OCTOBER 12, 2022



SYSTEM TRANSFORMATION THROUGH COMMUNITY LEADERSHIP

Moving Upstream Together

CHAPIN HALL
AT THE UNIVERSITY OF CHICAGO

Helping People. Changing Lives.
community Action PARTNERSHIP
AMERICA'S POVERTY FIGHTING NETWORK

PANELISTS



Sue Gallagher,
Chief Innovation Officer
Children's Services Council
of Broward County



James Green, Director
Palm Beach County
Community Services



Liz Kuoppala,
Executive Director
MAHUBE-OTWA Community
Action Partnership, Inc.



Tiffney Marley,
Senior Vice President
National Community Action Partnership.



Mark McDaniel, Policy Fellow
Chapin Hall



Bryan Samuels, Exec Director
Chapin Hall

POLL

“Systems change comes from power building; the sequence is you should start with power building, and that gets you to systems change.”

Building Healthy Communities December 2020

WHAT DID WE LEARN?

Key strategies drawn together from the data, and from extending them



KEY STRATEGIES



DISRUPT SYSTEM MINDSETS AND HABITS

- Develop and implement a racial equity lens
- Shift expectations about timelines and outcomes

KEY STRATEGIES



DISRUPT SYSTEM MINDSETS AND HABITS

- How can we successfully build relationships with government to build power together?

Children's Services Council of Broward County
Our Focus is Our Children.

Disrupting Mindsets of Local Government

History of Racism

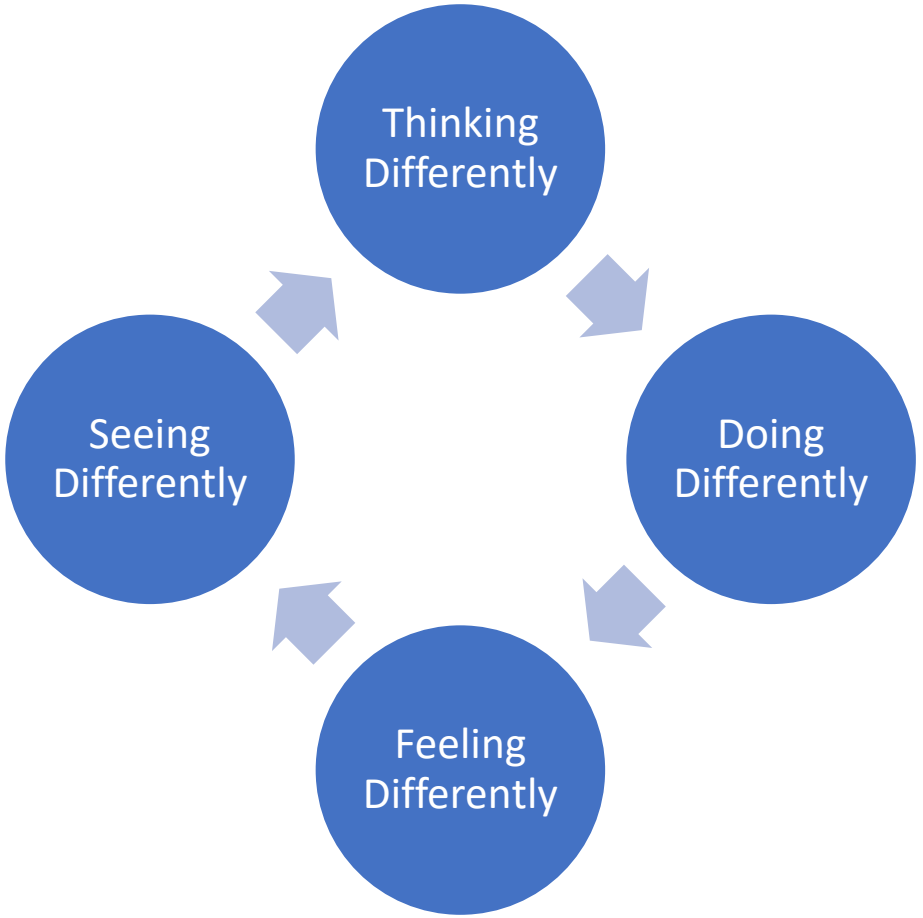
Service Recipient

Partner

Asset Based Community Development (ABCD)

Needs/Deficits

Strengths/Gifts



Participatory Research

Youth/ Community

Youth/Community & System Professional Co-Researchers

Managing Expectations

Short Term Outcomes

Building Trust & Relationships

INDIVIDUALLY & COLLECTIVELY

KEY STRATEGIES



INVEST IN COMMUNITY

- Position community to take the lead
- Recognize and cultivate community strengths and skills

KEY STRATEGIES



INVEST IN COMMUNITY

- How do we drive systems and funders to make investments that honor and center family needs?


We are all re
Gidinawemi
• Netaawichiged
Resourceful
imaad Waaji-bimaadiz
Community Minded







KEY STRATEGIES



REIMAGINE COMMUNITY ENGAGEMENT

- Prioritize community relationships and trust
- Broaden the decision-making table
- Create varied, accessible, and substantial engagement opportunities

KEY STRATEGIES



REIMAGINE COMMUNITY ENGAGEMENT

- What does it look like to make engagement more like power-shifting than representation?

REIMAGINE COMMUNITY ENGAGEMENT



CAA Tripartite Board Composition



NCAP Impact COP, Shriver Fellows Panel



Montgomery County, Maryland Community Action Agency, Department of Health and Human Services

- Community Advocacy Institute (CAI)
- 84 CAI graduates from first 5 years

KEY STRATEGIES



TRANSFORM SYSTEMS WITH COMMUNITY IN THE LEAD

- Establish community ownership over system responses and resources
- Scale up and share out

KEY STRATEGIES



TRANSFORM SYSTEMS WITH COMMUNITY IN THE LEAD

- If seeding and making change relies robust communication, how can we successfully ensure community voice is at the center of that communication?

KEY STRATEGIES



EMBED COMMUNITY LEADERSHIP AND ADAPT OVER TIME

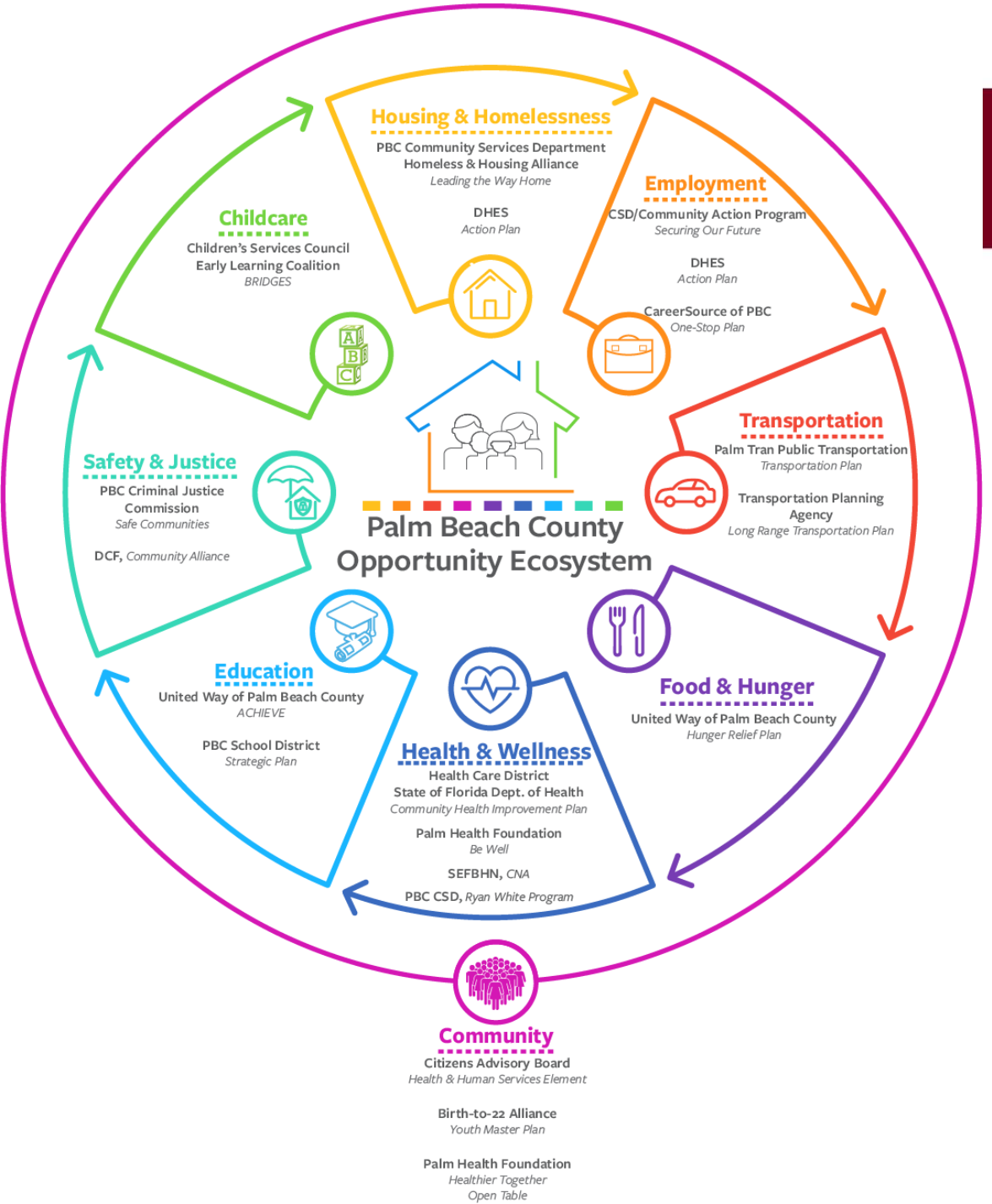
- Build collaborative infrastructure
- Commit to continuous learning and evaluation

KEY STRATEGIES



EMBED COMMUNITY LEADERSHIP AND ADAPT OVER TIME

What is the value of optimizing your Health and Human Services System of Care and how can it guide your strategic investments?



Each domain represents a system of care with a Backbone organization that focuses on:

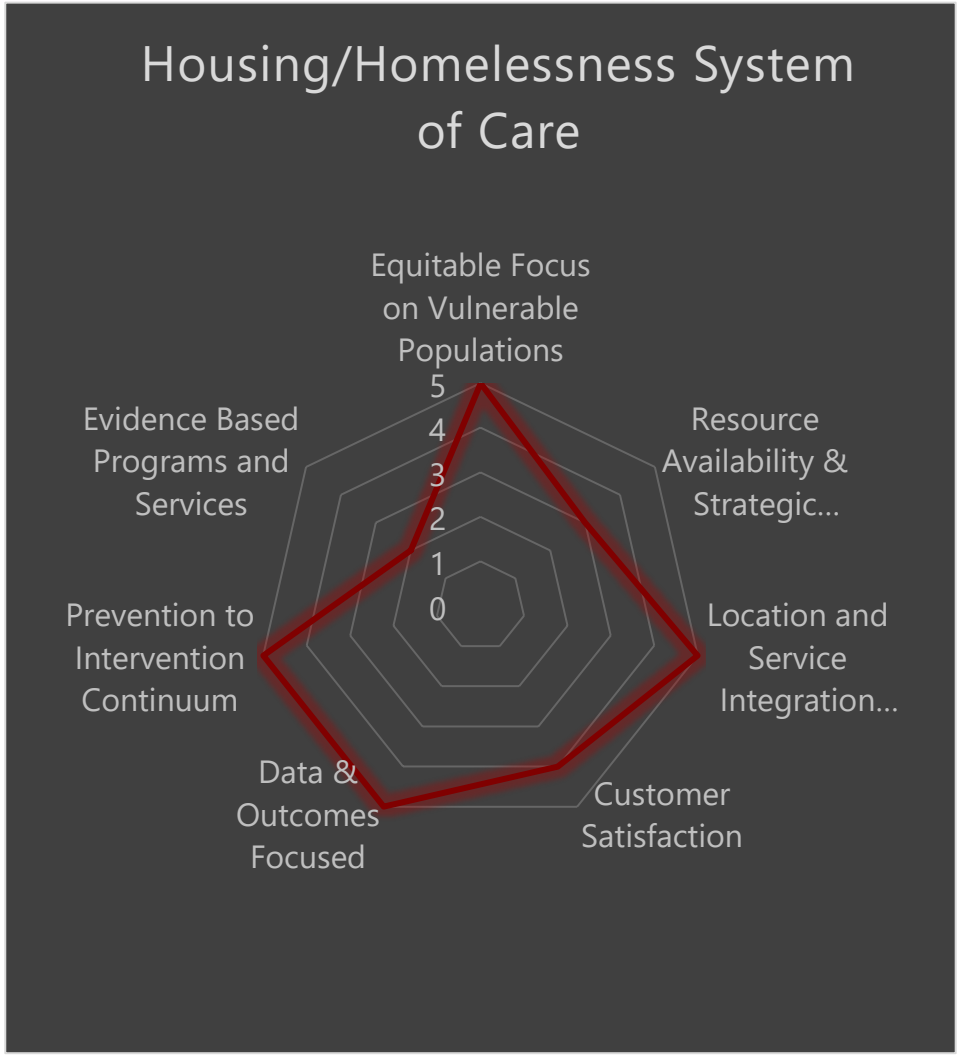
- Quality of services
- Accessibility
- Availability
- Accountability
- Coordination

A set of core values govern how we approach our work

- Institutional and structural racism must be dismantled in order to address the disparities that currently exist
- Services should be provided in the least restrictive environment
- People-centered approach
- HHS are interdependent and must be integrated to maximize opportunity

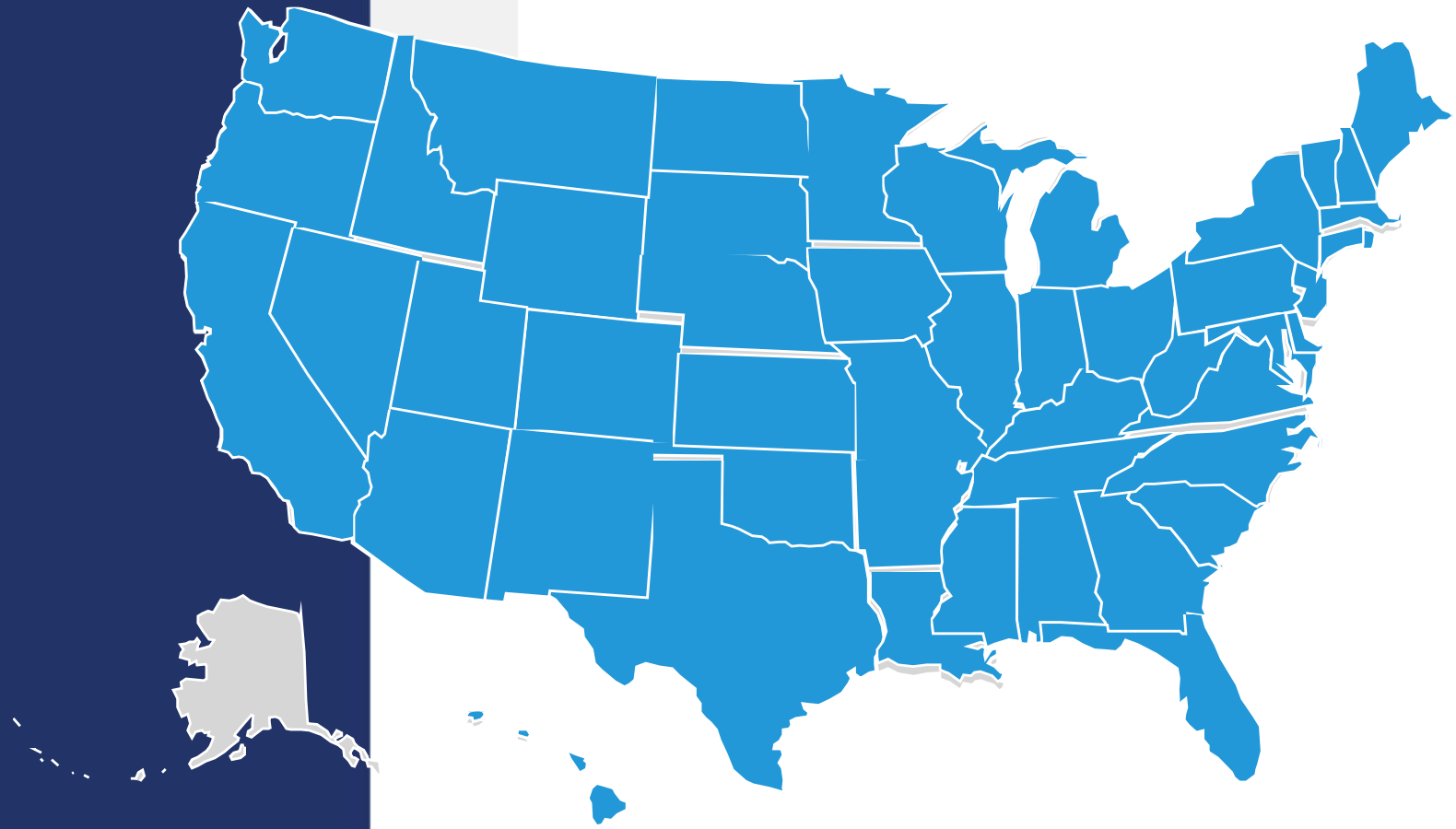
HHS SYSTEM OF CARE INDICATORS

- Equitable Focus on Vulnérable Populations
- Resource Availability & Strategic Allocation
- Location and Service Integration Model
- Customer Satisfaction
- Data and Outcome Focused
- Prevention to Intervention Continuum
- Evidence-based Programs and Services



POLL

A CALL TO ACTION FROM ACROSS THE COUNTRY



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- Community Action Partnership

#CommunityActionWorks - #WeR1000Strong
#BeCommunityAction

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