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LEARNING COMMUNITIES RESOURCE CENTER

Opportunities for Transformation

Community Action Agency

Anti-Poverty Practices

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The Promise of Community Action

Community Action changes people's lives,
embodies the spirit of hope,
improves communities, and
makes America a better place to live.

We care about the entire community and
we are dedicated to helping people
help themselves and each other.

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THE LEARNING COMMUNITY

Building Capacity to Increase Impact

***Purpose**: The purpose of the LCRC is to analyze Community Action outcomes and identify effective, promising, and innovative practice models that alleviate the causes and conditions of poverty.*

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Building Capacity to Increase Impact

As a learning hub for the CSBG Network, LCRC supports agencies in:

- The identification, adaptation, and implementation of innovative and evidence-informed family/individual-level services and community-level strategies
- Maximizing anti-poverty outcomes based on CSBG National Performance Indicators

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Building Capacity to Increase Impact

Through the Learning Community, Community Action Agencies build capacity and increase impact by:

- Capitalizing on Peer Knowledge and Expertise;
- Creating Effective Strategies; and
- Promoting Promising Practices

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Learning Communities 2015-2017

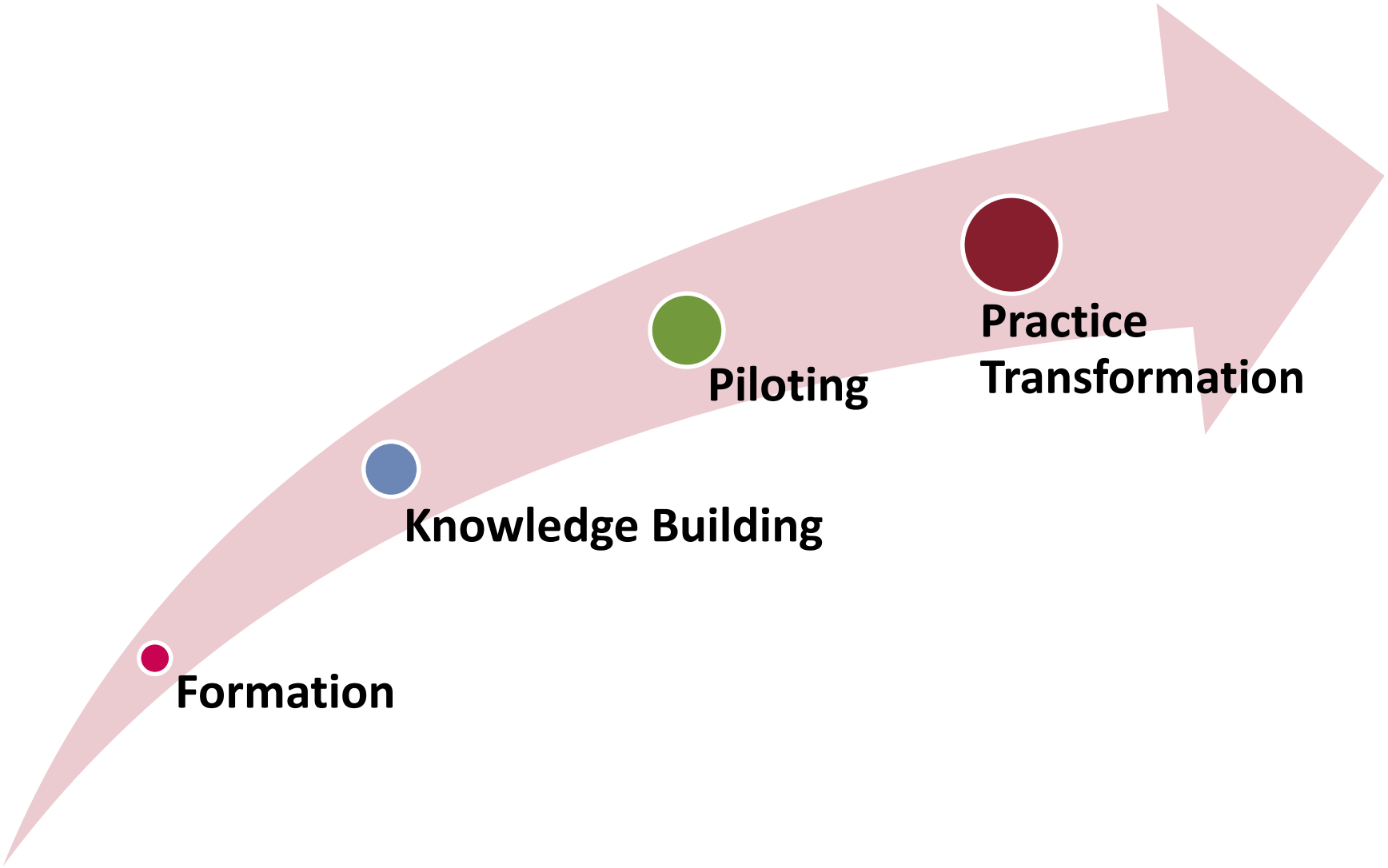
OPEN

- Health Intersections
- Poverty Trends
- Decreasing Family Homelessness

CLOSED

- Bundling Services to Improve Outcomes
- Trauma Informed Approaches to Alleviating Poverty
- Financial Empowerment
- Results at the Community Level
- Rural IMPACT

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TIME FOR CHANGE







Celebrating Progress…

trans·for·ma·tion

ˌtran(t)sfərˈmāSH(ə)n

noun

a thorough or dramatic change in form or appearance.

synonyms: **change**

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Today's Presenters

Bundling Services to Improve Outcomes:

Enrichment Services Program (GA) – Belva Dorsey & Angel Walker

Financial Empowerment for Families:

Baltimore City Community Action Partnership (MD) – Lori Cunningham

Trauma Informed Care Approaches to Alleviate Poverty:

West CAP (WI) – Corin Tubridy & Robyn Thibado

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Building Capacity to Increase Impact

Enrichment Services Program, Inc.

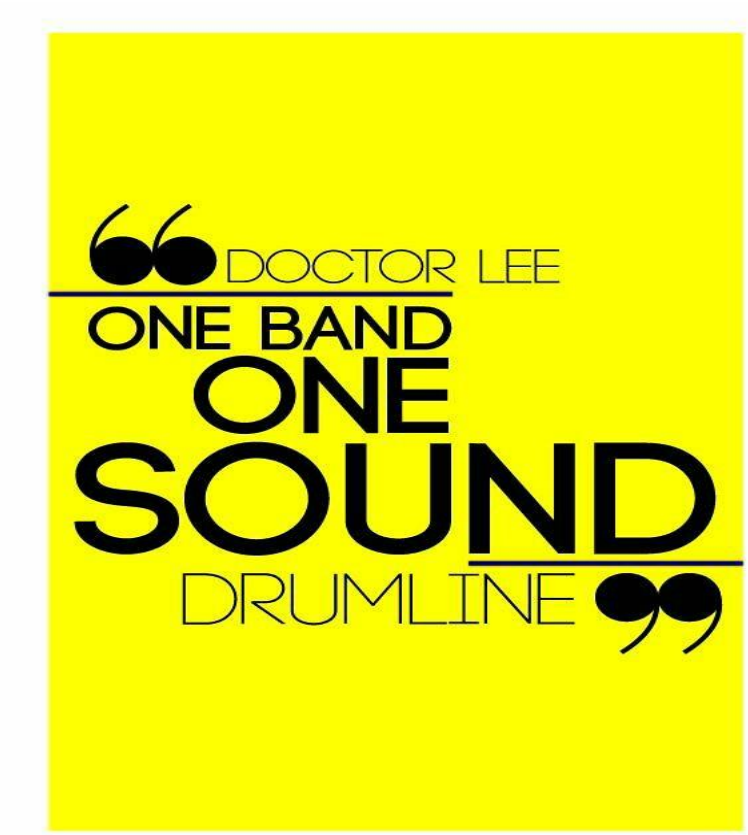
Belva Dorsey

learning community group

Bundling Services to Improve Outcomes

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Integrated Service Delivery Approach



