

National Community Action Partnership Whole Family Approach Institute

“Centering” In Whole Family Approach Concepts

December 8-9, 2020

A Virtual Conference

Participants Include

*Regional Whole Family Approach
Community of Practice*

*Virginia Whole Family Approach
Community of Practice*

*Maryland Community Action
Partnership 2Gen Implementers*

Institute Objectives

- **Engage in peer learning** to develop and strengthen understanding of the of key components of a Whole Family Approach (WFA).
- **Connect organizations** shifting to a WFA.
- **Become centered in key WFA concepts** like racial equity, engaging and listening to families, and attending to system and policy changes that support parents and children.



THE ANNIE E. CASEY FOUNDATION



**National Community Action Partnership
Whole Family Approach Institute
Agenda**

“Centering” In Whole Family Approach Concepts

Tuesday, December 8

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| <p>12:30 p.m. ET 11:30 a.m. CT 10:30 a.m. MT 9:30 a.m. PT 8:30 a.m. AKT</p> | <p>Pre-Institute Gathering <i>Virtual Mainstage on Zoom</i></p> <p><i>Please arrive, activate your cameras, “breathe”, and get ready to start.</i></p> |
| <p>12:40 p.m. ET 11:40 a.m. CT 10:40 a.m. MT 9:40 a.m. PT 8:40 a.m. AKT</p> | <p>Getting in Tune</p> <ul style="list-style-type: none"> ▪ <i>Jerry Tello Healer, Educator and Co-founder of the National Compadres Network</i> <p>As our whole family approach “Conductor”, Jerry will set the “tone” and frame the importance of our work ahead for the day and will center us in our inner sacredness, the sacredness of ALL of our ancestors, and the blessedness of the children and families that we serve.</p> |
| <p>1:00 p.m. ET 12:00 p.m. CT 11:00 a.m. MT 10:00 a.m. PT 9:00 a.m. AKT</p> | <p>Welcome to Our Whole Family Approach Colleagues and Agenda Overview</p> <ul style="list-style-type: none"> ▪ <i>Denise Harlow, CCAP, NCRT CEO, National Community Action Partnership</i> ▪ <i>Tiffany Marley, CCAP, NCRT Vice President for Practice Transformation, National Community Action Partnership</i> <p>Denise will welcome everyone and Tiffany will explain how this agenda was planned and what we hope to achieve during our time together.</p> |
| <p>1:10 p.m. ET 12:10 p.m. CT 11:10 a.m. MT 10:10 a.m. PT 9:10 a.m. AKT</p> | <p>Whole Family Approach Key Concepts</p> <ul style="list-style-type: none"> ▪ <i>Jeannie Chaffin, CCAP / President, Jeannie Chaffin, LLC and Senior Advisor, National Community Action Partnership</i> <p>There is no formula for writing a hit song or for designing a WFA, however there are key concepts that can help your agency as you design your own WFA and deepen your existing efforts. Addressing core components of well-being, considering certain principles and hallmarks, and attending to some key building blocks can help you achieve a WFA hit.</p> |
| <p>1:25 p.m. ET 12:25 p.m. CT 11:25 a.m. MT 10:25 a.m. PT 9:25 a.m. AKT</p> | <p>Whole Family Approach—Setting the Stage</p> <ul style="list-style-type: none"> ▪ <i>Liz Kuoppola Executive Director, MAHUBE-OTWA Community Action</i> <p>MAHUBE-OTWA has been on a journey to change its service delivery model to get better results for families for several years. They have been intentional about centering their WFA in equity and trauma-informed approaches. During this session, Liz will share how MAHUBE-OTWA created an organizational “rhythm” which engaged families in beautiful “movement” towards well-being and social and economic mobility.</p> <p>As you listen to Liz’s presentation, map key concepts of the WFA you hear reflected in her story.</p> |

