Increase NCAP's Knowledge of CAA Engagement with CTC/VITA This Past Tax Season – Help Us Better Help You!

Thursday, July 28, 2022

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AMERICA'S POVERTY FIGHTING NETWORK

THE KRESGE FOUNDATION

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Presenters

Lana Shope, CCAP
Director, NCAP CARES Project
National Community Action Partnership





Ryan Gelman
Project Director, Public Policy & Advocacy
National Community Action Partnership

The Promise of Community Action

Community Action changes people's lives, embodies the spirit of hope, improves communities, and makes America a better place to live. We care about the entire community and we are dedicated to helping people help themselves and each other.



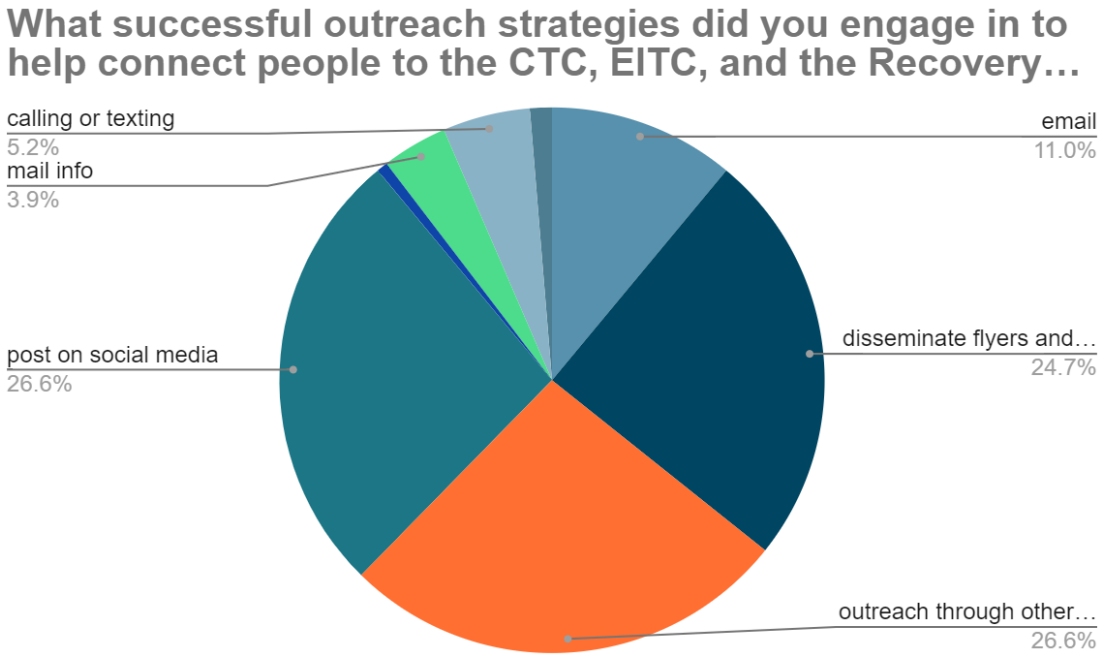
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The Impact of Our CTC Work