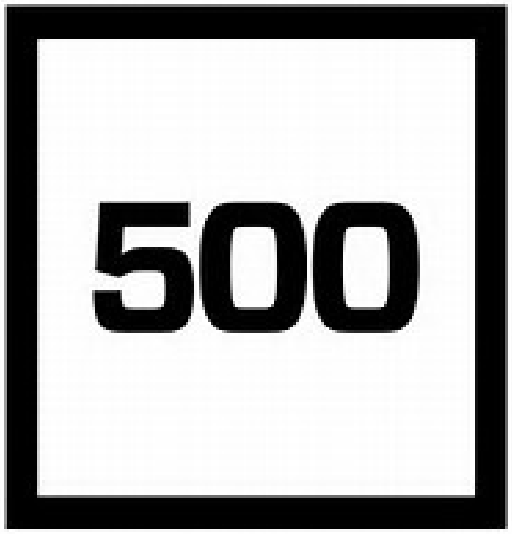
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LEARN
MORE



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Self-Sufficient Families





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1

Implemented a Unified Database

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2

Identified Target Families

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3

Involved Staff

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4

Developed Written Procedures and Guidance

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4

Purpose and Steps for Integration of Services

Vision – Eliminate Systemic Poverty

Vision for Individuals - All individuals and families in the Chattahoochee Valley Region have a voice, are valuable community contributors, and **have the resources needed to be healthy and self-sufficient.**

Mission – Eliminate poverty through education, services and partnerships

Objective – Move families to thriving. Break the cycle of poverty and *Create Hope for a Brighter Future* with a "whole family" approach.



1 STEP ONE INTAKE



Location: Neighborhood Service Center (GA counties) and Higginbotham (AL)
Responsible Team Member: Site Coordinator (GA) or Family Service Worker (AL)
Timeframe: Ongoing



STEP TWO ELIGIBILITY 2

Determine presumptive eligibility for services and barriers (assessment results) and provide Self Intervention Plan
Location: Neighborhood Service Center (GA counties) Higginbotham (AL)
Responsible Team Member: Site Coordinator or Family Service Worker (AL)
Timeframe: Ongoing

PROGRAM ACCEPTANCE

3 STEP THREE OPPS & BARRIERS



Determine opportunities/barriers and priorities based on the ten dimensions. Introduce Self-Sufficiency Program and Financial Capability Services and determine interest.
Location: Child Development Center or Neighborhood Service Center (Employment Training)
Responsible Team Member: Family Service Worker or Site Coordinator (Employment Training Program)
Timeframe: 30 days after Enrollment for DECAPS

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Unified Data System

Central Intake

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Increased Collaboration between Case Managers

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Mosi's Story

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THRIVE



Next Steps

- Finalize the *Bundling Services* Report
- Refine procedures

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Next Steps

- Instill this approach into the culture
- Capture information from partners

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Lori Cunningham- Executive Director
Adongo Matthews- Program Manager

learning community group

Financial empowerment for families

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Integrating Financial Capability Services into the BCCAP Intake Process



