Board is excited to share how they are focused on meeting the needs of the Network.

In accordance with the National Community Action Partnership by-laws, only current NCAP members are eligible to vote on reports or resolutions brought before the membership.

Chair's Report

Dalitso Sulamoyo, PhD, CCAP

Chief Executive Director's Report

Denise L. Harlow, MSW, CCAP, NCRT

Treasurer's Report

Mattie Mendez

Membership and Development Committee Report

Lynne Algrant

Keri McCrorey, CCAP

Co-Chairs

Program Committee Report

Elizabeth "Biz" Steinberg

Karen Swenson, CCAP

Co-Chairs

Internal Operations Committee Report

Mattie Mendez

Dreama Padgett, CPA, CCAP, MBA, MAFM

Co-Chairs

Strategic Vision Committee Report

Rick Baker, CCAP

Edith White

Co-Chairs

Collect Your Commemorative 60th Treat and Be Present to Win Raffle Prizes

12:15 p.m. – 1:30 p.m.

Metropolitan Ballroom I 3rd Floor

Grab a sweet treat on NCAP. Visit with exhibitors. Participate in raffles!

CCAP Center Stage

This training is only for current CCAPs. Separate advance registration and fee required. Show your CCAP Center Stage wristband for admittance.



12:15 p.m. – 3:00 p.m.

Grand Ballroom I 2nd Floor

Certified Community Action Professionals will participate in a fireside chat with author, Stephanie Land, and learn from agencies that have been involved in administering Guaranteed Basic Income projects. Renewing CCAPs will be formally recognized. Lunch will be provided to pre-registered CCAPs.

Lunch On Your Own

12:15 p.m. – 1:30 p.m.

Concurrent Sessions

1:45 p.m. – 3:00 p.m.

Vision, Purpose, and Uncertainty – The Next Steps of a New Leader



Boren | 4th Floor

Stepping into a new Executive Director role for a Community Action State Association can be overwhelming. In this session, you will learn where to start while keeping your network's vision and purpose at the forefront to remove uncertainty. We will engage in ways to evaluate and utilize resources, policies, goals, and staffing to support your association's vision and mission!

Tina Rockenbach
Executive Director
Community Action of Nebraska
Lincoln, NE

Discovering the Strength of Resilience: My Journey Through Adversity



Columbia | 4th Floor

Due to recent advances in the study of psychological resilience, scientists no longer rely on the Resilience Birth Trait Theory, which has been crucial within the treatment of traumas, for example, Adverse Childhood Experiences (ACEs). Now, scientific evidence shows that resilience is learned. Thus, the push has been to conceptualize and operationalize the components of resilience. That is what this workshop entails. This workshop is designed to teach participants how to be resilient.

Darrell Padgett

Author & Speaker

Darrell Padgett

Welch, WV

Mapping the Process: Starting the Continuous Improvement Journey



Greenwood | 3rd Floor

At the heart of continuous improvement is the process map. It serves as a guide to new employees to understand how work gets done while showing opportunities for improvement to experienced staff. Join members of the Community Action Association of Pennsylvania to learn the importance of process mapping, how it fits within continuous improvement, and how to create your own process map without any expensive software. We will also discuss how process mapping sets the groundwork for standardized work which can increase efficiency, reduce waste, and boost customer satisfaction.

Mel Luckenbaugh

Director of Strategic Initiatives
Community Action Association
of Pennsylvania
Harrisburg, PA

Georgia Del Freo

Chief Strategy Officer
Community Action Association
of Pennsylvania
Harrisburg, PA

Rural Caucus



Ravena | 3rd Floor

Join your peers for a discussion of the opportunities and challenges facing rural America. Share innovations and best practices. Gain insight from across the network.

Facilitators:

Denise Harlow, MSW, CCAP
 Chief Executive Officer
 NCAP
 Washington, DC

Willie Soderholm, CCAP
 Executive Director
 Community Action Partnership Minot
 Minot, ND
 & NCAP Region 8 Representative

Dreama Padgett, CPA, MBA, MAFM, CCAP
 Chief Executive Officer
 MountainHeart Community Services
 Oceana, WV
 & NCAP Secretary

Return on Investment: Pathways Community HUB Model



Aspen | 2nd Floor

Pathways Community HUB is an evidenced based model to address social determinants of health. There are 4 Ohio CAA HUBs (Summit, Stark Co, Lorain Co & COAD). CAAs serve as the fiscal, administrative agent; subcontractors deliver services to families. CA published the Return on Investment (2023) utilizing Hub and Medicaid data. The panel will highlight the findings from the research, present the current outcomes, and share policy and actions from local communities. The session will highlight partnerships with Medicaid to impact health outcomes.

Presenters:

Malcolm J. Costa
 President and CEO
 Community Action Akron Summit
 Akron, OH

Rodney Reasonover
 President and CEO
 Stark County Community Action
 Agency
 Canton, OH

Recruitment and Outreach: Strategies and Insights for Workforce Development in Weatherization



University | 4th Floor

Join us for an interactive conversation about effective recruitment and outreach strategies specifically tailored to the Weatherization Assistance Program (WAP). This session will focus on innovative approaches to building a skilled, diverse, and sustainable workforce dedicated to energy efficiency and weatherization services. We will feature Green Workforce Connect, a new initiative designed to connect potential employees and contractors to local opportunities in home energy performance through the Weatherization Assistance Program. Project partners will share their experiences in collaborative development of outreach strategies that effectively engage and support potential employees and contractors.

Pagan Poggione

Director, Strategic Workforce Engagement
 Interstate Renewable Energy Council (IREC)
 St. Joseph, MI

Leading Equity in Community Action: Impact Stories



Willow A | 2nd Floor

In this session, CAA Leaders will highlight their Diversity, Equity, Belonging and Justice stories and strategies that CAAs can implement now to instill dignity, cultivate belonging, and build power in human services delivery and organizational management.

Tiffney Marley, CCAP
 Senior Vice President, Practice
 Transformation
 NCAP
 Washington, DC

Dr. James Green
 Director
 Palm Beach County Community
 Services Department
 West Palm Beach, FL

Community Level Change through Community Information Exchange



Issaquah | 3rd Floor

Community Information Exchanges (CIEs) facilitate data sharing among organizations providing services to address social drivers of health. CIEs can also provide data insights to inform funding priorities and guide policy change advocacy such as support for Medicaid funding for Community-Based Organizations. Key components of CIEs include a network of trusted partners, a community-led governance model, a shared language, a technology platform, and a resource database. CAP Sonoma will share strategies and lessons learned from the development of Sonoma Connect/Sonoma Unidos, Sonoma County's CIE.

Cynthia King
 Chief Executive Officer
 Community Action Partnership of
 Sonoma County
 Santa Rosa, CA

Beth Paul
 Director of Community Services
 Community Action Partnership
 of Sonoma County
 Santa Rosa, CA

Transforming Our Buildings: eCap and Greenhouse Gas Reduction Fund Opportunities



Seneca | 4th Floor

CAP Renewables, NCAP, and The Kresge Foundation are guiding Community Action to tap into the \$27 billion Greenhouse Gas Reduction Fund, ensuring equitable access to resources and tax credits for upgrades like solar, battery, roof, charging stations and weatherization projects. Discover how to strategically solarize and modernize your agency's infrastructure, leveraging eCAP's proven methods for sustainable community service. This is a prime opportunity to lead in green transformation and not be left behind. Join us to navigate the capital landscape and champion renewable energy in your community.

Steven Leitner
 President
 CAP Renewables
 Hackensack, NJ

Joe Evans
 Portfolio Director and Social
 Investment Officer
 Social Investment Practice
 The Kresge Foundation
 Troy, MI

NASCSP Policy and Weatherization Resources Updates



Virginia | 4th Floor

NASCSP will provide details on pending legislation to enhance the WAP, including our top policy priorities and tips for working with local and state legislators. NASCSP will highlight important tools and resources available to the WAP community including the Annual Funding Report, NASCSP workforce tools, career ladders and templates, Weatherization Readiness Toolkits, and myriad new resources to help streamline implementation of the BIL funding. NASCSP will provide an overview of the current NASCSP working groups and shared deliverables.

Andrea Schroer
WAP Director
NASCSP
Washington, DC

Brit Pomush
Senior Public Affairs Specialist
NASCSP
Washington, DC

Building an Effective Individual Donor Base



Ballard | 3rd Floor

Building an effective individual donor base is essential to the success of a CAP in its serving areas. An individual giving program creates community trust, buy-in, and support outside of a traditional Board of Directors. This interactive session will focus on sharing the initial building blocks to identify potential individual donors, retain their support through strategic cultivation and stewardship efforts, and the importance of balancing effective communication techniques.

Mark Vali
CEO
Norwescap
Phillipsburg, NJ

Christine Coffey
Chief Development Officer
Norwescap
Phillipsburg, NJ

Interrupting the Cycle of Inter-Generational Poverty with Whole Family Approach



Cirrus | 35th Floor

This session highlights the fundamentals of Whole Family Approach – what it is, how it differs from other service delivery practices, and how it can be used to catalyze social and economic mobility for families and interrupt the intergenerational cycle of poverty. Attendees will also explore the enabling conditions which demonstrate WFA readiness and learn how to apply NCAP’s open-source tools and resources to design and implement their own WFA.

Jennifer Gregory
Director, Mobility Learning Design
& Practice
NCAP
Washington, DC

Katy Smith
Program Associate, Communication
& Dissemination
NCAP
Washington, DC

Tamerdis Hollywood
Senior Associate, Learning
& Dissemination
NCAP
Washington, DC

Thank You Members!

The Board and staff of the National Community Action Partnership would like to thank all of our members! Your continued support makes it possible for us to carry out our mission of ensuring the causes and conditions of poverty are effectively addressed and to strengthen, promote, represent, and serve the Community Action network.

Thank you for helping us #BeCommunityAction

Fields of Strength: Recognizing the Contributions of Farm Workers



Redwood | 2nd Floor

From cultivating crops to harvesting produce, farm workers are the backbone of U.S. agriculture, ensuring food security and sustainability. Join this session as we explore Farm Workers' invaluable contributions, resilience, and the challenges they faced historically and today. Through engaging discussions and real-life stories, Community Action leaders will shed light on the often-overlooked contributions of farm workers and the importance of honoring their labor. Gain a deeper understanding of the agricultural workforce and learn how we can support and advocate for the rights and well-being of farm workers.

Tayla Daniel
Project Director, Practice
Transformation
NCAP
Washington, DC

MaríaElena de la Garza
Executive Director
Community Action Board of Santa
Cruz County
Watsonville, CA

Laura Ponce, CCAP
Executive Director
El Paso Community Action Program,
Project BRAVO
El Paso, TX

Mattie Mendez
Executive Director
Community Action Partnership of
Madera County, Inc.
Madera, CA



Cultivating Excellence Through a Learning Culture



Kirkland | 3rd Floor

This session invites you to delve into the transformative journey of Community Action Agencies (CAAs) as they pursue excellence through the Pathways to Excellence program, anchored in a robust learning culture. Through firsthand testimonies, attendees will gain insights into how this structured process shapes agencies, fostering a commitment to continuous improvement, collaboration, and knowledge exchange. Explore actionable strategies and profound cultural shifts that bolster staff development, fortify organizational resilience, and amplify impact within communities. From fostering innovation to embracing the insights gleaned from both successes and setbacks, this session provides practical guidance to propel your agency towards operational effectiveness and community engagement, all within the framework of a dynamic learning culture.

Daniel Ofori-Addo
Executive Vice President & CIO
United Planning Organization
Washington, DC

Lori Schwartz, CCAP
Executive Director, Lakes and Prairies
Community Action Partnership
Moorhead, MN

Colleen Murray, CCAP, NCRT
Operations Director
Lakes and Prairies Community
Action Partnership
Moorhead, MN

Maribeth Schneber-Rhemrev, PMP,
NCRT, CCAP
Director, Organizational
Capacity Building
NCAP
Washington, DC

A Collaboration with EQBMED to Increase Diversity & Decrease Disparity in Health Outcomes



Willow B | 2nd Floor

Our presentation will provide an understanding of a breakthrough collaboration with Community Action Agencies and the medical community. Its purpose is to arm participants with the insight and tools necessary to bridge the gap between social determinants of health and health research. Participants will learn about the importance of diversity and equity in clinical trials and clinical research, generating an equitable future in healthcare research.

Amos Smith

President and Chief Executive Officer
Community Action Agency
of New Haven
New Haven, CT

Valentina Ramirez Guillen

Equitable Breakthrough Specialist
Community Action Agency
of New Haven
New Haven, CT

Aassmi Poudyal

Equitable Breakthrough Specialist
Community Action Agency
of New Haven
New Haven, CT

WEDNESDAY, AUGUST 28



From Intent to Impact: Cultivating Equity in Your Agency’s Culture



Jefferson | 4th Floor

In the dynamic landscape of today’s workplaces, fostering fairness and respect is paramount. Dive into an engaging workshop designed specifically for Community Action Agencies, where you’ll be equipped with the tools and strategies to champion equity in your agency’s workforce practices. Join your peers to share experiences and learn from one another’s successes and challenges.

Thelma French, CCAP
 President and CEO
 Total Community Action
 New Orleans, LA

Helen Ewan-Storey
 Assistant Director/COO
 Community Action Board
 of Santa Cruz
 Watsonville, CA

Rylie Loucks-Kues
 Director of Community
 Programming & Outreach
 Family Service Agency
 of DeKalb County
 DeKalb, IL

Savanna Arral, Esq.
 Staff Attorney
 CAPLAW
 Boston, MA

Federally Qualified Health Centers (FQHCs): Collaborate or Become One, Choices and Considerations



Cedar | 2nd Floor

This session will discuss federally qualified health centers, both direct grantees and look-alikes, and the unique benefits that come from being an FQHC including enhanced Medicaid and Medicare payments, 340b drug pricing, special malpractice insurance, and program income flexibility. How CAAs, Head Start, and FQHCs serve the same or similar populations, why they should collaborate and how. Finally, for those interested, what is an FQHC look-alike, and how to become one as well as tracking opportunities to receive a Section 330 grant.

Edward T. Waters, Esq.
 Managing Partner
 Feldesman Leifer LLP
 Washington, DC

Nicole M. Bacon, Esq.
 Partner
 Feldesman Leifer LLP
 Washington, DC

Plan Your Steps to Becoming a CCAP

Becoming a Certified Community Action Professional is a big accomplishment, but it requires planning, dedication, and commitment. Charles McCann, CCAP Emeritus, offers one-on-one assistance to develop a personal plan to successfully earn your CCAP. Visit Registration today to schedule your meeting!

How to Talk to Democrats and Republicans about Poverty in These Most Partisan Times



Diamond | 1st Floor

We are all aware of the current partisan warfare that envelops Congress and prevents progress. To an outsider, it may appear that there is no hope in securing Republican support for community-led poverty initiatives, but nothing could be further from the truth. David Bradley will share his time-tested, winning strategies of talking to Democrats and Republicans about the Community Action Agency Network. David will outline his success in growing congressional support for America's keystone anti-poverty program despite politics.

David Bradley, Honorary CCAP
Chief Executive Officer and Co-Founder
NCAF
Washington, DC

Snack Break & Raffle

3:00 p.m. – 3:45 p.m.

Metropolitan Ballroom I 3rd Floor

Grab a snack and have a chat with our exhibitors and sponsors. Be present for the **Exhibit Hall Passport** raffle! Don't miss your chance to win a \$500 gift card and more! You must be present to win.

Concurrent Sessions

3:45 p.m. – 5:00 p.m.

Employee Education and Engagement Strategies to Increase Retirement Plan Participation



Columbia, 4th Floor

Would you like greater participation in your retirement plan? According to a Retirement Confidence Survey by the Employee Benefit Research Institute, 70% of employees believe that workplace education about financial priorities would be helpful. Our participant education specialist walks through the barriers that employees face to participating in their retirement plan and discusses strategies for educating and engaging your employees on the importance of saving for retirement. We'll discuss comprehensive strategies and resources to encourage employees to make the right financial choices, value their retirement benefits, increase their financial literacy and, ultimately, participate in your retirement plan for better retirement outcomes.

Source: "2019 Retirement Confidence Survey," Employee Benefit Research Institute/ Greenwald & Associates, April 2019.

Earl Jones, Jr., CRPS
 Vice President, National Accounts
 Mutual of America
 New York, NY

Jacob Qualls
 Retirement Plan Specialist, Seattle
 Regional Office
 Mutual of America
 Seattle, WA



Transforming Community Action Professional Development and Training Efforts



Boren | 4th Floor

Workplace learning has become a cornerstone for organizational and professional success. This session will engage State Association and other Community Action professional development leaders and trainers in examining transformational ways to approach the development, implementation, and evaluation of training and professional development opportunities offered to the next generation of Community Action leaders. Forward-thinking learning leaders can transform the learning departments within their networks by reframing the learning goals and learning methods deployed and using new lenses to consider how learning is measured and evaluated. Training and professional development is moving beyond traditional skills and leadership development to the development of mindsets and capabilities that will help workers perform well now and adapt smoothly in the future.

Terry Bearden, CCAP, NCRA

Project Director, Organizational Capacity Building
NCAP
Washington, DC

Managing from the Middle: Opportunities and Challenges



Ravena | 3rd Floor

Becoming a manager is a process. One that entails shifting focus from doing the work to assisting and developing the talents of others to do the work. In this workshop, new leaders will have a chance to discuss and build on their skills during this transition.

Julie Jakopic

Founder
iLead Strategies
Alexandria, VA

Combined Intake – A Small CAA’s Journey and Success



Greenwood | 3rd Floor

Concho Valley Community Action Agency committed themselves to developing and implementing a combined intake process. With moderate success in 2023, the team took the lessons learned and reimagined the program, from top to bottom. The revamp team utilized team members from all areas of the agency and rolled out a new plan for 2024. This plan allowed for almost 1000 applications for all programs to be received in one week, with most of the applications being complete and ready for processing. This session will detail how CVCAA created a successful combined intake process.

Mike Burnett, CCAP, CRI
Executive Director
Concho Valley Community
Action Agency
San Angelo, TX

Lyla Martinez, CRI
Chief Financial Officer
Concho Valley Community
Action Agency
San Angelo, TX

Young Professionals Caucus



Willow A | 2nd Floor

This caucus will be an opportunity for young professionals (ages 20-32) in the network to discuss the future of Community Action and ways they can make an impact in their local agencies.

Facilitators:

Dalitso Sulamoyo, PhD, CCAP
Chief Executive Officer
Champaign County Regional
Planning Commission
Urbana, IL
& NCAP Board Chair
Washington, DC

Savannah Oates, MPA
Advocacy and Public Relations
Manager and DEI Chair
Community Action Partnership
of Kern
Bakersfield, CA
& NCAP Young Professionals
Advisory Committee Chair
Washington, DC

Transportation Coordination: Opportunities to Improve Community Access and Mobility



Willow B | 2nd Floor

The Administration for Children and Families (ACF) and the Federal Transit Administration (FTA) are working together to improve access and mobility for transportation disadvantaged communities, including collaborating on a new national transportation technical assistance center. Learn about grant opportunities and resources to improve access in your community.

Danielle Nelson

Senior Program Analyst

Office of Rural and Targeted Programs, Federal Transit Administration

Washington, DC

Leveraging Operation of a One Stop Career Center to Reach Vulnerable Populations



University | 4th Floor

One Stop Career Centers function as a meaningful tool in assisting unemployed individuals in accessing employment. Yet, for individuals who have suffered from long-term unemployment or under-employment, the career center system, by design, has had a more limited ability to meet these populations. On July 1, 2020, ABCD, Inc. became the Operator of a One Stop Career Center. Animated by an objective of leveraging career center operations to reach vulnerable populations, including implementing new programming, this workshop will provide a detailed overview of what is possible.

Ronald Marlow

Vice President, Workforce & Alternative Education

Action for Boston Community Development

Boston, MA

How Do We Think About Data? (Hint: It's All About Culture!)



Issaquah | 3rd Floor

Attendees will delve into a comprehensive assessment of their current data practices and organizational culture surrounding those practices. By the end, participants will gain valuable insights into their data collection processes, empowering them to plan necessary adjustments for improved effectiveness within their CAA. Attendees will be provided with an assessment tool to further evaluate their practices

Paige Teegarden
CEO & Founder
empowOR by CSST Software
Lumberton, NJ

Lil Dupree, CCAP
Director of Customer Experience
empowOR by CSST Software
Lumberton, NJ

Community Solar and Community Action: How to Support Solar for All



Seneca | 4th Floor

In spring 2024, the EPA's Greenhouse Gas Reduction Fund awarded \$7 billion in Solar for All program grants to states and other entities to expand the benefits of solar to low-income and disadvantaged communities. Community action agencies have the opportunity to help households access these benefits as state programs begin to rapidly grow. This panel will discuss tools and opportunities for CAAs to support low-income rooftop and community solar program enrollment, explore key solar consumer protections, and share lessons learned from leading CAAs who support solar programs.

Ariel Drehobl
Management and Program Analyst
Solar Energy Technology Office
U.S. Department of Energy
Washington, DC

Mindy Browning
Energy Assistance Coordinator
Embarras River Basin Agency
Greenup, IL

Charlie Harak, Esq.
Senior Attorney
National Consumer Law Center
Washington, DC

Humanity and Community Action: Exploring the Interdependence Between People, Purpose, & Programs in Weatherization



Virginia | 4th Floor

Community Action agencies have a social responsibility to provide comprehensive services to some of the most disparate socio-economic populations. The concept of “Humanity and Community Action” demonstrates an interdependent commitment to addressing the needs of vulnerable individuals and communities, while promoting social justice, fostering community resilience, and a humane society overall.

The interdependence between people, purpose, and programming reinforces the importance of systemizing solutions while centering equity. It is understood that the rate of adoption and implementation of equitable strategies will vary across the community action ecosystem, however, it is important that key stakeholders share a similar understanding regarding the constructs of equity. We invite you to be a co-contributor in this riveting fireside chat as weatherization leaders and practitioners humanize the work of community action and deliberate on the importance of an equitable evolution and collective impact. This session is guaranteed to be awe-inspiring.