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| <p>1:50 p.m. ET 12:50 p.m. CT 11:50 a.m. MT 10:50 a.m. PT 9:50 a.m. AKT</p> | <p>Crafting Your Whole Family Approach Hit Tune</p> <ul style="list-style-type: none"> ▪ Individual Reflection Time <p>Take some time to review the WFA concepts and draw on the examples shared during the previous presentation. What can you add or attend to so your agency’s WFA tune is sure to be a hit?</p> |
| <p>2:00 p.m. ET 1:00 p.m. CT 12:00 p.m. MT 11:00 a.m. PT 10:00 a.m. AKT</p> | <p>BREAK</p> |
| <p>2:10 p.m. ET 1:10 p.m. CT 12:10 p.m. MT 11:10 a.m. PT 10:10 a.m. AKT</p> | <p>Whole Family Approach—“The Musical”</p> <ul style="list-style-type: none"> ▪ Dr. Cynthia Croom <i>Executive Director, Metropolitan Action Commission</i> <p>The Metropolitan Action Commission (MAC) partners with families in poverty using a WFA. This approach meets the needs of both the child and the adults in their lives building a system of care around the entire family. MAC’s programs and services break the cycle of poverty by increasing family economic security, educational success, and health and well-being from one generation to the next. Dr. Cynthia Croom will share how MAC started their WFA journey, how they approached it, some key lessons from her experience, and the importance of leadership in making the change.</p> <p>As you listen to Cynthia’s presentation, continue mapping the key concepts of the WFA.</p> |
| <p>2:30 p.m. ET 1:30 p.m. CT 12:30 p.m. MT 11:30 a.m. PT 10:30 a.m. AKT</p> | <p>Dancing to the “Music”: Feeling the “Rhythm” of the Whole Family Approach</p> <ul style="list-style-type: none"> ▪ Team Time <p>During this session, teams will continue to review WFA concepts and reflect on essential characteristics for moving their WFA design forward given the needs of their families. Use the examples shared during the previous presentation to help you to find the rhythm or connect with the essential aspects of your agency’s WFA.</p> |
| <p>2:50 p.m. ET 1:50 p.m. CT 12:50 p.m. MT 11:50 a.m. PT 10:50 a.m. AKT</p> | <p>Call and Response—Building a Shared Whole Family Approach Narrative</p> <p>This reflective exercise will give groups an opportunity to quickly report out and derive common themes to “noodle” on for future WFA design and action planning.</p> |
| <p>3:05 p.m. ET 2:05 p.m. CT 1:05 p.m. MT 12:05 p.m. PT 11:05 a.m. AKT</p> | <p>BREAK</p> |
| <p>3:15 p.m. ET 2:15 p.m. CT 1:15 p.m. MT</p> | <p>Digging Underneath the Surface—Understanding Racialized Trauma and Opportunities for Bridging with Families and Building Belonging <i>Mee Moua, JD</i> <i>Principal, InterDependent Group</i></p> |

12:15 p.m. PT
11:15 a.m. AKT

In this session, participants will have an opportunity to reflect on the research and principles on trauma-informed care/healing centered care and how they support the WFA framework. Participants will also have an opportunity to dig a little deeper into the role of culture and how we can exercise cultural agency to create environments that bridge across perceived and real lines of differences and create communities that support and perpetuate a sense of belonging. Finally, through small group discussions and large group debriefs, participants will be invited to engage on the significance of a racial equity lens in the WFA. Participants will be invited to review materials in advance of the session.

5:15 p.m. ET
4:15 p.m. CT
3:15 p.m. MT
2:15 p.m. PT
1:15 p.m. AKT

Refrain—We Are On The Move!

In the spirit of “Sankofa” participants will reflect upon the learnings of the day and use new insights to inspire curiosity and ideas that will connect with future learning and whole family approach design and action planning.

During this session the homework assignment will be clarified and agreements for day 2 of the Institute will be confirmed.



Sankofa:

An African Adinkra symbol meaning, “go back and fetch it”; it can also symbolize reaching back and gathering the best of what the past has to teach us so we can achieve our fullest potential in the future; or all that has been lost or forgotten can be restored and revived.

5:30-6:30 p.m. ET
4:30 p.m. CT
3:30 p.m. MT
2:30 p.m. PT
1:30 p.m. AKT

Virtual Happy Hour for WFA Leaders

Get to know your WFA peers from around the country! Bring your favorite drink or food and your favorite song for the WFA playlist. Plan to sing, dance, and have fun! Join us in WFA Leader Lounge:

<https://zoom.us/j/95973193075?pwd=OWJ2TTh0SmVCWnBEcDBnWWI1d252Zz09>



Wednesday, December 9

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| <p>12:30 p.m. ET 11:30 a.m. CT 10:30 a.m. MT 9:30 a.m. PT 8:30 a.m. AKT</p> | <p>Day 2 Gathering <i>Virtual Mainstage</i></p> <p><i>Please arrive, activate your cameras, “breathe”, and get ready to start.</i></p> |
| <p>12:40 p.m. ET 11:40 a.m. CT 10:40 a.m. MT 9:40 a.m. PT 8:40 a.m. AKT</p> | <p>Setting the Beat <i>Virtual Mainstage</i></p> <ul style="list-style-type: none"> ▪ Jerry Tello Healer, Educator and Co-founder of the National Compadres Network <p>As our whole family approach “Conductor”, Jerry will “synthesize” our learning up to this point and establish the “beat” for our last day of work together. He will also center us in our inner sacredness, the sacredness of ALL of our ancestors, and the blessedness of the children and families that we serve.</p> <p><i>Please arrive, activate your cameras, and be ready to start at 1:00 p.m. ET sharp!</i></p> |
| <p>1:00 p.m. ET 12:00 p.m. CT 11:00 a.m. MT 10:00 a.m. PT 9:00 a.m. AKT</p> | <p>Looking Forward: Setting Up the Day</p> <ul style="list-style-type: none"> ▪ Tiffney Marley, CCAP, NCRT Vice President of Practice Transformation, National Community Action Partnership |
| <p>1:15 p.m. ET 12:15 p.m. CT 11:15 a.m. MT 10:15 a.m. PT 9:15 a.m. AKT</p> | <p>Cultivating the Soil: Systems-level Considerations for Restoring the American Dream for All Families</p> <ul style="list-style-type: none"> ▪ LeeAnn Hall Executive Director, Alliance for a Just Society ▪ Libero Della Piana Senior Strategist, Alliance for a Just Society <p>A key assumption of the WFA is every family has the capability to achieve their fullest potential given the right conditions. The reality is the growing inequity and racial wealth gaps are rooted in structural and systematic racism. Through the WFA there is an opportunity for families to achieve a reasonable standard of living with the dignity that comes from having power over their lives and being engaged in and valued by their community. The Alliance for a Just Society team will share about the evolution of America’s racialized systems and offer strategies for making room in the WFA concepts for activated family voice and family engagement in systems-level and community change.</p> |
| <p>2:45 p.m. ET 1:45 p.m. CT 12:45 p.m. MT 11:45 a.m. PT 10:45 a.m. AKT</p> | <p>BREAK</p> |