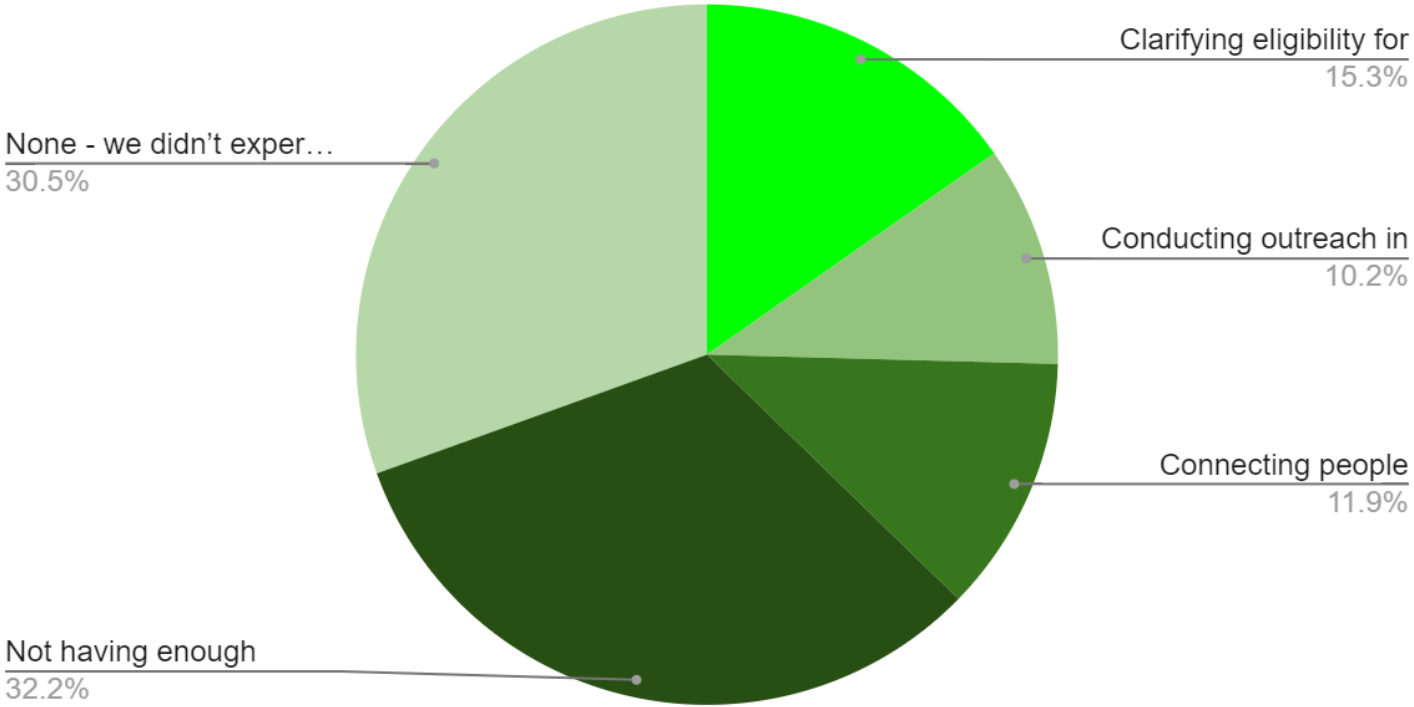
- https://youtu.be/BLHST8qYZJc



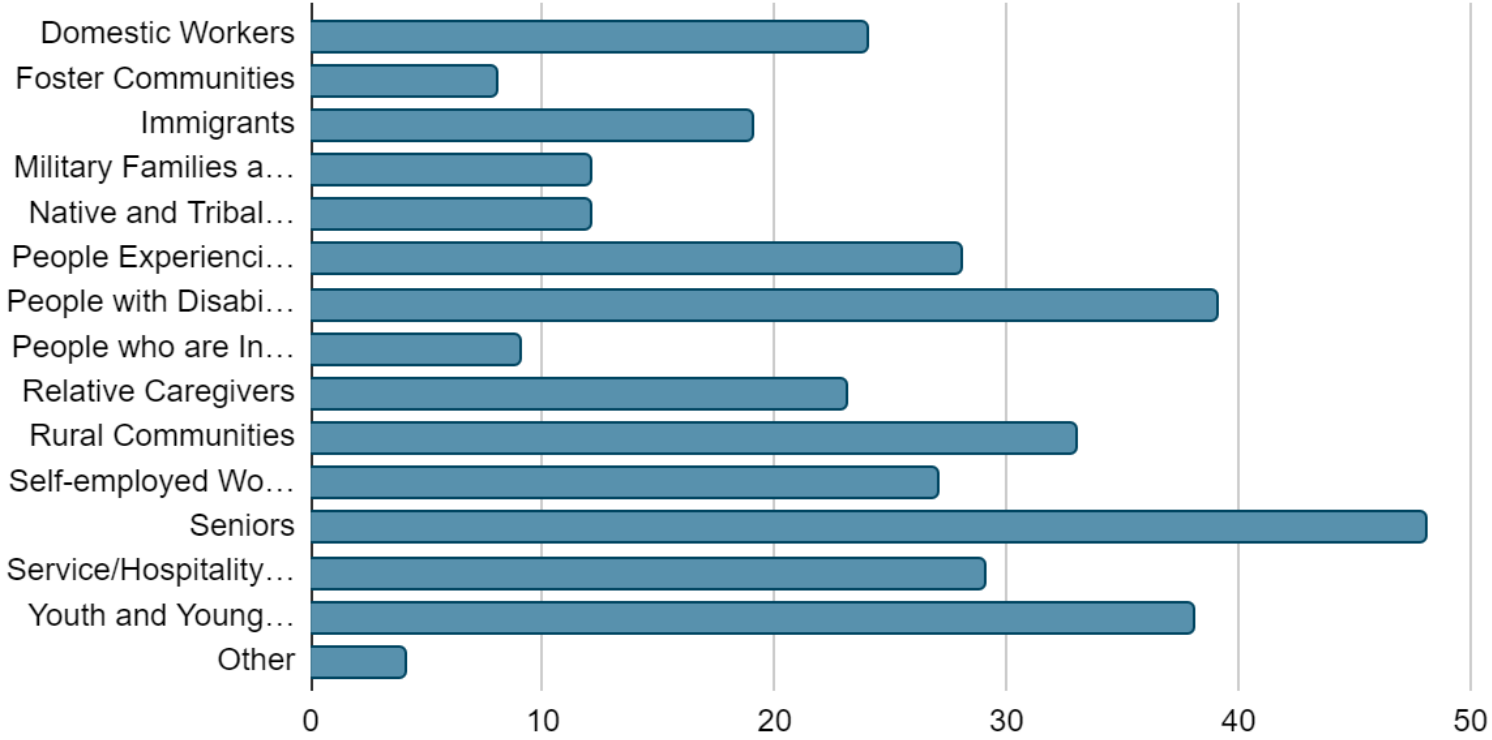
VITA Site Survey Results



What are some challenges you experienced conducting outreach, if any?

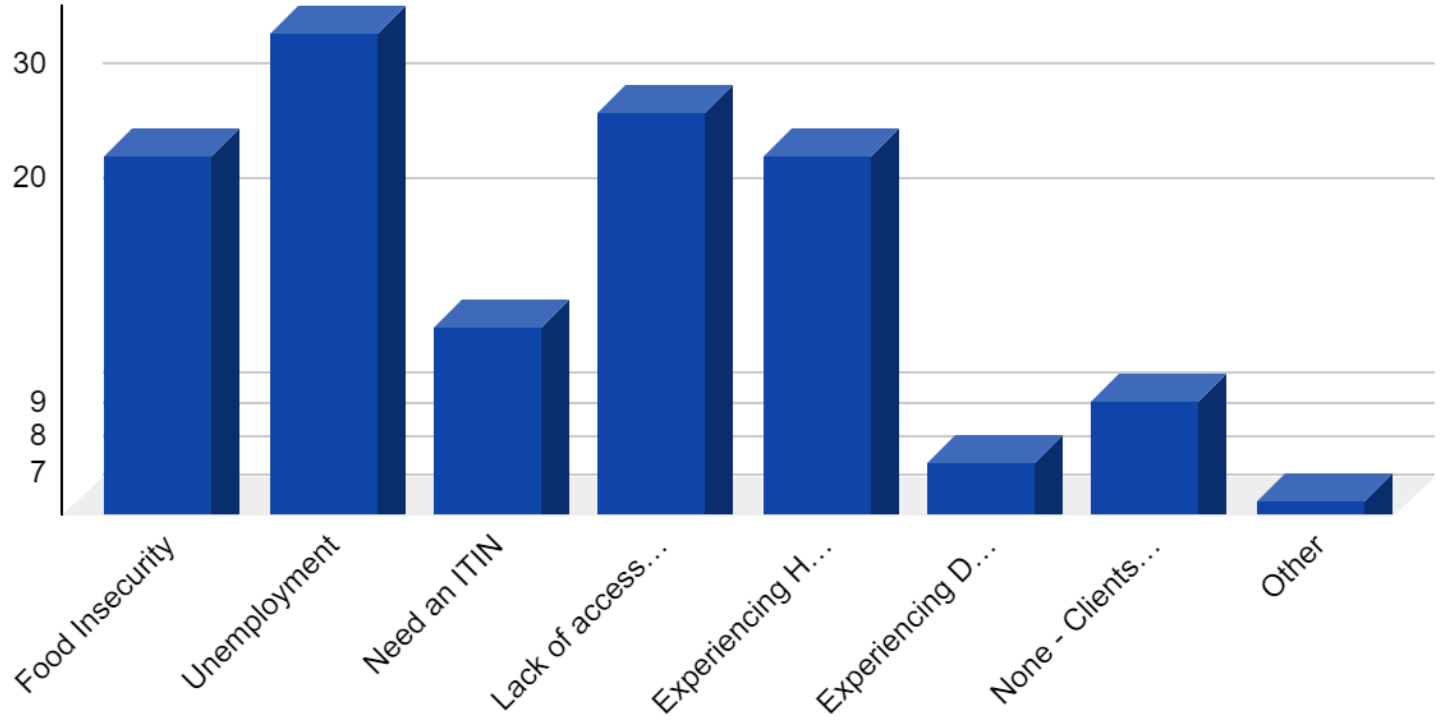


Which populations did you serve through free tax filing services? Check all that apply



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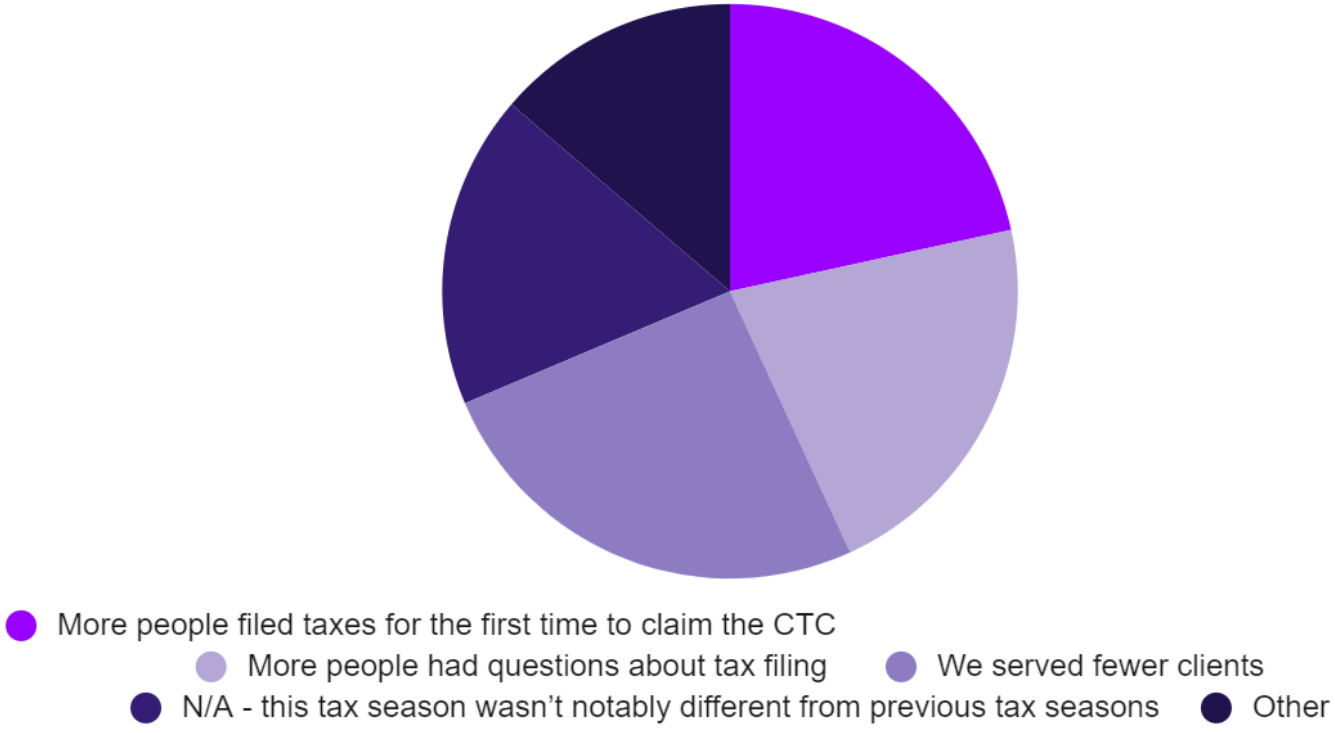
What are some of the barriers or challenges that customers expressed that they were experiencing?



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How was this tax season different from previous ones?

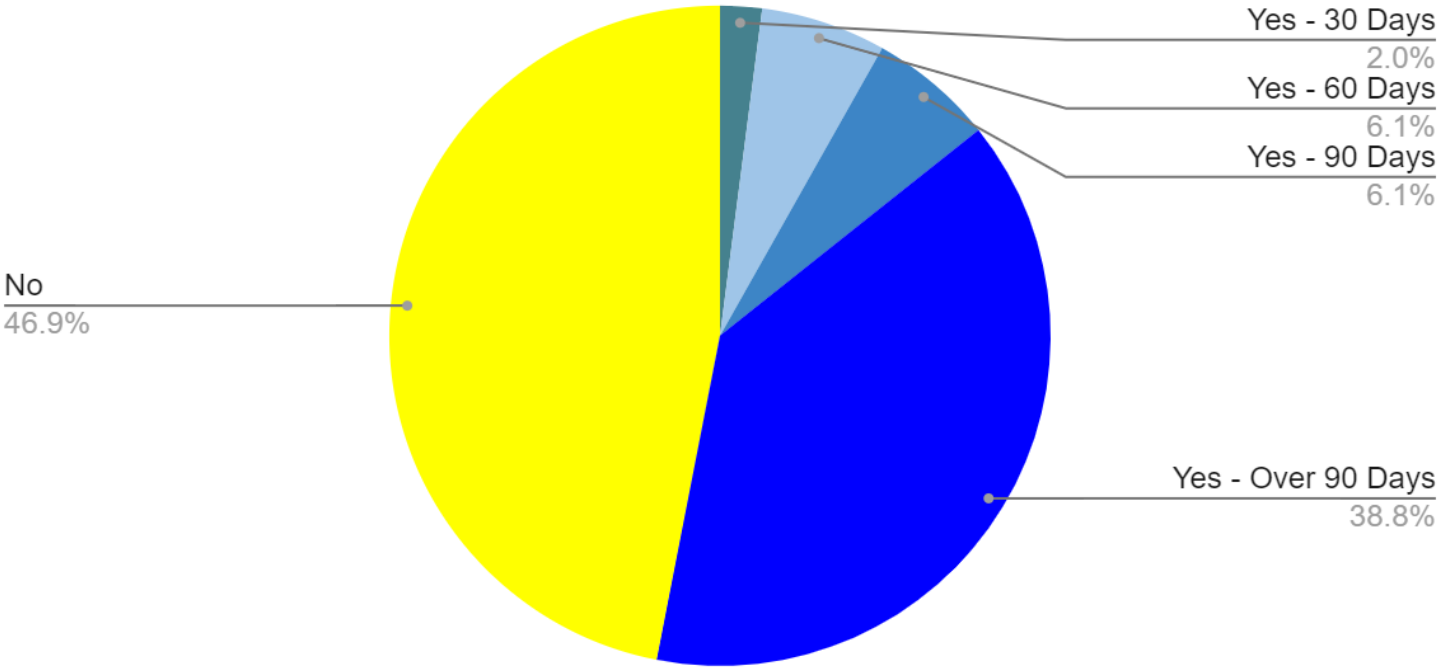
Survey Responses



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Does your organization normally provide services after Tax Day? If so, for how long?

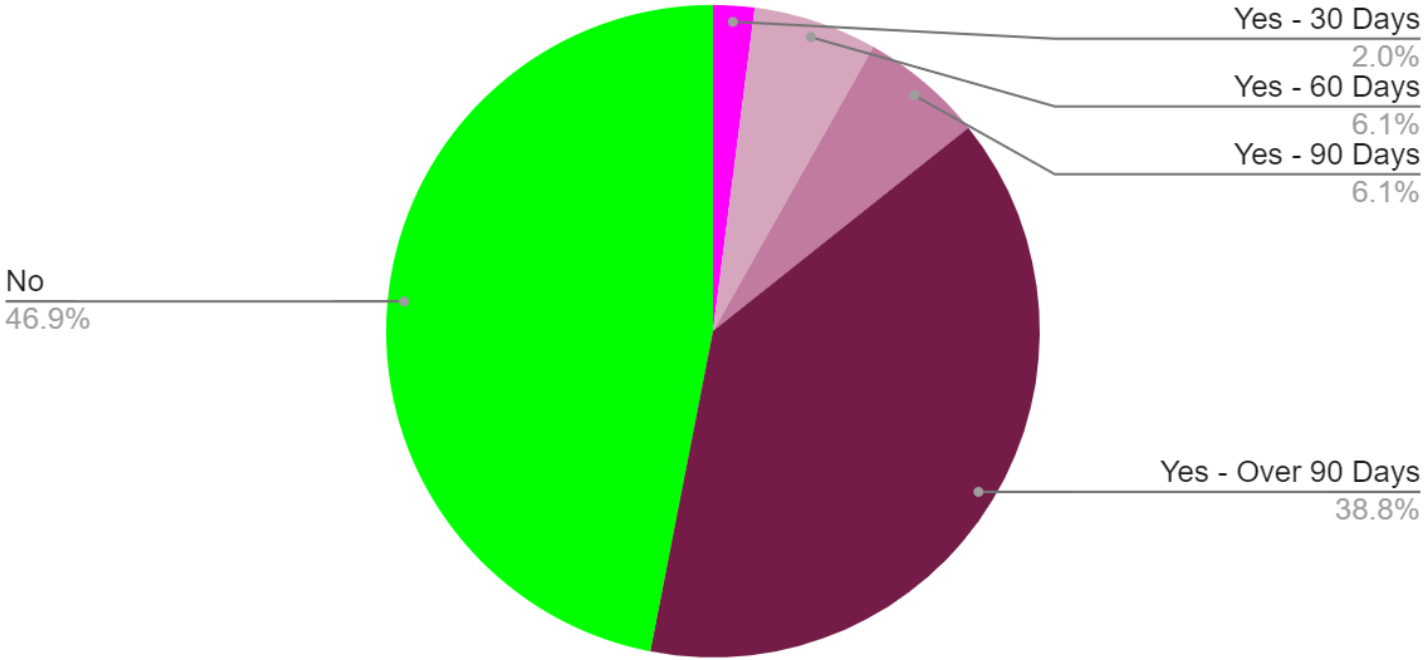
Survey Responses



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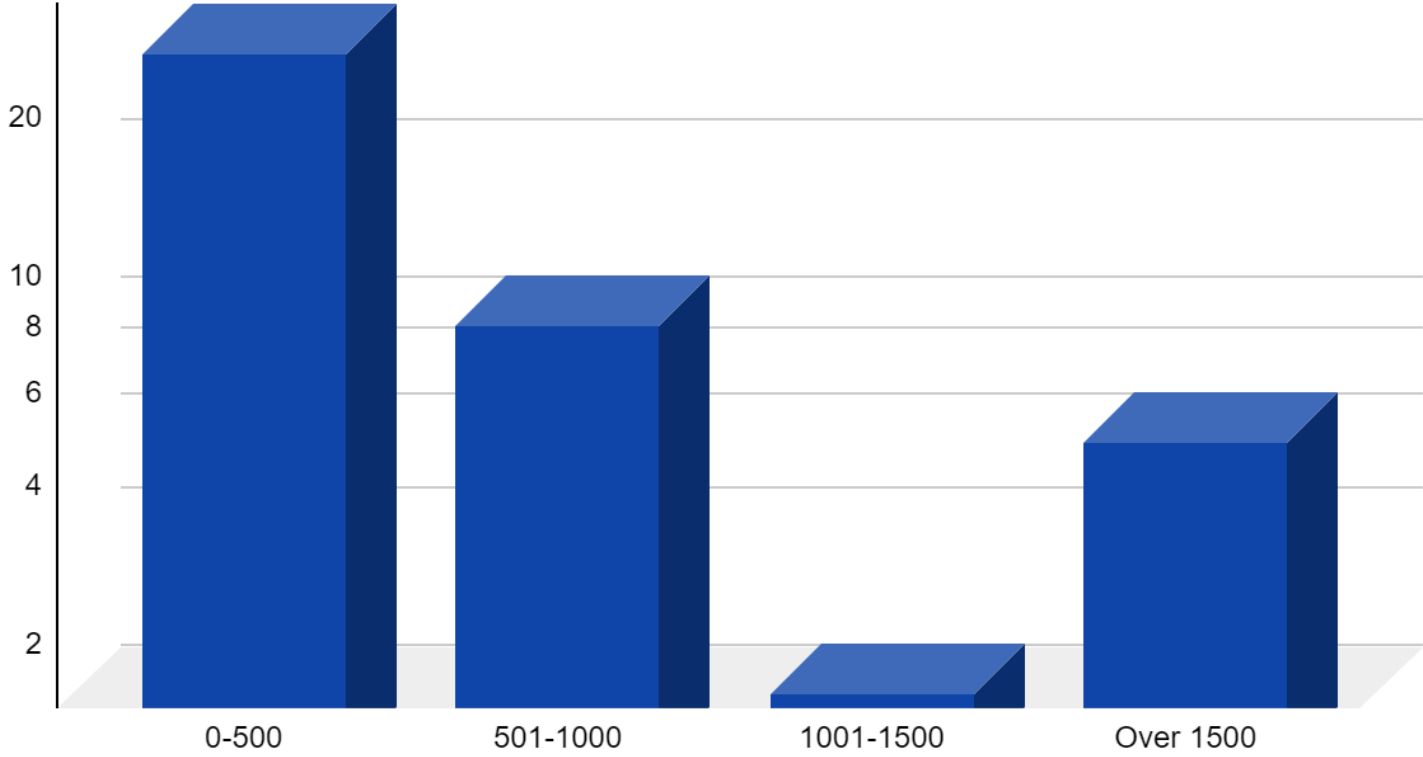
Is your organization continuing to provide tax preparation services after Tax Day 2022 (April 18, 2022)? If so, for ho…

Survey Responses



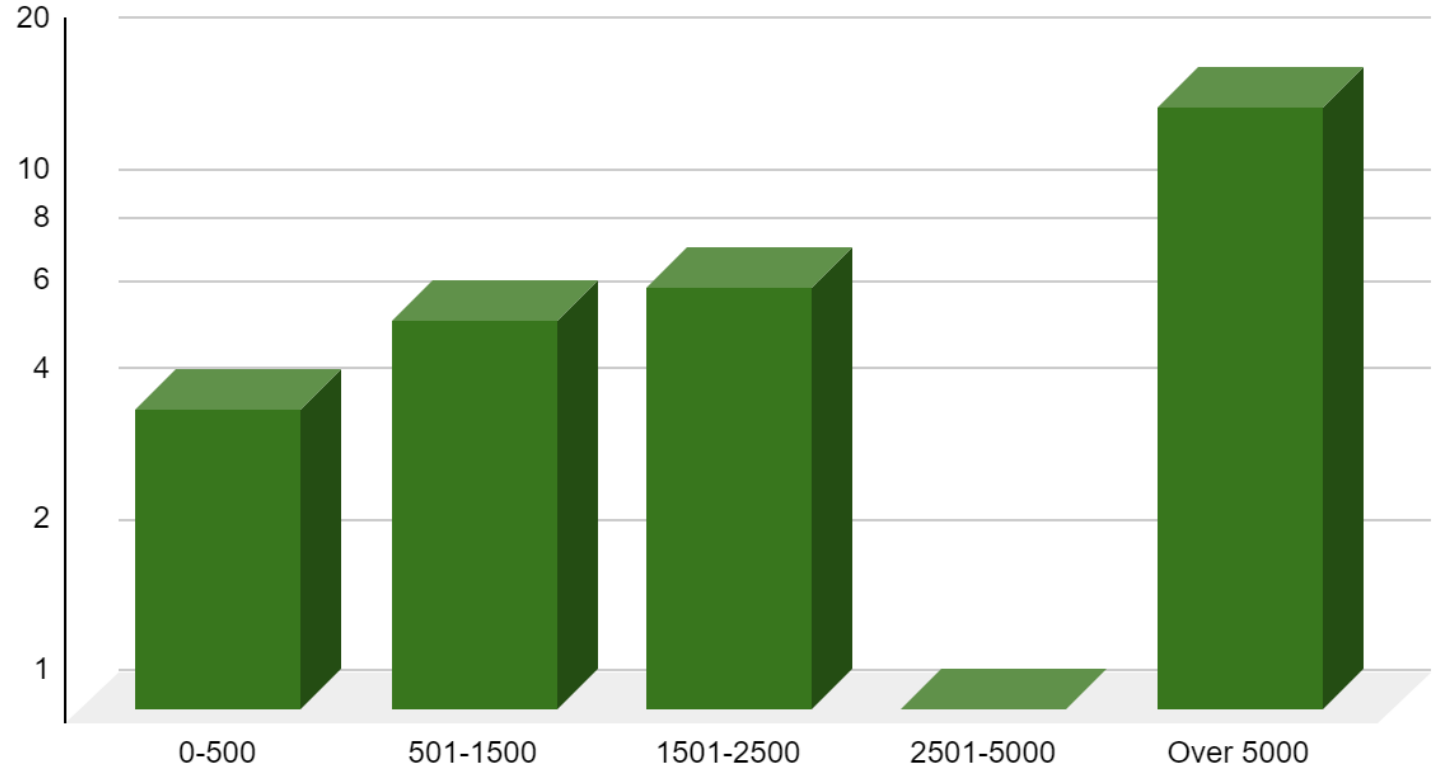
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How many tax returns did you file?



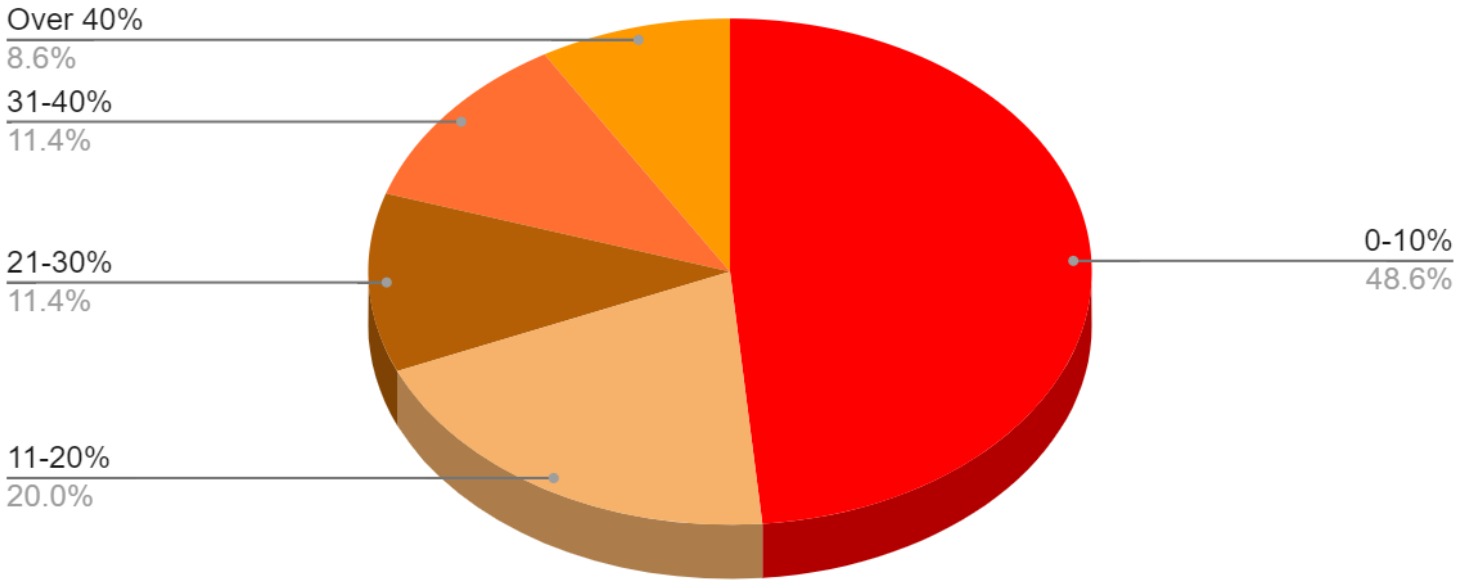
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What was the average amount of refunds claimed? (Total)



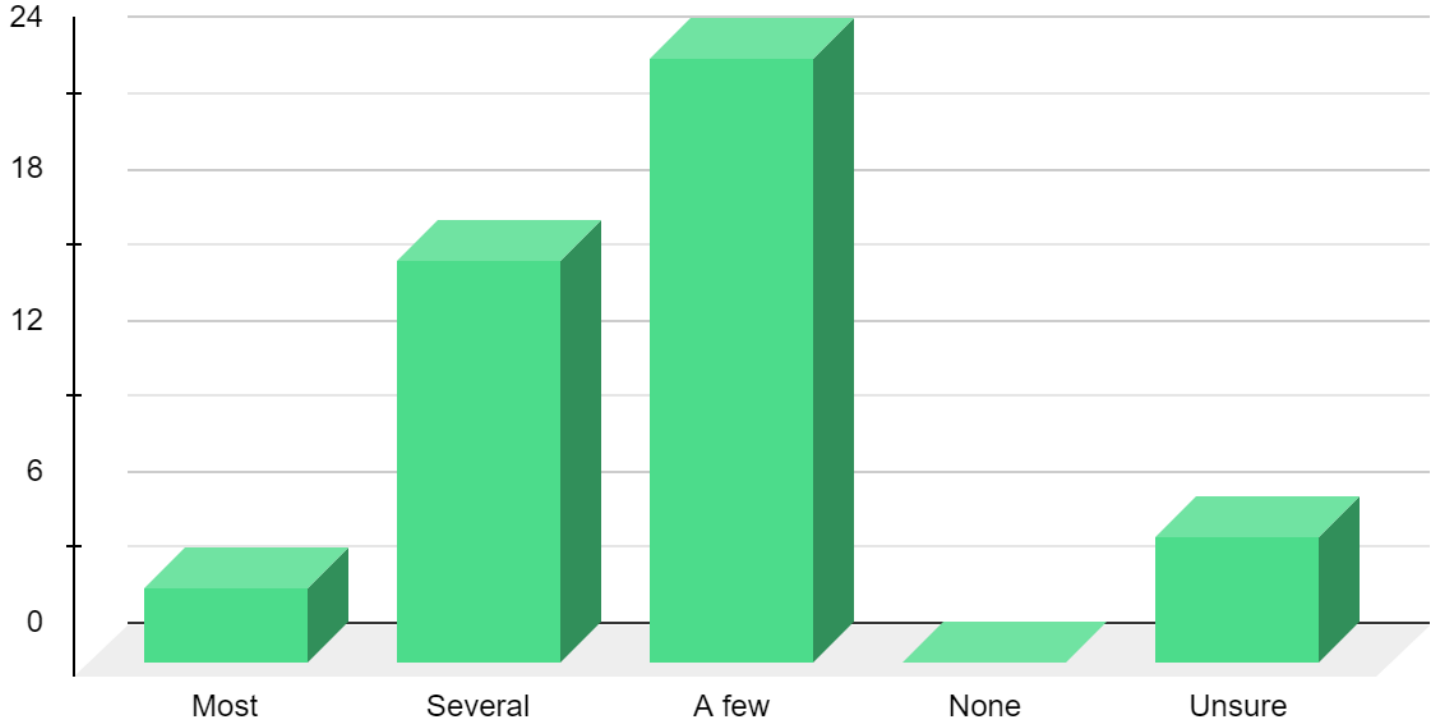
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Approximately what percentage of returns that claimed the CTC claimed the full amount because they didn't receive advance CTC payments in 2021?



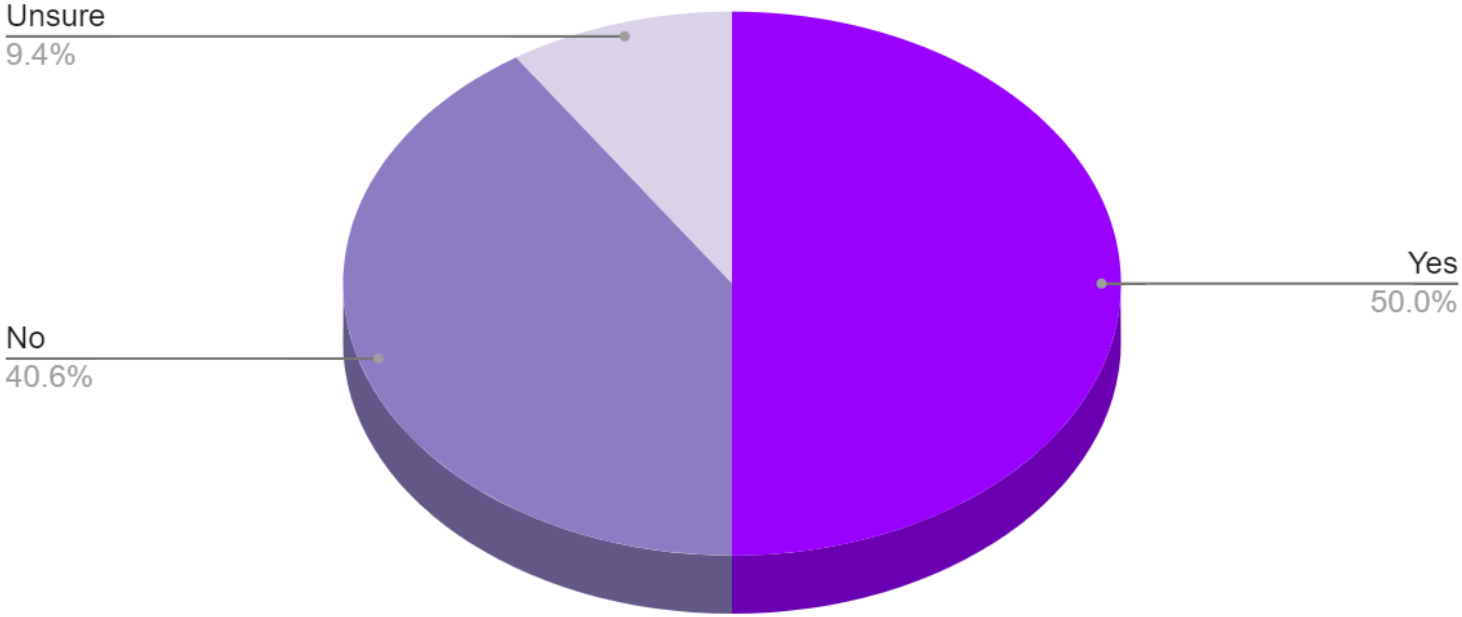
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How many households claimed the Child and Dependent Care Tax Credit (CDCTC)?



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America's Poverty Fighting Network

Do you plan to do outreach for GetCTC.org?



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Discussion Questions

What are the best practices of your CAA/VITA site?



Discussion Questions



What is a highlight in relation to CTC work this tax season?

Discussion Questions

What are the challenges with CTC/VITA work?

What are the lessons learned?



Discussion Questions



What did NCAP do that was helpful for CTC?

What else can NCAP do to help you?

Child Tax Credit Postcards



English



Spanish

https://www.surveymonkey.com/r/XBTGSHB

CTC Resources

- NCAP CTC Resources (Updated June 2022)
- Reports and Data on Effects of CTC Expansion
- CTC Statues and Legal Explainers

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For More Info

For more information or questions contact the CTC NCAP Project Team:

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Partnership website: www.communityactionpartnership.com

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