Building Performance Association (BPA) Board Members:

John Pady

Chief Expansion Officer
Community Economic Development
Association (CEDA)
Chicago, IL

Dr. Janel Hills

Director of Workforce Programs
Interstate Renewable Energy Council
(IREC)
Chicago, IL

Darnell Johnson

Board Member
Community Economic Development
Association (CEDA)
Chicago, IL

Fiscal Hot Topics Roundtable



Redwood | 2nd Floor

In this moderated discussion, nonprofit financial experts will discuss emerging issues, key trends, challenges, and opportunities facing Community Action Agencies. Whether you are a seasoned financial professional or new to Community Action finance, this roundtable will provide valuable insights and connections to help you advance your organization’s financial goals. Come prepared with questions and to engage with your peers from around the country!

Denes Tobie, CPA
Partner
Wifpli
Madison, WI

Denise Harlow, CCAP, NCRT
Chief Executive Officer
NCAP
Washington, DC

Adi Rubin, CPA
Partner
Marcum
Washington, DC

Edward T. Waters, Esq.
Managing Partner
Feldesman Leifer, LLP
Washington, DC

Advancing and Scaling a Whole Family Approach



Cirrus | 35th Floor

This session is designed for agencies that have been piloting WFA or have made initial progress shifting to a WFA but are looking to scale efforts or embed the approach more deeply. Join this interactive session to hear what has worked for CAA peers and learn more about tools and techniques that can unlock the next level of possibility for your organization in its journey to interrupting the intergenerational cycle of poverty.

Jennifer Gregory
Director
Mobility Learning Design & Practice
NCAP
Washington, DC

Jeannie Chaffin, CCAP
Special Advisor
NCAP
Washington, DC
& President
Jeannie Chaffin, LLC
Manassas, VA

Exploring the Connection: Community Action Agencies & Family Resource Centers



Ballard | 3rd Floor

There are more than 3,000 Family Resource Centers (FRCs) in 40 states and the District of Columbia working with more than 2 million people annually. Yet because they have emerged organically without dedicated federal funding, they are often described as “America’s best kept secret.” This session will highlight the impactful work of FRCs and explore them in relation to CAAs - discussing similarities and differences of the programs, illustrating how they work in complementary and collaborative ways, and providing examples of when they are sometimes one and the same.

Brenda McChesney

Co-Founder & Associate Director
National Family Support Network
Denver, CO

Miguel Maestas

Associate Director
El Centro de la Raza
Seattle, WA

Unleashing Visionary Leadership in Public Community Action Agencies



Diamond | 1st Floor

Though often constrained by bureaucracy, public Community Action Agencies possess the potential to shape bold visions and catalyze change within their organizations and communities. Gain valuable insights into visionary leadership within public Community Action Agencies through the perspectives of public agency peers. Join us to explore practical strategies for unlocking this potential, empowering public CAAs to redefine their impact and spearhead innovation in Community Action.

Geri Gamber

Executive Director
SEUALG/SEUEDD
Salt Lake City, UT

Juan Rodriguez, CCAP

Executive Director
South Texas Development Council
Laredo, TX

Karla Lopez del Rio

Executive Director
CAP Riverside
Riverside, CA

Maribeth Schreiber-Rhemrev, PMP,

NCRT, CCAP
Director
Organizational Capacity Building
NCAP
Washington, DC

Demystifying Trauma-Informed Care: Moving from Theory to Practice



Jefferson | 4th Floor

Creating a trauma informed organization can seem like an unattainable goal. This workshop uses the foundation of the 10 Key Development Areas to build a practical approach to making the goal a reality. One community action agency presents the model they created with support from the University at Buffalo's Institute on Trauma and Trauma-Informed Care.

Andrew Studley, CCAP
Chief Executive Officer
Connecting Communities in Action
Salamanca, NY

Tina Zerbian, CCAP
Assistant Director
University of Buffalo
Buffalo, NY

HR Exchange: Navigating the Network's Hot Topics



Aspen | 2nd Floor

Attention HR enthusiasts! Connect with your HR peers about the hot topics facing the network at this HR roundtable. From refining hiring strategies to boosting employee engagement, this event is your gateway to valuable insights and collaborative problem-solving. Join us for networking opportunities and let's explore the dynamic realm of human resources together!

Dr. Bertha Proctor, SPHR,
SHRM-SCP, CCAP
Consultant
WiseCAP Training and Consulting
Vincennes, IN

Tai Blythe, M.S., SHRM-CP, CCAP
Consultant
WiseCAP Training and Consulting
Vincennes, IN

The War on Poverty: 1964 and Beyond



Cedar | 2nd Floor

The War on Poverty, initiated in 1964, is often overlooked despite being America's longest war. The discussion highlights poverty's interconnectedness with income inequality and political dynamics within the broader economic system. Emphasizing Community Action Agencies (CAAs), it examines strategies to revive maximum feasible participation, foster inclusivity, and address poverty alongside income inequality and political discourse using targeted universalism to promote equity.

Roger Pavey, CCAP
 President & CEO
 Illinois Association of Community
 Action Agencies
 Springfield, IL

Lana Shope, CCAP
 Chief Leadership Development
 Officer
 IMPACT Community Action
 Partnership
 Des Moines, IA

Head Start Town Hall



Grand Ballroom | 2nd Floor

Join NCAP's annual Head Start Town Hall to hear programmatic and regulatory updates from the Office of Head Start followed by an extended attendee question-and-answer segment in open dialogue with NCAP's Head Start Task Force as well as national partners, including OHS, CAPLAW, and the National Head Start Association.

Khari Garvin
 Director
 Office of Head Start, ACF, U.S.
 Department of Health and Human
 Services
 Washington, DC

Elizabeth "Biz" Steinberg
 Chief Executive Officer
 Community Action Partnership San
 Luis Obispo
 San Luis Obispo, CA

Allison Ma'luf, Esq.
 Executive Director
 CAPLAW
 Boston, MA

Thelma French, CCAP
 President & CEO
 Total Community Action
 New Orleans, LA

Thomas Sheridan
 Deputy Chief of Staff
 National Head Start Association
 Alexandria, VA

SNAP E&T Learning Cohort Monthly Meeting

This is a closed session for existing SNAP E&T Learning Cohort and Community of Practice members.

Medina | 3rd Floor

Join NCAP, the Seattle Jobs Initiative (SJI), and the American Public Human Services Association (APHSA) for our monthly SNAP E&T Learning cohort meeting to connect with your peers, review project progress, and participate in technical assistance.

Nick Codd

Senior Consultant
Seattle Jobs Initiative
Seattle, WA

Kathi Medcalf

Senior Consultant
Seattle Jobs Initiative
Seattle, WA

Andrew Schramm

Senior Consultant
Seattle Jobs Initiative
Seattle, WA

Deana Rader

Senior Consultant
Seattle Jobs Initiative
Seattle, WA

Brandy Whisman

Organizational Effectiveness
Consultant
American Public Human Services
Association
Washington, DC

Susan O'Callaghan

Program Analyst
SNAP Office of Employment and
Training
USDA Food and Nutrition Service
Washington, DC

Hayleigh Rockenback

Senior Associate
SNAP E&T
NCAP
Washington, DC

Young Professionals Reception

5:30 p.m. – 7:00 p.m.

Willow A | 2nd Floor

Meet the NCAP Board and other young professionals from across the Community Action Network.



CELEBRATING 60 YEARS OF COMMUNITY ACTION!

ABCD proudly celebrates NCAP's relentless **VISION, COMMITMENT, and POWERFUL IMPACT** in the war on poverty.

Join us in honoring the achievements and legacy of community action nationwide.
Learn more about our journey: bostonabcd.org/timeline



Join us in honoring our colleague **Joshua Young** — VP of ABCD Legislative Affairs as recipient of this year's **National Advocacy Award**.



Convention Registration, Information, and Product Sales

7:00 a.m. – 2:00 p.m.

Metropolitan Ballroom I 3rd Floor

2:00 p.m. – 5:00 p.m.

Metropolitan Foyer I 3rd Floor

Exhibit Hall

7:00 a.m. – 2:00 p.m.

Metropolitan Ballroom I 3rd Floor

Visit our exhibitors to collect stamps for your Passport to Prizes. Once your Passport is complete, return it to the registration desk for a chance to win gift cards, Community Action merchandise, goodie baskets, and more!

NCAP Quiet Room

7:30 am – 6:00 pm

Everett | 3rd Floor

Feeling overwhelmed? Need to step away? Visit the quiet room for a break from the hustle, bustle, and noise. Be still. Be silent. Relax.

Breakfast & Raffles

7:15 a.m. – 8:15 a.m.

Metropolitan Ballroom I 3rd Floor

General Session: Community Action Going Forward. A Critical Conversation with our National Partners

8:00 a.m. – 8:45 a.m.

Grand Ballroom I 2nd Floor

Overflow in Willow A & B, Redwood, and Aspen I 2nd Floor

Join key national partners for a conversation on the trends, challenges, and opportunities facing Community Action and the families we serve.

Denise Harlow, MSW, CCAP, NCRT
Chief Executive Officer
NCAP
Washington, DC



Cheryl Williams
Executive Director
NASCSPP
Washington, DC

Allison Ma'luf, Esq.
Executive Director and General Counsel
CAPLAW
Boston, MA



Thomas Sheridan
Deputy Director
National Head Start Association
Alexandria, VA

Katrina Metzler
Executive Director
NEUAC
Washington, DC



Break

8:45 a.m. – 9:00 a.m.

General Session: Hope, Trust, and Community: An Appreciation of Nonprofit Professionals

9:00 a.m. – 9:45 a.m.

Grand Ballroom I 2nd FloorOverflow in Willow A & B, Redwood, and Aspen I 2nd Floor

Vu Le is a writer, speaker, vegan, Pisces, and the former Executive Director of RVC, a nonprofit in Seattle that promotes social justice by developing leaders of color, strengthening organizations led by communities of color, and fostering collaboration among diverse communities.



Vu Le
Author & Activist

Break

9:45 a.m. – 10:15 a.m.

General Session: Legislative Update

10:15 a.m. – 11:00 a.m.

Grand Ballroom I 2nd FloorOverflow in Willow A & B, Redwood, and Aspen I 2nd Floor

For years, David Bradley has been one of Washington's leading advocates for low-income programs. Join David Bradley and get the latest information from Washington, as well as an update on the Community Services Block Grant (CSBG) and other key funding streams for Community Action.



David Bradley, Honorary CCAP
Executive Director and Co-Founder
National Community Action Foundation (NCAF)
Washington, DC

Break

11:00 a.m. – 11:15 a.m.

General Session: We Believe: Affirming Our Collective Narratives for The Future

11:15 a.m. – 12:00 p.m.

Grand Ballroom I 2nd Floor

Overflow in Willow A & B, Redwood, and Aspen I 2nd Floor

This session will draw from rich framing from the Economic Opportunity Act of 1964 to strengthen the Community Action Network’s collective vision for the future. New faces of Community Action leadership will share ideas and inspiration on possibilities as experienced in Seattle and the broader region. They will also offer a new, unified call to action aimed to affirm and activate the Network’s vision to create opportunities for all people to thrive, build strong, resilient communities, and ensure a more equitable society.



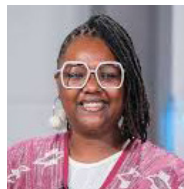
Shalimar Gonzales
Chief Executive
Officer
Solid Ground
Seattle, WA



Mary Ruffin
Board Chair
Solid Ground
Seattle WA



Kirsten York
Chief Executive
Officer
Multi-Service Center
Seattle, WA



Moderator:
Trae Holliday
Media Personality and Host
of “The Day With Trae”



Angela Griffin
Chief Executive
Officer
Byrd Barr Place
Seattle, WA

Lunch On Your Own

12:15 p.m. – 1:30 p.m.

Concurrent Sessions

1:45 p.m. – 3:00 p.m.

Reaching our PEAAK through Transformative Technology Tools



Grand Ballroom | 2nd Floor

The Office of Community Services (OCS) Division of Community Assistance (DCA) will be joined by colleagues from the OCS Data Science Team who will overview existing and developing websites and opportunities that support our Performance Evaluation Accountability Accessibility and Knowledge framework. Workshop attendees are encouraged to bring their laptops and engage in an interactive overview of websites and technologies that progress the mission of community action. Learn how these tools can advance equity through simplifying accessibility to essential services, making them quicker to locate while reducing administrative burdens.

Shoshana Shapiro
Data Analyst
Office of Community Services
Washington, DC

Boitumelo 'Tumi' Sevilla
GIS Specialist
Office of Community Services
Washington, DC



THE
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FOUNDATION

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for More Info!***



Mobilizing Your State Network to Advance Whole Family Approach



Boren | 4th Floor

Join Community Action leaders from Maine, Maryland, and Virginia as they discuss how to mobilize your state network to advance Whole Family Approach – from advocacy and public policy to practice-based collaborative work.

Megan Hannan
Executive Director
MeCAP
Bath, ME

Jason Parent, CCAP
Executive Director & CEO
Aroostook County Action Program
Presque Isle, ME

Erik Johnston
President & CEO
Virginia Community Action
Partnership
Richmond, VA

Kevin Otey, CCAP
Chief Operating Officer
Hampton Roads Community Action
Programs
Newport News, VA

Angela Martin
Executive Director
Maryland Community Action
Partnership
Annapolis, MD

Wendolyn McKenzie
Executive Director
Allegany County Human Resources
Development Commission
Cumberland, MD

How to Become a Certified Community Action Professional



Kirkland | 3rd Floor

Unlock the gateway toward personal and professional growth that will elevate both your career trajectory and your ability to effect positive change within your Community Action Network organization. Picture yourself at the forefront of innovation, armed with the expertise and credibility of a CCAP. This isn't just a certification; it's your ticket to becoming a driving force in shaping the future of Community Action.

Get ready to be immersed in a dynamic exploration of the CCAP program. We will discuss how to navigate enrollment with finesse, maximize your eligibility, and even uncover secrets to saving big on enrollment fees!

Tawny Stottlemire, CCAP
Co-Chief Operating Officer
NCAP
Washington, DC

The Essential Guide to CSBG Organizational Standards for Boards



Greenwood | 3rd Floor

Community Action Agency (CAA) Board Members, join us to dive into the essentials of CSBG Organizational Standards in this session. These standards are vital for ensuring CAAs are equipped to manage the CSBG effectively, covering crucial areas like board governance, fiscal management, human resources, and program planning. Discover how these standards drive accountability and excellence within your organization and learn practical strategies to leverage them for positive change and improved performance.

Terry Bearden, CCAP, NCRA
Project Director, Organizational
Capacity Building
NCAP
Washington, DC

*Maribeth Schneber-Rhemrev, PMP,
NCRT, CCAP*
Director
Organizational Capacity Building
NCAP
Washington, DC

Head Start Caucus



Redwood | 2nd Floor

Calling all Community Action Head Start grantees! Our programs stand at a pivotal juncture as the economic repercussions of the pandemic continue to reshape program operations. Community Action Head Start programs already confront distinctive hurdles, and now many face exacerbated challenges amidst what feels like an ever-changing landscape - but challenges can also yield opportunities! Join the Co-Chairs of NCAP's Head Start Task Force for an update on Task Force initiatives followed by an open forum to discuss the unique opportunities and challenges facing your Head Start programs.

Facilitators:

Elizabeth "Biz" Steinberg
President & CEO
Community Action Partnership of
San Luis Obispo
San Luis Obispo, CA

Thelma French, CCAP
President & CEO
Total Community Action
New Orleans, LA

The Invisible Champions



Diamond | 1st Floor

Front-line staff are the soul of a community action agency, our less-visible champions! But in this post-pandemic era, the reality is that many of our staff have less than a year of familiarity with our agencies or experience working alongside families. Sound familiar? This training session promises to equip you with all the tips, tricks, and insights to support your “new” front line! Peek behind the curtain to learn how one Kentucky CAA is implementing innovative but practical strategies that you can also use to help new staff stay at your agency—and stay invested. Get ready to be inspired!

Sharon Price, CCAP
Executive Director
Community Action Council for
Lexington-Fayette, Bourbon,
Harrison, and Nicholas Counties, Inc.
Lexington, KY

Leidy Borges-Gonzalez, CCAP
Director
Office of Community Services
Community Action Council for
Lexington-Fayette, Bourbon,
Harrison, and Nicholas Counties, Inc.
Lexington, KY

Thank You Board Members!

We thank you for your work every day and your commitment to learn by attending this Annual Convention. You truly embody the cornerstones of the Community Action movement - maximum feasible participation and the call to fully participate in the development, planning, implementation, and evaluations of programs supported by CSBG.

Rural Workforce Development: Strategies and Success Stories from Community Action Agencies



Issaquah | 3rd Floor

Join The National Community Action Partnership in collaboration with the Seattle Jobs Initiative (SJI) for an insightful session where we'll dive into the dynamic world of workforce development. Through the lens of rural Community Action Agencies (CAAs), this peer-panel discussion will showcase diverse strategies that foster employment opportunities and workforce development, while championing equity in rural settings across the United States. Discover how agencies navigate the challenges of capacity, resources, participants, and funding while prioritizing inclusivity in a rural landscape. CAAs will also spotlight their own innovative approaches as a SNAP Employment and Training third-party partner.

Yarrow Greer
Community Services Manager
Opportunity Council
Bellingham, WA

Nick Codd
Sr. Consultant
Seattle Jobs Initiative
Seattle, WA

Bryan Phipps
President & CEO
People, Inc.
Abingdon, VA

Hayleigh Rockenback
Senior Associate, SNAP E&T
NCAP
Washington, DC

Equity, A Journey Not A Destination



Columbia | 4th Floor

We will delve into Neighborhood House's path towards becoming and sustaining itself as a fully inclusive, anti-racist, and multicultural organization within an evolving society.

Rochelle Hazard
Director of Inclusion, Diversity, Equity,
and Access
Neighborhood House
Tukwila, WA

Syretta Warren
Program Manager
Neighborhood House
Tukwila, WA

CAA Data InterOperability Workgroup: Why You Should Care and How You Can Get Involved



Virginia | 4th Floor

In this session, you will hear from members of the CAA Data InterOperability Workgroup (CADIO-WG) about what this open group of staff from CAAs, state offices and other business partners seeks to achieve; how the group is approaching its work; and the status of the work. The workgroup is focused on the following, with the goal of increasing the ease of passing core client data internally across systems and lowering the costs of interoperability:

- Defining a core data set for internal referrals across agency data systems
- Creating a technical standard, including documentation, for passing that data across systems
- Advocating for national partners, OCS, and others to endorse and support the implementation of the “referral” data standard

After a brief review of the workgroup’s status, we will break into small, facilitated groups designed to gather participant feedback on the preliminary data set and standard.

Paige Teegarden

CEO & Founder

empowOR by CSST Software

Lumberton, NJ

Plan Your Steps to Becoming a CCAP

Becoming a Certified Community Action Professional is a big accomplishment, but it requires planning, dedication, and commitment. Charles McCann, CCAP Emeritus, offers one-on-one assistance to develop a personal plan to successfully earn your CCAP. Visit Registration today to schedule your meeting!

Leveraging California’s Advancing and Innovating MediCal (CalAIM); Enhanced Care Management (ECM)



University | 4th Floor

CAP Orange County presented at NCAP’s last convention on braiding Medicaid with Weatherization, providing leadership in California for other CAAs, and how it can be applied elsewhere in the USA with Medicaid waivers. This presentation continues that prior discussion (and NCAP webinar), but with a focus on the integration of CAP OC wrap-around services within the context of CalAIM housing navigation and sustainability, other community supports, Enhanced Care Management (ECM), and the use of Community Health Workers. CAP OC coordinates with CalCAPA increasing participation of CAAs implementing CalAIM.

Maribel Sarabia
Senior Program Manager
Community Action Partnership of
Orange County (CAP OC)
Garden Grove, CA

Curtis Gibbs
Community Action Partnership of
Orange County (CAP OC)
Garden Grove, CA

Sylvia Dang
Sr. (EES) Manager of Programs &
Partnerships
Community Action Partnership of
Orange County (CAP OC)
Garden Grove, CA

David Knight
Executive Director
California Community Action
Partnership Association
Sacramento, CA



Weatherization Assistance Program Federal Updates, Part 1



Seneca | 4th Floor

US Department of Energy (DOE), Office of State & Community Energy Programs (SCEP) staff will discuss the latest policy and program updates. Hear about new initiatives, interagency collaborations, and funding opportunities. Includes dedicated question and answer and discussion time.

Amy Klusmeier

Innovation Program Manager
Weatherization Assistance Program,
U.S. Department of Energy
Washington, DC

Derek Schroeder

Program Manager for Training and
Technical Assistance
Weatherization Assistance Program
U.S. Department of Energy
Washington, DC

Evan Pagliuca

Training and Technical Assistance
Advisor
Weatherization Assistance Program
U.S. Department of Energy
Washington, DC

Carrie Smith

Program Manager Readiness and
Retrofit
Weatherization Assistance Program
U.S. Department of Energy
Washington, DC

Uniform Guidance Updates



Jefferson | 4th Floor

At the end of 2023, the Office of Management and Budget proposed significant changes to 2 CFR Part 200, the Uniform Guidance. These proposed changes could significantly impact cost allocation, procurement, and more. This session explores each of the update areas and gives an opportunity to identify how to be as prepared as possible when changes become a reality. If the changes are finalized by this presentation, we will address the changes and how they could impact an agency moving forward.

Denes Tobie, CPA

Partner
Wipfli
Madison, WI

Advancing Opportunity for Systems Transformation



Cirrus | 35th Floor

This session outlines the essential components for effective systems change. Participants will gain tools and resources for the journey of advancing social and economic mobility by exploring NCAP'S "Building Place-Based Opportunity Ecosystems" toolkit and hearing from the experience of Community Action leaders utilizing the tools in a local context to drive systems change. Join us to learn about the innovative strategies and collaborative approaches that are being used to address systemic barriers, empower communities, and cultivate equitable opportunities for social and economic mobility.

Jeannie Chaffin, CCAP

Special Advisor

NCAP

Washington, DC

& President

Jeannie Chaffin, LLC

Manassas, VA

Cynthia King

Chief Executive Officer

Community Action Partnership of

Sonoma County

Santa Rosa, CA

MariaElena De La Garza

Executive Director

Community Action Board of Santa

Cruz County

Watsonville, CA

Karis Manus, NCRI

Senior Associate, Learning &

Dissemination

NCAP

Washington, DC



Advancing Practice & Equity through the Standards of Quality for Family Strengthening & Support



Ravena | 3rd Floor

This session will provide an overview of the Standards of Quality for Family Strengthening & Support and illustrate how they can be utilized to enhance practice with and advance equity for families. The Standards address 5 critical areas of practice for any Program or individual working with families - Family-Centeredness, Family Strengthening, Diversity, Equity, and Inclusion (DEI), Community Strengthening, and Evaluation. Participants will understand how the Standards put the Principles of Family Support into action to support families to build the Strengthening Families Protective Factors.

Brenda McChesney

Co-Founder & Associate Director
National Family Support Network
Denver, CO

Congratulations on Becoming the ED! Now What? Navigating Your New Role Successfully



Aspen | 2nd Floor

There isn't a road map for new Executive Directors; as the senior leader you have to quickly orient yourself to the culture of the agency, understand community partners and navigate a new funding environment. This workshop will give you proven strategies to implement as a new ED to put you on a road to success.

Catrena Bowman, CCAP

Executive Director
Northern Kentucky Community Action Commission
Covington, KY

Building Community Resilience Within Vulnerable Communities



Ballard | 3rd Floor

Many vulnerable families struggle to “bounce back” from various types of disasters ranging from household events to widespread community events such as floods, hurricanes, or wildfires. This session will highlight various strategies that have been implemented to help families help themselves and each other as they navigate the recovery process.

Jaime R. Longoria

Executive Director

Hidalgo County Community Service Agency

Edinburg, TX

Developing Solutions to Compensation’s Latest Trends and Hot Topics



Willow A | 2nd Floor

The quest to attract and retain talent over the past few years has caused employers to push their pay levels, otherwise they may find themselves losing out on talent. While cash compensation in the form of base pay is king (or queen), there are other internal and external factors to consider to help your organization succeed in today’s dynamic market. Join this session to learn and discuss how employers are managing compensation challenges, the strategies and pitfalls to avoid, and the latest trends and topics.

Julia Johnson

Director, Organizational Performance

Wipfli

Green Bay, WI

Raising Wages for Changing Lives



Cedar | 2nd Floor

Human Services Workers earn 37% less than workers doing comparable work in other fields. Our sector's pay is held down by generations of racism and misogyny that devalue the work of caring professionals; and this devaluation continues today. The Seattle Human Services Coalition worked with the University of Washington to provide compelling research to the Seattle City Council, and other human services funders to make a case for wages that were aligned with funders' stated equity priorities. The result - a 7.5% cost of living adjustment and 2.5% equity adjustment to human services contracts as a down payment for more equitable wages. Learn how this coalition researched, organized, and continues to build a movement to raise wages for human services workers. Hear directly from the Seattle Human Services Coalition, the University of Washington who conducted the research that convinced policymakers, a former Seattle City Councilmember who championed the effort, and a representative of philanthropy who is educating and organizing their peers on the importance of this issue.

Janice Deguchi
Executive Director
Neighborhood House
Seattle, WA

Dr. Jennifer Romich
Director
West Coast Poverty Center, School
of Social Work, University of
Washington
Seattle, WA

Lisa Herbold
Former Seattle City Council Member
Seattle, WA

Annette Case
Pacific Northwest Program Officer
Asset Funder's Network
Seattle, WA

A Case Study in Anti-Poverty Movement Building: What Leaders Need to Know to Create Lasting Change



Willow B | 2nd Floor

Anti-poverty movement building is central to the work of Community Action Agencies to both meet community needs and also produce desired policy victories. By investing in and harnessing people power within an agency and the community, we can create and sustain needed change. This movement-building approach requires action across four levels for change to include community responsive services, building power with people, changing the narrative around poverty, and advocating for policy change.

Chandra Alexandre, CCAP
CEO
Community Action Marin
San Rafael, CA

Break

3:00 p.m. – 3:45 p.m.

Concurrent Sessions

3:45 p.m. – 5:00 p.m.

Reentry and Response



Cedar | 2nd Floor

This session proposal aims to empower Community Action Agencies in supporting individuals reintegrating into society after incarceration. We will delve into understanding the challenges faced by this population, explore how CAAs can play a pivotal role in their support, share effective strategies and best practices, and reaffirm the commitment of CAAs to serve all communities in need, including those affected by incarceration.

Fellicia Smith
Communications Specialist
Minnesota Community Action Partnership
Saint Paul, MN

The Rural Voice



Issaquah | 3rd Floor

Those who serve in rural areas are invited to a conversation about how we reach our constituents and how we talk about our services and ourselves to others. Whether it's tailoring messages that convince older adults our services aren't welfare, changing conversations about poverty and who is affected, or making our experiences relevant to those in power, we are our own best resource and often our own best kept secret! Come learn effective talking points and strategies for engaging our older friends and connect effectively with those outside the Community Action Movement about our work.

Laura Thomas, CCAP
 Director of Aging Well
 Prairie Five Community Action Council
 Montevideo, MN

CommunityStat: Implementing Performance Management at NYC Department of Youth & Community Development



Diamond | 1st Floor

Learn how the NYC Department of Youth & Community Development has implemented performance management. We will look at each step of the process: getting started, selecting indicators, implementing dashboards, and structuring preparatory and executive meetings. We will share lessons learned through the process and where we want to take it to the next level.

Keith Howard
 Commissioner
 New York City Dept of Youth &
 Community Development
 New York, NY

Brian Schroeder
 Director of Analytics and
 Performance Management
 New York City Dept of Youth &
 Community Development
 New York, NY

Executive Director/CEO Caucus



Cirrus | 35th Floor

The Executive Directors/CEO Caucus is a unique opportunity for senior leaders to connect, learn, and grow together. Executive Directors/CEOs from across the network will be invited to share insights, challenges, and opportunities facing the Community Action network. This session will provide a space for Executive Directors/CEOs to discuss key issues facing their organizations and the Community Action network and to explore strategies for addressing them.

Facilitators:

Denise Harlow, MSW, CCAP
 Chief Executive Officer
 NCAP
 Washington, DC

Dalitso Sulamoyo, PhD, CCAP
 Chief Executive Officer
 Champaign County Regional
 Planning Commission
 Urbana, IL
 & NCAP Board Chair
 Washington, DC

Stay Connected to your Community:

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 Softphones • Internal Chat
 Texting & Bulk SMS/MMS
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Evidence-Based & Community-Led: Incorporating Evidence-Based Interventions while Centering Community



Aspen | 2nd Floor

Far too often, ‘evidence-based’ and ‘community-led’ can feel like exclusive terms, but the pressure to balance both remains. How does a community organization authentically center the community’s voice as we implement an evidence-based intervention? In this panel discussion, we will explore this push and pull through a case study of the relationship between Neighborhood House, a large multiservice Community Action Partner, and the University of Washington’s Health Promotion Research Center, a research institution within UW’s School of Public Health that develops evidence-based interventions.

Julie Romero

Director of Community Health
Neighborhood House
University of Washington School of
Public Health
Seattle, WA

Najma Mohamed

Community Health Nurse
Neighborhood House
Seattle, WA

Dr. Lesley Steinman, PhD, MSW, MPH

Research Scientist
Health Promotion Research Center,
School of Public Health
University of Washington
Seattle, WA

KeliAnne Hara-Hubbard

Research & Program Coordinator,
Health Promotion Research Center,
School of Public Health
University of Washington
Seattle, WA



Making Your Dream Team A Reality: Creative Ways to Meet the Head Start Staff Qualifications



Redwood | 2nd Floor

Staff qualifications and competencies under the Head Start Program Performance Standards are complicated. As Head Start programs face staff shortages across the country, it is more important than ever to understand the Head Start requirements for each position. In this session, we will discuss requirements, which staff qualifications allow for grantee flexibility, and what to do with that flexibility. In addition, we will cover issues surrounding important timelines for meeting applicable qualifications and competencies.

Nicole M. Bacon, Esq.

Partner

Feldsman Leifer

Washington, DC

Leading for Race Equity Impact, Part 1



Boren | 4th Floor

In this session, participants will engage ProInspire's Leadership Model for Race Equity Impact, which supports individuals and organizations in identifying how their leadership practices can create and sustain race equity experiences and outcomes within the social sector. During this interactive session, participants will: Discuss the current context of the nonprofit sector; Review practices to advance race equity and inclusion; and Learn from other participants around successes and challenges with advancing race equity at the individual, interpersonal, organizational, and systems level.

Camille De La Rosa

Communications Manager

ProInspire

Arlington, VA

Neriel David Ponce

Program Manager

ProInspire

Arlington, VA

The AI-Powered Community Action Agency



Columbia | 4th Floor

In this session, we'll delve into the exciting world of artificial intelligence (AI) and its potential impact on your agency. Discover real-world use cases, explore how AI tools can enhance community outcomes, and empower agencies to achieve more - even with limited staff. Join us to unlock the power of AI in your agency.

Ryan Peasley

Senior Technology Officer

Wipfli

Milwaukee, WI

City Mouse and Country Mouse Start Adapting to Climate Change



University | 4th Floor

By now it is very clear that the impacts of climate change are here and increasing in severity, and that this will only continue to get worse for disadvantaged households and communities across America. Two Wisconsin CAPs, one serving primarily urban populations in the southeast and another much more north and rural, are working to increase local climate resilience and prepare our communities for the future that is actually coming. Come for some 30,000 ft. info on why Community Action needs to step up and work in this space, and some effective ways to do just that.

Peter Kilde, CCAP

Executive Director

West CAP

Glenwood City, WI

Marc Perry

Executive Director

Community Action Inc. of Rock &

Walworth Counties

Beloit, WI

Facilitator:

Kendra Baldwin

Senior Associate, Weatherization

Climate Engagement

NCAP

Washington, DC

Weatherization Assistance Program - Federal Updates Part 2



Seneca | 4th Floor

US Department of Energy (DOE), Office of State & Community Energy Programs (SCEP) staff will discuss the latest policy and program updates. Hear about new initiatives, interagency collaborations, and funding opportunities. Includes dedicated question and answer and discussion time.

Amy Klusmeier

Innovation Program Manager,
Weatherization Assistance Program
U.S. Department of Energy
Washington, DC

Derek Schroeder

Program Manager for Training and
Technical Assistance, Weatherization
Assistance Program
U.S. Department of Energy
Washington, DC

Evan Pagliuca

Training and Technical Assistance
Advisor, Weatherization Assistance
Program
U.S. Department of Energy
Washington, DC

Carrie Smith

Program Manager Readiness and
Retrofit, Weatherization Assistance
Program
U.S. Department of Energy
Washington, DC

Show Me the Money! What to do When Your CFO Needs Cash, Not Revenue



Virginia | 4th Floor

The relationships between fiscal and development departments are all too often filled with conflict—but they don't have to be! Join a Development Director and a CFO for a frank (and fun!) conversation about the joys and pitfalls of cross-team collaboration during a capital campaign. You'll leave this session feeling prepared, and even excited, for your next big interdepartmental meeting.

Jessie Hedrick

Communications and
Development Director
Community Action Partnership of
Lancaster and Saunders Counties
Lincoln, NE

Deanna Briley

Chief Financial Officer
Community Action Partnership of
Lancaster and Saunders Counties
Lincoln, NE

The Unseen Dimensions of Family-Centered Coaching



Ballard | 3rd Floor

Prepare to rethink everything you thought you knew about coaching in human services. Our session, “The Unseen Dimensions of Family-Centered Coaching,” will introduce you to a radically different approach that goes beyond the conventional. This isn’t just about improving interactions; it’s about transforming them. Family-Centered Coaching empowers families to lead, turning traditional power dynamics on their head and creating partnerships where families are the experts in their own journeys. The results? Remarkably enhanced outcomes for participants, leading to stronger, healthier communities built on a foundation of economic and racial justice. Join us to catch a glimpse of how this transformative framework can revolutionize your practice and ignite profound change in the communities you serve. Dare to see the unseen and discover the incredible potential of Family-Centered Coaching.

Barbara Cotto

Senior Coaching Experience Manager
The Prosperity Agenda
Louisville, KY

Effective Strategies to Prevent Vulnerable Populations from Falling into Homelessness



Ravena | 3rd Floor

California alone has spent \$20 billion to combat homelessness over the past five years. Still, despite housing more people, more people are falling into homelessness. More coordinated efforts are needed to address these challenges. This workshop will highlight LA’s focused solutions to preventing homelessness, share promising practices, and help participants develop solutions to prevent homelessness in their communities.

Veronica McDonnell

Assistant General Manager
City of LA Community Investment for
Families Department
Los Angeles, CA

Jacqueline D. Rodriguez

Program Operation Director
City of LA Community Investment for
Families Department
Los Angeles, CA

Board and Executive Directors Working Together Related to Finances



Greenwood | 3rd Floor

This session explores the many areas of fiscal responsibility that boards and CEOs/EDs need to address when working together. Topics covered include fiscal responsibility, roles, budgets, fundraising, risk, and approvals. Both new and experienced board members will benefit.

Denes Tobie, CPA

Partner

Wipfli

Madison, WI

Building Intentional Collaboration with Tribal Communities



Willow A | 2nd Floor

Learn how one organization has embraced learning about tribal services, language revitalization, and culture as an asset-building strategy; learn how MAHUBE-OTWA created and funded a tribal liaison position and lessons learned in the past two years. The interactive workshop is perfect for CAAs that work near tribal areas regardless of their current level of partnership. Gain access to easy-to-use practical strategies from working with your Board and leadership team, to finding money in your budget, to learning about historical trauma and benevolent childhood experiences.

Liz Kuoppala, CCAP

Executive Director

MAHUBE-OTWA Community Action

Partnership

Detroit Lakes, MN

Samantha Amundson

Controller

MAHUBE-OTWA Community Action

Partnership

Detroit Lakes, MN

Breaking Barriers: Championing Diversity and Inclusion in Young Professional Development



Willow B | 2nd Floor

This session focuses on the importance of diversity and inclusion in nurturing young professionals. We'll discuss how embracing diverse perspectives and creating inclusive environments not only benefits individuals but also drives innovation and success within organizations. Through case studies and interactive exercises, participants will explore actionable strategies for fostering a culture of inclusivity and empowering emerging leaders from all backgrounds to thrive.

Savannah Oates

Public Relations and Advocacy
Manager
Community Action
Partnership of Kern
Bakersfield, CA

Kaitlin Riddle

Community Service Supervisor
Rolling Plains
Management Corporation
Crowell, TX

Safeguarding Against Tax Scams and Identity Theft: Strategies for Protection



Kirkland | 3rd Floor

Join us for an informative session designed to equip Community Action staff, customers, and communities with essential strategies to prevent tax-related scams and identity theft. This session will cover key topics such as identifying and avoiding phishing scams, phone scams, and fraudulent charities. Learn about the Identity Protection PIN and other vital resources to enhance your financial security and protect your personal information.

Christine Footit

Branch Chief
IRS
Memphis, TN

Daniel Webber

Public Affairs Specialist
IRS
Memphis, TN

Voting Rights 360: A Comprehensive Approach for Community Action



Jefferson | 4th Floor

Community Action Agencies are catalysts for change and must equip themselves and their constituents with tools and resources that safeguard voting rights and amplify underrepresented voices. This session delves into the intersection of voting rights and Community Action's role in facilitating meaningful civic engagement in election years. We'll explore the challenges facing marginalized communities in exercising their right to vote and discuss practical strategies for addressing those barriers while complying with federal rules. Join us to gain a 360-degree perspective on voting rights advocacy and strategies to empower community voices.

Ryan Gelman, Esq., CCAP
Director, Policy & Advocacy
NCAP
Washington, DC

Jim Masters, CCAP, NCRT
Center for Community Futures
Berkeley, CA

Jonathan Cohen, Esq.
Program Lead & Staff Attorney
CAPLAW
Boston, MA

Losing Medicaid or CHIP?

You may be able to get **low-cost,**
quality health coverage through the

Health Insurance Marketplace
[HealthCare.gov/transfer-marketplace](https://www.healthcare.gov/transfer-marketplace)



Strategic Planning Accelerator Cohort Meeting (Closed Session)

Medina | 3rd Floor

This is a closed session for members of the NCAP Strategic Planning Accelerator. Cohort members will engage with peers and NCAP staff to continue the development of adaptable and impactful strategic plans that align with their mission.

Facilitators:

Maribeth Schneber-Rhemrev,
PMP, NCRT, CCAP
Director, Organizational Capacity
Building
NCAP
Washington, DC

Terry Bearden, CCAP, NCRA
Project Director, Organizational
Capacity Building
NCAP
Washington, DC

Jeannie Chaffin, CCAP
Special Advisor
NCAP
Washington, DC
& President
Jeannie Chaffin, LLC
Manassas, VA

National Community Action Partnership Awards Gala: Commemorating 60 Years of Community Action

6:30 p.m. – 9:00 p.m.

Grand Ballroom I 2nd Floor

Join your friends and colleagues for a memorable evening. Honor your peers and celebrate the successes of Community Action and the new Certified Community Action Professionals.





NCAP Awards Gala

Welcome

Dalitso Sulamoyo, PhD, CCAP, Board Chair, NCAP

Presiding

Denise Harlow, CCAP, Chief Executive Officer, NCAP

Invocation

Carol Mensah, Community Action Programs Manager, Pierce County Human Services

Recognition of Pathways Excellence Achievers of 2024

National Sargent Shriver Personal Achievement Award

Lindsey Honaker, Northern Kentucky Community Action Commission, Covington, KY

National Community Action Volunteer Recognition Award

Beth Perry, Central Oklahoma Community Action Agency, Shawnee, OK

Dinner Service

Recognition of Certified Community Action Professionals Class of 2024

National Lyndon Baines Johnson Leadership Award

Albert B. Kelly, CCAP, Gateway Community Action Partnership, Bridgeton, NJ

National Drum Major for Justice Award

Catrena Bowman, CCAP, Northern Kentucky Community Action Commission, Covington, KY

National Advocacy Award

Joshua Young, II, Action for Boston Community Development, Inc., Boston, MA

National Robert M. Coard Innovation Award

Tina Zerbian, CCAP, Connecting Communities in Action, Salamanca, NY

The Promise in Action Award

Panhandle Community Services, Amarillo, TX

National Corporate Partnership Award

TM ASSOCIATES, Washington, DC

Closing Remarks

Convention Information and Product Sales

8:00 a.m. – 11:00 a.m.

Grand Ballroom Foyer | 2nd Floor

Last chance to grab something to bring home!

NCAP Quiet Room

7:30 am – 6:00 pm

Everett | 3rd Floor

Feeling overwhelmed? Need to step away? Visit the quiet room for a break from the hustle, bustle, and noise. Be still. Be silent. Relax.

Breakfast & Raffles

8:00 a.m. – 9:00 a.m.

Grand Ballroom I | 2nd Floor

Concurrent Sessions

9:00 a.m. – 10:15 a.m.

Missouri's Solution to Transportation Challenges



Cedar | 2nd Floor

Does your community struggle with public transportation options? Missouri's West Central Missouri Community Action Agency (WCMCAA) will be sharing their transit solution that is meeting the needs of riders. In 2020, WMCAA launched a volunteer driver network, New Growth Transit. This progressive program is also being adopted by two additional Community Action Agencies in Missouri. Outcomes and testimonies from riders, volunteer drivers and partners will be shared to inspire anyone looking to solve the transportation barriers in their community, through a volunteer driver network.

Kelly Ast

Chief Regional Mobility Officer
West Central Missouri
Community Action
Appleton City, MO

Kenney Hutchison, CCAP

Regional Mobility Director
West Central Missouri
Community Action
Appleton City, MO

Plan Your Steps to Becoming a CCAP

Becoming a Certified Community Action Professional is a big accomplishment, but it requires planning, dedication, and commitment. Charles McCann, CCAP Emeritus, offers one-on-one assistance to develop a personal plan to successfully earn your CCAP. Visit [Registration](#) today to schedule your meeting!

Navigating the Virtual Landscape with Community Action



University | 4th Floor

Join us for an insightful session as we navigate the ever-evolving virtual learning landscape. In this session, we'll explore effective strategies and practical tips to help you thrive in online education environments. We will navigate through the key features of NCAP's new Community Action Academy, including its role in delivering online courses, facilitating cohort management, and providing immersive learning experiences. Gain a deeper understanding of how Community Action Academy elevates the virtual learning experience, paving the way for meaningful learning outcomes.

Tayla Daniel

Project Director, Practice Transformation
NCAP
Washington, DC

Black/African-America, LatinX, Native American/Indigenous, White Allies, Asian-Pacific Islander, Immigrant/Refugee, LBGTQIA+, Women, Older Adults, People with Disabilities, Digital Equity, and Rural

9:00 a.m. – 10:15 am

Grand Ballroom | 2nd Floor

Affinity Groups have been established to provide conference attendees with safe, compassionate spaces to connect with peers, listen and draw on one another's wisdom. Each Affinity Group will be self-regulated. Anyone who identifies with a particular Affinity Group because of origin, orientation or solidarity (allyship) with the respective groups are invited to the conversations.

Tiffney Marley, CCAP

Sr. Vice President, Practice Transformation
NCAP
Washington, DC

Launching A Regional Approach to Address Human Trafficking in Your Community



Redwood | 2nd Floor

Meet the founders of the Central Valley Against Human Trafficking program and Central Valley Freedom Coalition as they share their 15-year journey from inception to identifying over 2,000 survivors. Gain knowledge on innovative funding opportunities and strategic partnerships to build a cross-sector regional coalition. Take a data-driven approach to understand the gaps in service delivery, and how to use those insights to establish impactful goals for a safer environment for vulnerable individuals and community.

Michelle L. Tutunjian, CCAP

Chief Operating Officer/Deputy CEO
Fresno Economic Opportunities
Commission
Fresno, CA

Misty Gattie-Blanco

Sanctuary Director
Fresno Economic Opportunities
Commission
Fresno, CA

Storied Communities, Community Stories: Resident Perspective in Community Action



Willow A | 2nd Floor

Join us for an engaging discussion around the findings of Storied Communities, Community Stories, a research report exploring how residents perceive their local community-serving institutions, and the impact residents have on those institutions. Through intentional engagement, the research captures diverse resident narratives, providing a valuable resource for community practitioners. At each of the roundtables in this session, we aim to foster open conversations about how our agencies engage resident voices, encouraging participants to reflect on the implications for their work.

Frank Woodruff

Executive Director
NACEDA
Washington, DC

Leading for Race Equity Impact, Part 2



Boren | 4th Floor

In this session, participants will engage ProInspire's Leadership Model for Race Equity Impact, which supports individuals and organizations in identifying how their leadership practices can create and sustain race equity experiences and outcomes within the social sector. During this interactive session, participants will: discuss the current context of the nonprofit sector; review practices to advance race equity and inclusion; and learn from other participants around successes and challenges with advancing race equity at the individual, interpersonal, organizational, and systems level.

Camille De La Rosa
Communications Manager
ProInspire
Arlington, VA

Neriel David Ponce
Program Manager
ProInspire
Arlington, VA

Tips and Tricks for a Smooth CSBG Annual Report Submission



Columbia | 4th Floor

Does your heart race when you hear CSBG Annual Report Submission? Join us for a session packed with insights and actionable advice to turn that anxiety into confidence. From best practices in report preparation to sidestepping common pitfalls and simplifying the submission process, we've got you covered. Don't miss this opportunity to transform your approach and ensure a smooth and successful submission experience!

Tiffany Jarvis, CCAP
Director of Research
NASCS
Washington, DC

Building Relationships: Mapping the Landscape



Willow B | 2nd Floor

Have you ever wondered about all the entities and relationships that go into weatherization work? In this session we will look at the people and entities that span Weatherization funding and work, highlighting how to build strong professional relationships. From DOE to subcontractors, there are different motivations and successful outcomes for each group, together we'll look at what brings each to the table, what keeps them there and what success looks like.

Britt Pomush

Senior Public Affairs Specialist
NASCSP
Washington, DC

Weatherization Workforce Pathways



Seneca | 4th Floor

Join staff from the Community Action Partnership of St. Louis County (CAASTLC) to explore innovative new pathways for the weatherization workforce of today and tomorrow. This interactive and hands-on session will dive into 2nd chance and fair chance hiring practices that can enhance your agency's weatherization recruitment and retention efforts. We'll focus on the untapped talent of potential employees who have been justice impacted; learn how minor criminal offences are treated vastly differently for those in poverty; and explore the challenges that can be overcome in policies and implementation. Participants will leave this session with a customizable roadmap to design a 2nd chance/fair chance model that can work in their agency. The people we call "criminal" are many times, not at all. Join us for this uplifting and practical session on unlocking the untapped talent we so desperately need in the weatherization workforce. We think you'll be glad you attended!

Keith Robinson, CCAP

Director of Weatherization
Community Action Agency
of St. Louis (CAASTL)
St. Louis, MO

Chris Beasley

Quality Control Inspector
Community Action Agency
of St. Louis (CAASTL)
St. Louis, MO

What's the Board Got to Do With It? Let's Talk about the Board's Role in Fundraising



Virginia | 4th Floor

Whether you are a board member wanting to understand your role in resource development or a staff member looking to engage the board to help you fulfill financial goals, this workshop is for you. In this workshop, we will review the board's responsibilities around resource development. We will talk about how each board member can help fundraise whether they are a public, private, or low-income representative. Each board member brings a unique blend of time, talent, and treasure—let's help our Community Action Agencies strike gold!

Loren Leidinger, CCAP

Outreach & Development Director

Community Action Partnership San Luis Obispo

San Luis Obispo, CA

BOOST: Mobility for Families Through 2Gen Principles & Community-Driven Pathways



Ravena | 3rd Floor

PEACE, Inc. (Onondaga County NY's CAA) and Kresge Foundation staff will share best practices from the Boosting Opportunities for Social and Economic Mobility for Families (BOOST) Initiative. Through community college/human service nonprofit partnerships, BOOST used Aspen Ascend/2Gen approaches, career pathways, and racial equity principles to offer holistic solutions for low-income families. Focus will be placed on BOOST Syracuse, a city tapped for transformative federal infrastructure/CHIPs Act investments and possessing some of the highest rates of poverty/child poverty in the nation.

Todd Goehle

Vice President Operations
and Strategy

People's Equal Action & Community
Effort, Inc. (PEACE)

Syracuse, NY

Ashley Johnson

Program Officer

The Kresge Foundation

Troy, MI

Stephanie Davison

Senior Program Officer

The Kresge Foundation

Troy, MI

Moving Forward with the Collaborative on Economic Mobility



Cirrus | 35th Floor

Join this session to gain fresh insight on emerging and promising practices for social and economic mobility. In this session, NCAP will share recent report findings from a network-wide survey and regional listening sessions that were conducted through the Collaborative on Economic Mobility. By applying lessons learned to the journey ahead, participants will discover future learning opportunities and actionable strategies to enhance services, particularly in the areas of Workforce Development, High-Quality Education, Community Asset Building, Whole Family Approaches, Equity, and Innovation.

Lillie Seels, CCAP, NCRT
 Director, Practice Transformation
 NCAP
 Washington, DC

Karis Manus, NCRI
 Senior Associate, Learning &
 Dissemination
 NCAP
 Washington, DC

What the Best Managers Do, and You Can Too



Jefferson | 4th Floor

Unlock the transformative power of effective management! In this session, delve into the impact exceptional leadership has on both organizational success and the lives of employees. Gain invaluable insights from proven strategies and skills utilized by top-tier managers. Personalize these insights to leverage your unique strengths, guiding you towards becoming the best version of yourself as a manager. Elevate not only your managerial capabilities, but also foster the well-being of your team and organization. Don't miss this opportunity to enhance your leadership and drive positive change.

Carolyn Sullivan, Esq.
 President and CEO
 New Chapter Coaching
 Columbia, MO

CT Food 4 Thought: Growing Produce & Our Community



Ballard | 3rd Floor

CT Food 4 Thought is a social enterprise developed by New Opportunities, Inc. Come learn about this state-of-the-art hydroponic center in Torrington, CT. We will discuss lessons learned and challenges in implementing this project along with its community impact and upcoming expansion efforts.

William Rybczyk
President & CEO
New Opportunities Inc.
Waterbury, CT

Jon Jensen
Principal
The Corporate Advisory
New York, NY

Insights for Growth and Effectiveness by First Time Supervisors, Managers, and Leaders



Issaquah | 3rd Floor

In the early stages of one's career, being reliable as a significant individual contributor to the outcomes and objectives of the team and organization gets noticed. The track record eventually gets rewarded by organizational leadership through a promotion into a role of greater responsibility. The new roles often include supervising and managing the sort of collective effort required to meet organizational targets, objectives, and outcomes, but require an additional set of skills that promoted individuals often lack. This workshop will review the required skills and capabilities.

Daniel L. Ofori-Addo
Executive Vice President
United Planning Organization
Washington, DC

Poverty as Public Policy: The Intersection of Class, Gender, and Race in the United States



Diamond | 1st Floor

The history of the US response to need has been marked by emphases on personal responsibility and distinctions of worthiness. In this session, participants will learn the historical origins of these emphases, how they inform current responses, and how they have worked to shape and maintain racial, gender, and class inequality. Participants will also learn advocacy, policy, and practice strategies to help re-imagine our responses at the organizational and structural levels.

Terry Glenn Lilley, Ph.D.

Department of Race, Gender, and Sexuality Studies
University of Wisconsin-La Crosse
La Crosse, WI

The Power of Storytelling – How to Begin Your Story



Aspen | 2nd Floor

Stories can shape people; they can inspire them to think and act differently. Stories are what can connect your organization to the community, funders, and employees with your cause and vision. In this session, you will learn the benefits of storytelling and its power, how to begin telling your story, and where and when to share it.

Leticia Meitzen

Training & Public Relations Coordinator
Community Action of Nebraska
Lincoln, NE

Break

10:15 a.m. – 10:30 a.m.

General Session: Closing Remarks & Raffles

10:30 a.m. – 11:00 a.m.

Grand Ballroom I 2nd Floor

Join NCAP's Board Chair and Chief Executive Officer for final remarks before heading home. The final raffles of the convention will take place at this time as well.

Denise Harlow, MSW, CCAP

Chief Executive Officer

NCAP

Washington, DC

Dalitso Sulamoyo, PhD, CCAP

Chief Executive Officer

Champaign County Regional
Planning Commission

Urbana, IL

& NCAP Board Chair

Washington, DC

Thank You!

Thank you for joining us in Seattle. See you next year when the **2025 Annual Convention** takes place at the **Marriott Detroit Renaissance Center**. The pre-convention training sessions will take place **August 25-26** and the main convention will take place **August 27-29**.



Diamond

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www.amerihealthcaritas.com

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FOUNDATION

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kresge.org

Copper

EmpowOR by CSST Software

empoworbyscsst.com



Multi-Service Center

mschelps.org



Pierce County Human Services

<http://www.piercecountywa.gov/hs>



Pierce County
Human Services

Region 10 State Associations

**Washington State
Community Action Partnership**

wapartnership.org

**Community Action
Partnership Association of Idaho**

**Community Action
Partnership of Oregon**

caporegon.org

Rural Alaska Community Action Program

ruralcap.org



Wellpoint

<https://www.wellpoint.com/wa/medicaid>





AM Conservation
amconservation.com



AmeriHealth Caritas
www.amerihealthcaritas.com



CAP Renewables (CAP Solar)
capsolar.org



CAP Systems
capsystems.com



Circles USA (Move the Mountain Leadership Center)
circlesusa.org



Community Software Group
communitysoftwaregroup.com



communitybrands
communitybrands.com



EmpowOR by CSST Software, LLC
empoworbycsst.com



Estech Systems
www.esi-estech.com



Feldesman Leifer LLP
feldesman.com



First Nonprofit
firstnonprofit.com



Food and Supply Source
foodandsupplysource.com



Green Training USA
greentrainingusa.com



Hemmingway Solutions
hemingwaysolutions.net



Internal Revenue Service
irs.gov



ITFrontDesk
itfrontdesk.com



Marcum
marcumllp.com



Missouri Community Action Network
communityaction.org



Mutual of America
mutualofamerica.com



National Renewable Energy Laboratory
nrel.gov



New Chapter Coaching
newchaptercoach.com



ONMIA Partners LLP
omniapartners.com



Pierce County Human Services
 Community Action Programs
<http://www.piercecountywa.gov/hs>



Region X Community Action Agency Associations

wapartnership.org

caporegon.org

ruralcap.org



School Health

schoolhealth.com



TeamKeeper

clockwisetx.com



The Center for Applied Management Practice

ellogicgenesis.com



The Prosperity Agenda

theprosperityagenda.org



U.S. Census Bureau

census.gov



U.S. Citizenship
and Immigration
Services

U.S. Citizenship and Immigration Services

uscis.gov



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<https://www.wellpoint.com/wa/medicaid>

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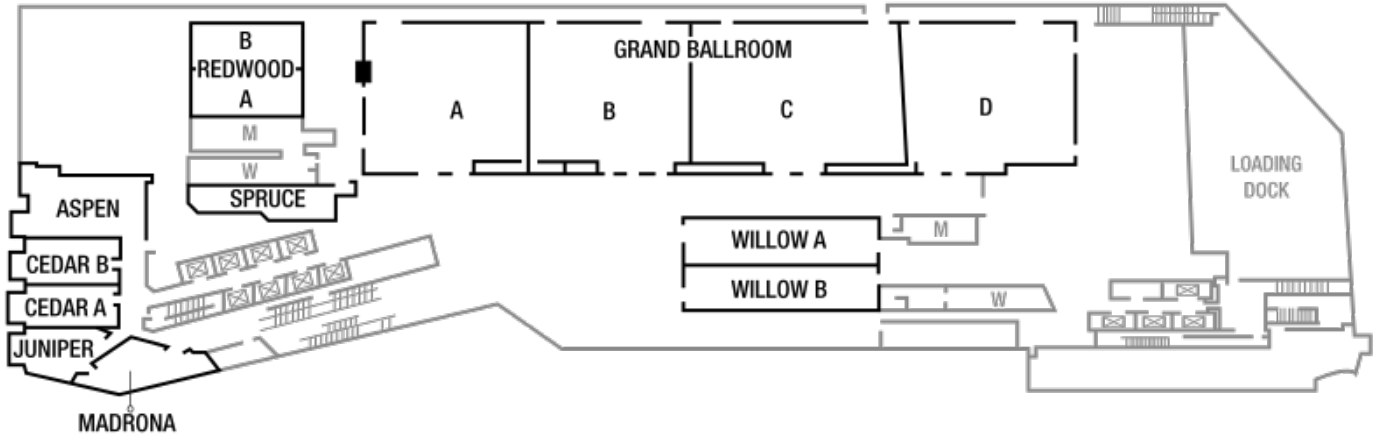
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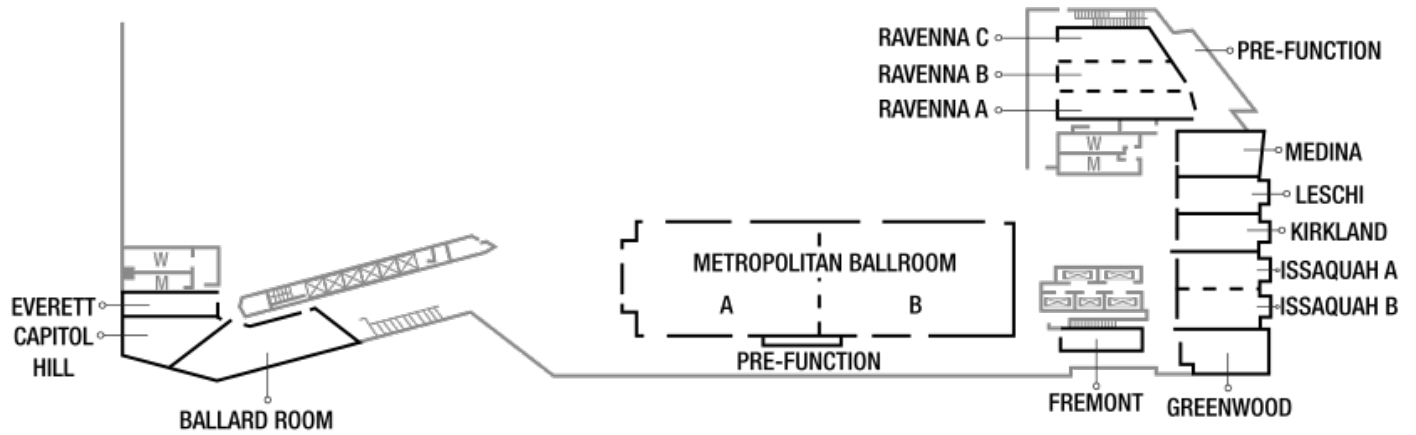
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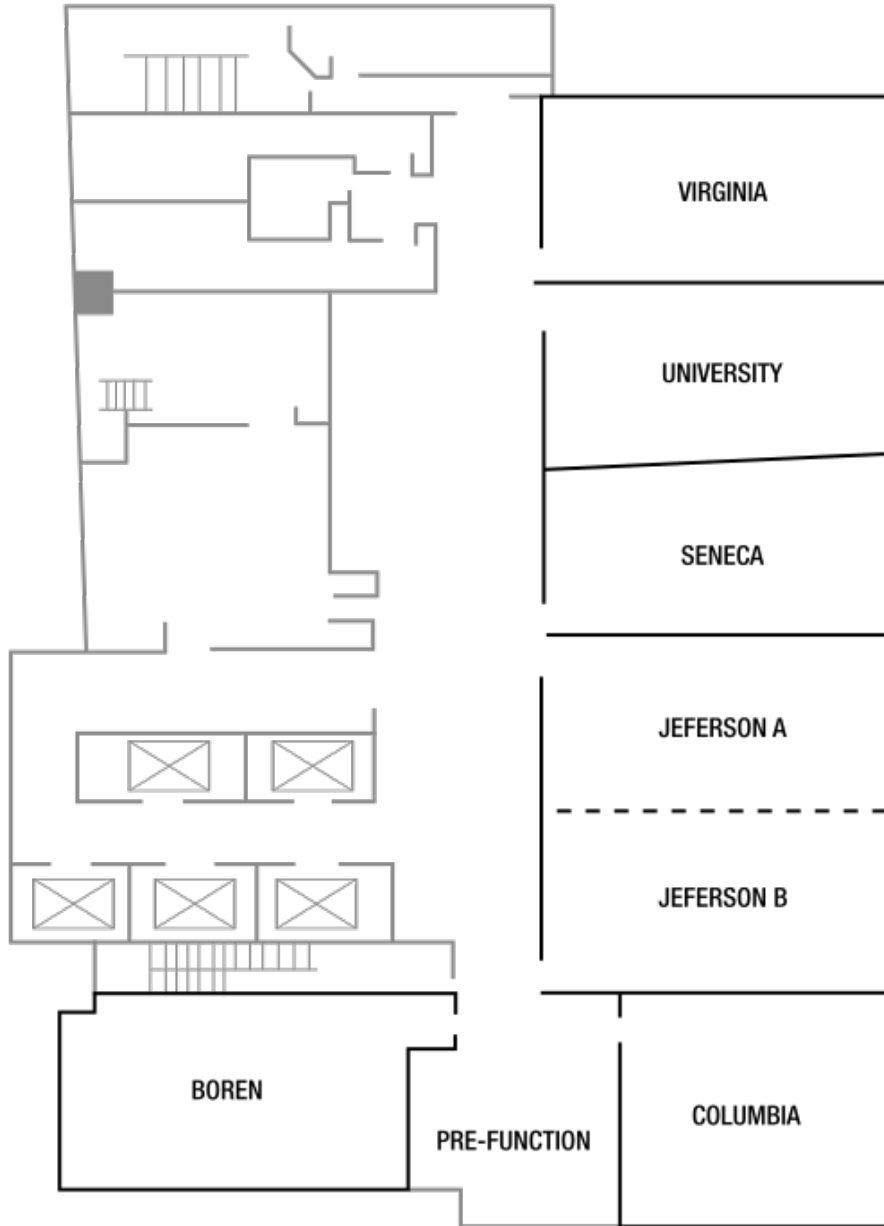
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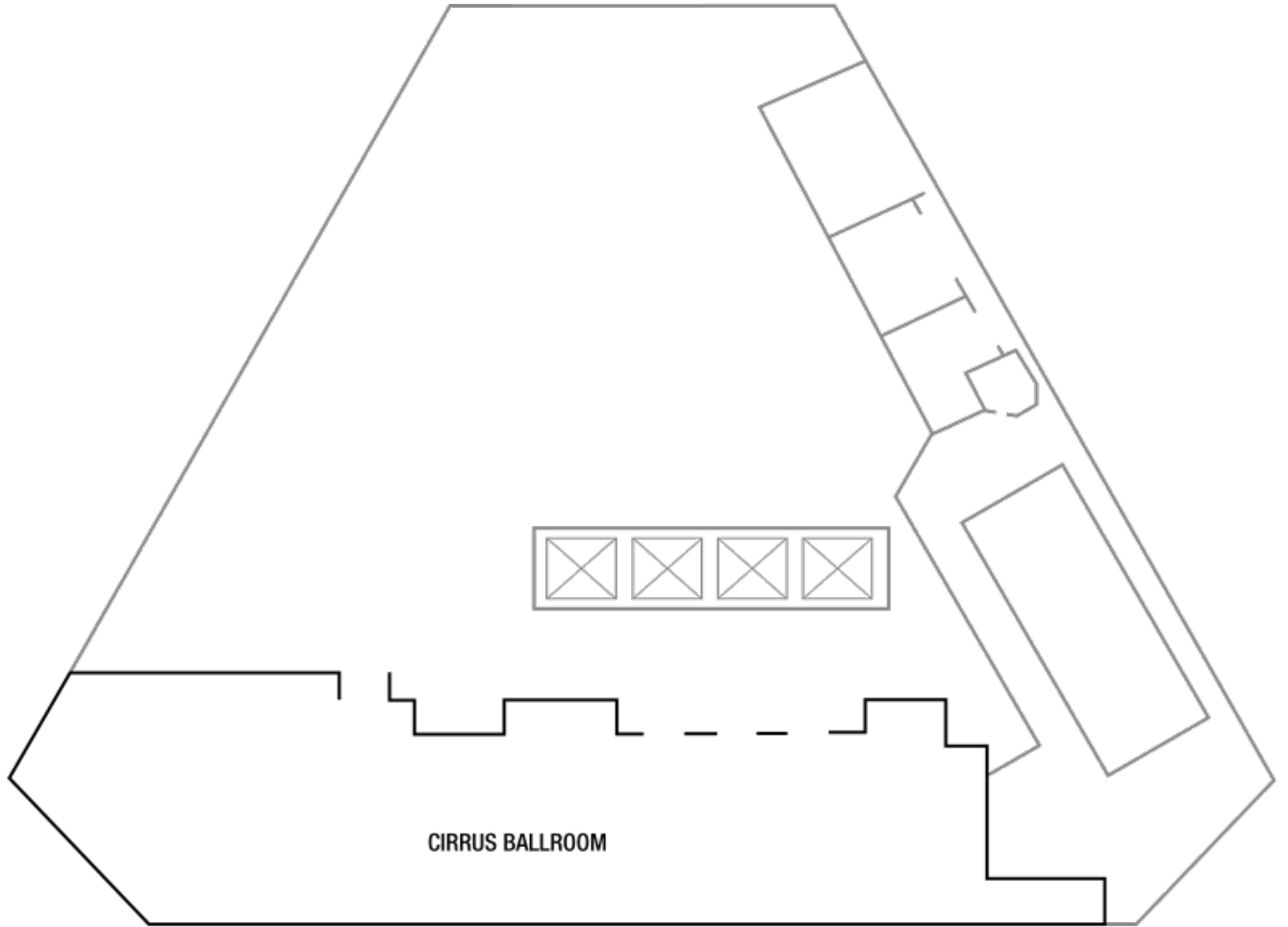
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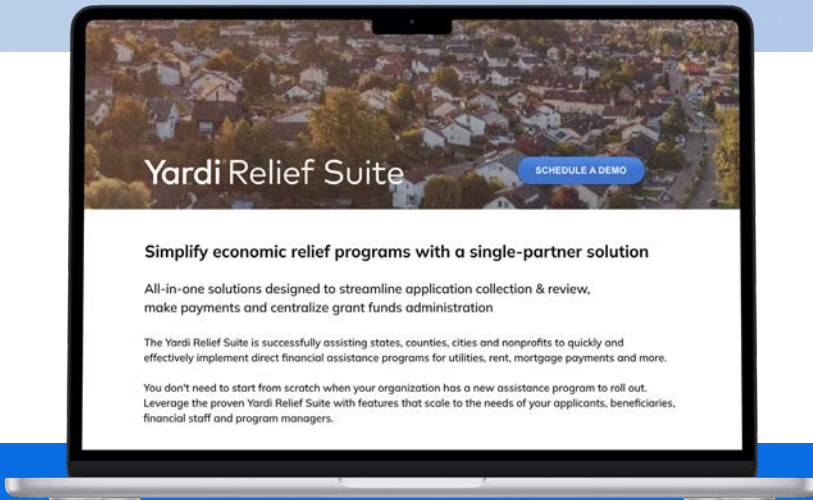


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