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| <p>3:00 p.m. ET 2:00 p.m. CT 1:00 p.m. MT 12:00 p.m. PT 11:00 a.m. AKT</p> <p>Session 1: 3:15-3:45 ET 3:15-3:45 ET 2:15 p.m. CT 1:15 p.m. MT 12:15 p.m. PT 11:15 a.m. AKT</p> <p><i>Then: Travel Time to</i></p> <p>Session 2: 3:50-4:20 ET 2:50 p.m. CT 1:50 p.m. MT 12:50 p.m. PT 11:50 a.m. AKT</p> | <p>Whole-Family Building-Block Round Robin: A Community Action Economic Mobility Initiative-Transformation Stories Symphony</p> <p>Agencies who participated in the Community Action Economic Mobility Initiative have been invited to share their innovations and what they have learned about designing and implementing four of the “building blocks” that are essential in any robust WFA effort.</p> <p>We will do this in four breakout sessions – and we will run each of them twice, at half an hour each. Each participant will have the opportunity to visit <u>two</u> different Building Block sessions. <i>(Hint: If you split up your team, you can visit them all.)</i></p> <p>In each breakout, WFA Peer Experts will take the lead and offer a brief rundown about how they addressed the specific “building block” – and will then take questions.</p> | |
| | <p>Engaging Family Voices in Designing and Implementing WFA and Attending to Organizational Culture and Systems Change: Engagement Strategies and Common Intake</p> | <p>Parent and Child Service Integration: Whole Family Assessment and Goal Setting</p> |
| | <ul style="list-style-type: none"> ▪ Susan Cooper Executive Director & Mary Watts Sparks Deputy Director, Community Action Partnership of Sonoma County | <ul style="list-style-type: none"> ▪ Duane Yoder President, Garrett County Community Action Committee, Gregan Crawford Vice President of Family Economic Security, Tracy Bowman, Director Child and Family Development, & Barbara Miller, Director of GCCA Learning Institute |
| | <p>Attending to Organizational Culture and Systems Change: Family Centered Coaching Staff Training</p> | <p>Building and Using Leadership: Establishing a Guiding Coalition and Empowering Staff</p> |
| | <ul style="list-style-type: none"> ▪ Belva Dorsey CEO & Jamie Thomas Director of Community Services, Enrichment Services Program, Inc. | <ul style="list-style-type: none"> ▪ Jason Parent Executive Director/CEO & Jamie Chandler, Chief Operating Officer Aroostook County Action Program Inc. |
| <p>4:20 p.m. ET</p> | <p>BREAK</p> | |
| <p>4:30 p.m. ET 3:30 p.m. CT 2:30 p.m. MT 1:30 p.m. PT 12:30 p.m. AKT</p> | <p>Make That Change: Team Action Planning</p> <ul style="list-style-type: none"> ▪ Team Time <p>Let’s “CAP-off” our time together by engaging in the “So What” question – and answering it. We have set aside time right on the agenda for each team gather in a breakout room, look each other in the eyes, determine your most important next steps, and gather them into a three to six-month action plan to advance your WFA efforts. We’ll offer clear instructions – and Roaming Resource Team guides will be available to help.</p> | |
| <p>5:15 p.m. ET 4:15 p.m. CT 3:15 p.m. MT 2:15 p.m. PT 1:15 p.m. AKT</p> | <p>What Do We Have Planned, How Can We Move Forward Together?</p> <ul style="list-style-type: none"> ▪ Tiffney Marley, CCAP, NCRT Vice President of Practice Transformation, National Community Action Partnership ▪ Jeannie Chaffin, CCAP President, Jeannie Chaffin, LLC and Senior Advisor, National Community Action Partnership <p>Here teams will share high level action steps and we will look for areas of synergy or shared learning.</p> | |
| <p>5:30 p.m. ET</p> | <p>Adjourn</p> | |

Notes:

