Ross County Community Action Commission, Inc.

CARES
Community Action Responds, Engages, and Supports Recovery

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History of CARES

• Executive Director, Trina Payne interested in being a part of the solution in the battle against opioid abuse in the community

• Created CARES in response to community need and gaps in service delivery

• Originally created to provide transportation to and from rehab facilities
In what ways can the agency support recovery efforts?
Types of recovery services

- Employment Services
- Clothing
- Access to Resources
- Housing
- Transportation
- Food

Intensive Care Coordination

“Determine that the thing can and shall be done, and then we shall find the way.” - President Abraham Lincoln
How to build a successful program to provide recovery support services

Create the process
What elements are needed?

Sell to the community
- Treatment providers
- Medical providers
- Homeless shelters
- Drug Courts/Probation
- Law enforcement/jail
- Post Overdose Response Units

Determine success
What tool can be used to effectively track individuals?
How are the results reported to the governing board or the community?
“You may have to fight a battle more than once to win it.” - British Prime Minister Margaret Thatcher
CARES 101

Referral
- Referral source
- Date of referral
- Description of needs

Intake
- History
- Individual needs
- Demographic info
- Sign consents

Eligibility
- CSBG eligibility requirements
- Obtain diagnosis

Recovery Plan
- Individualized services
- Driven by client
- Frequent contact
- Linkage to services
Challenges

- Funding
- Resistance to change
- Differences in the paths to recovery
- Staff
- Lack of existing roadmap
- Sustainability
- Evaluation
Evaluation

Case management system

- # Clients served
- Demographics
- Program phase

- Ability to track service delivery
- Use stats to make data-informed decisions

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Thanks in Advance for your Cooperation!