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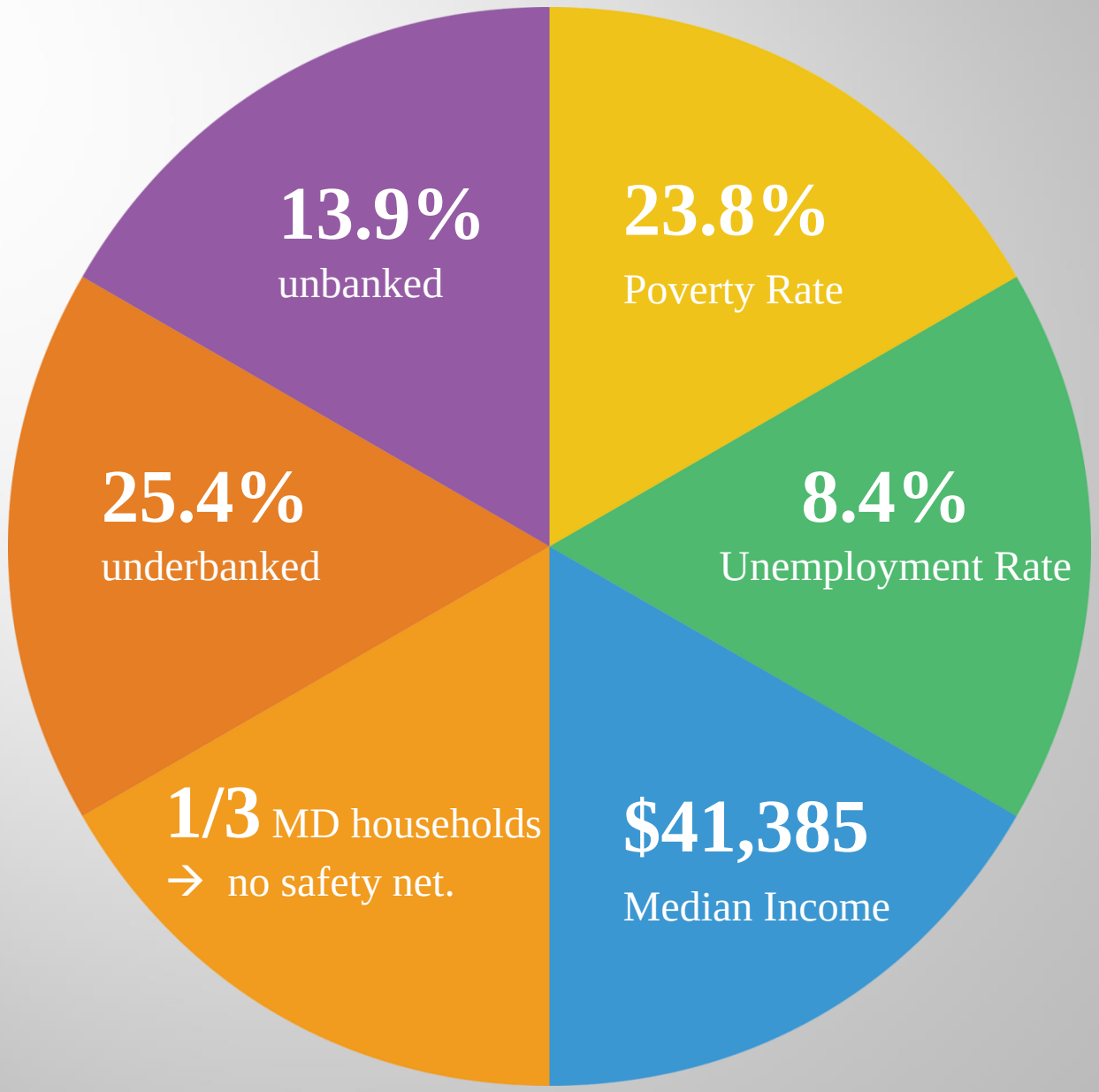
- Est.1965
- 40,000 households annually
- Population - 622,793
- BCCAP Focus- Self sufficiency



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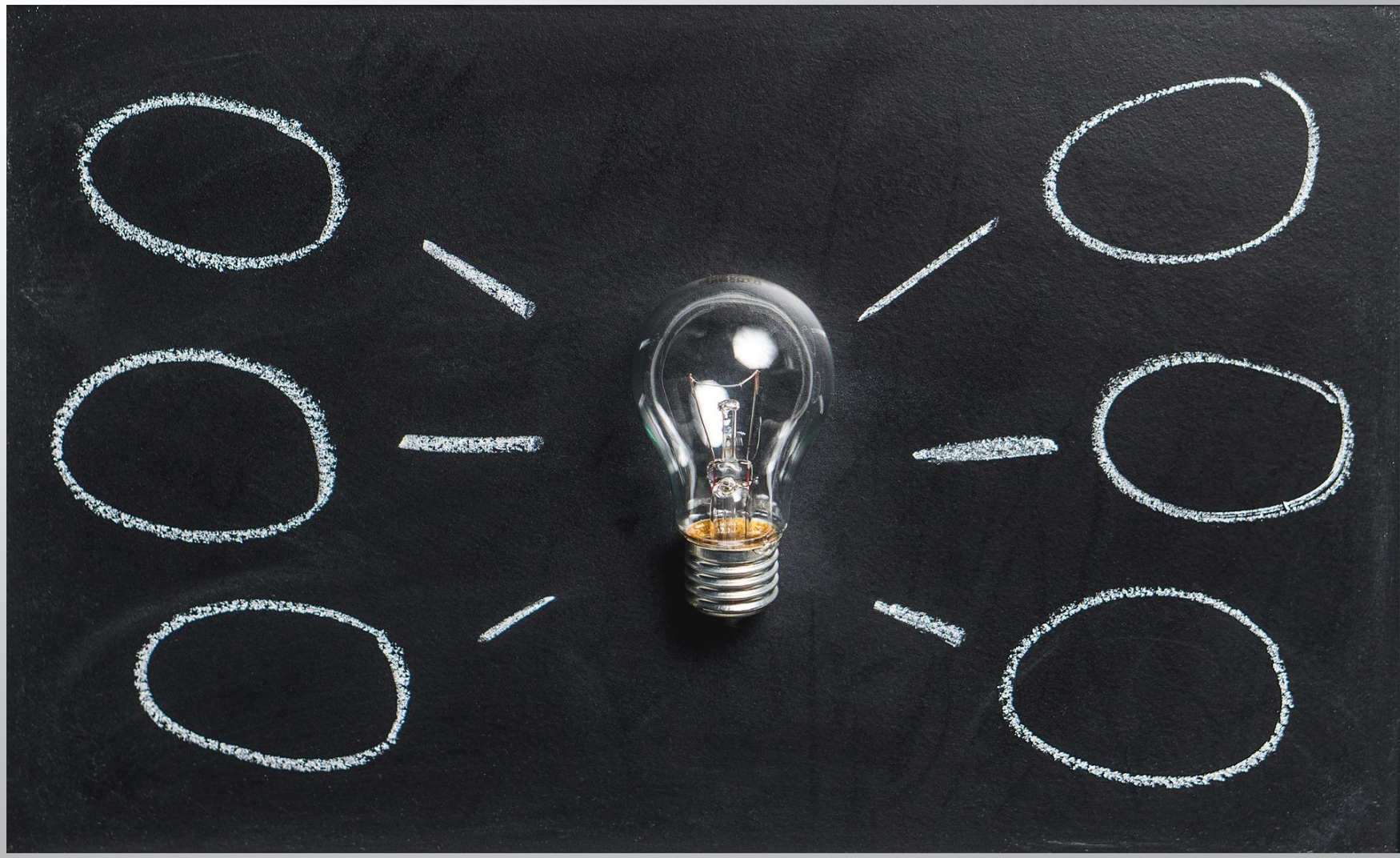
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Goals

Financial Empowerment Centers

Financial Capability in case management

Improve workshop quality & quantity



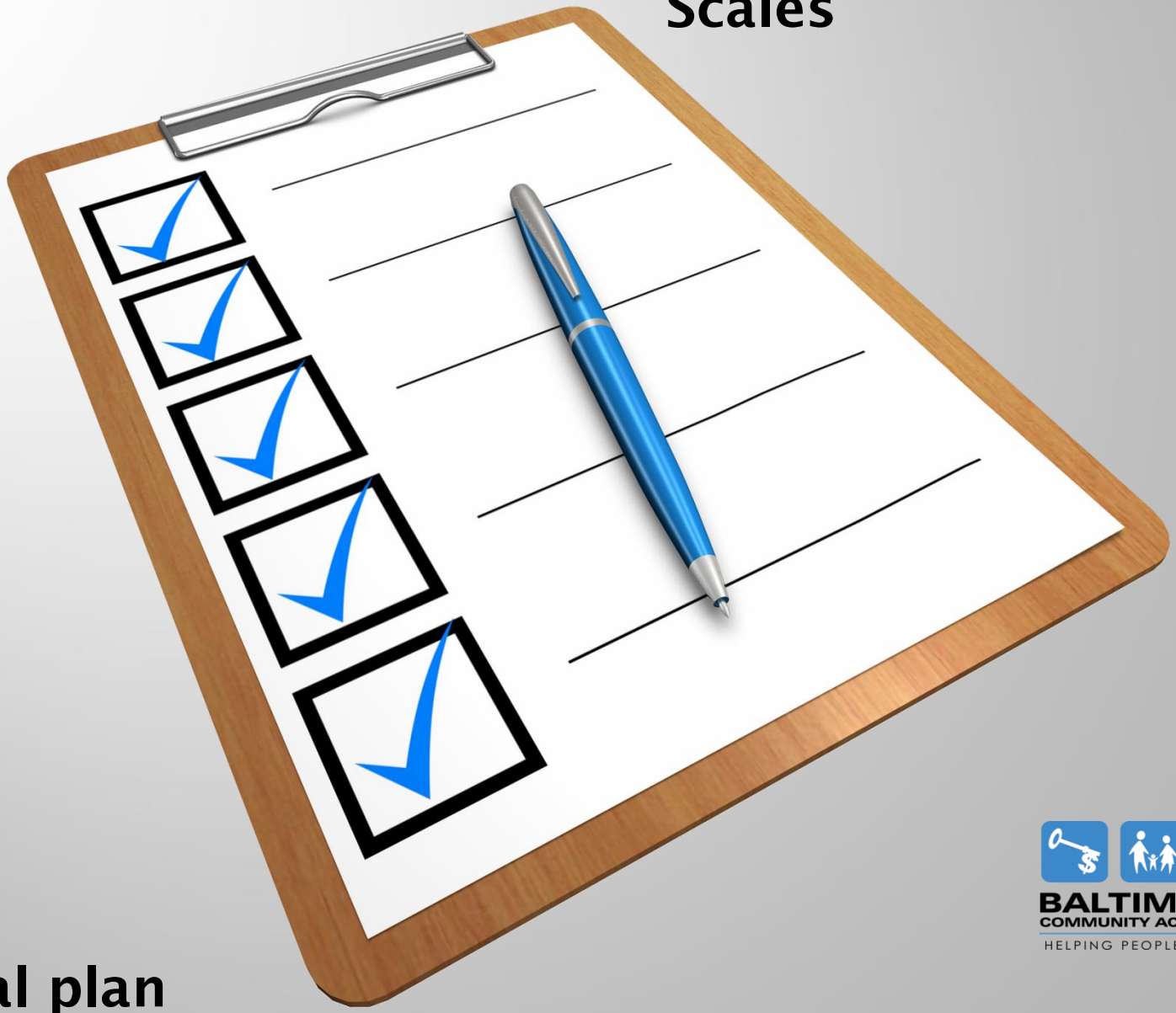
1 Networking & Knowledge building



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2

Financial Capability Scales



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Referral plan

3


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Challenges

Incentivizing customers

Scarce resources

Staff retraining

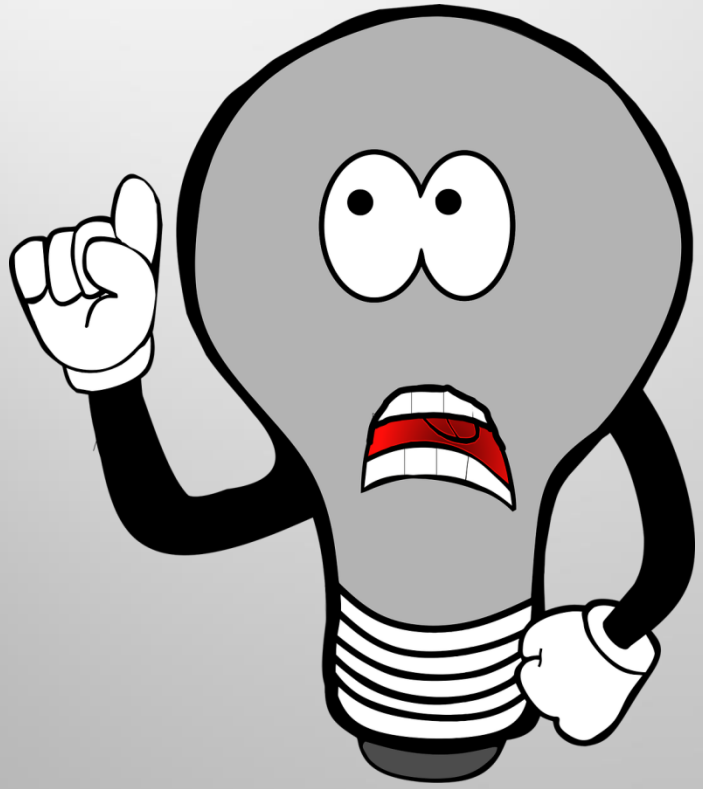
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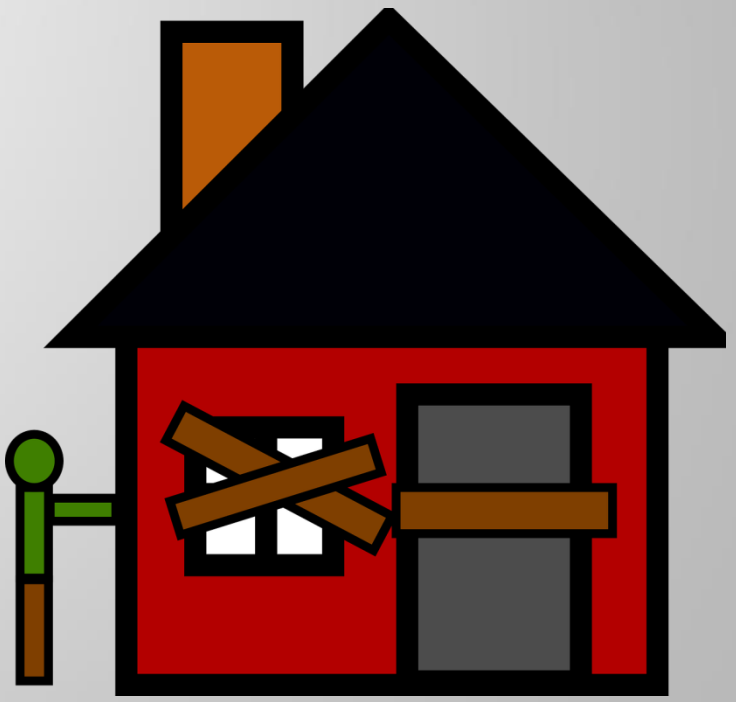
Program focus → intake focus



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Clients faced similar issues with Different manifestations





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Financial capability Services



BCCAP intake process



All CAP Clients

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Success!



- Intake Scales
- Referral plans
- Improved workshops
- Increased VITA service

Success!



- 8000 Youth
- Partnerships
- Staff confidence

Networking and Flexibility



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Community and Family Impacts

All CAP clients receive education

Thousands of youth impacted

Continuity of services through referral plans



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Next Steps



- Funding applications
- FDIC Partnership expansion
- Economic Empowerment Series

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Networking



Partnerships

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Building Capacity to Increase Impact

West Central Wisconsin Community Action Agency

Robyn Thibado

Corin Tubridy

learning community group

Trauma-Informed Approaches to Alleviating Poverty

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Becoming a Trauma-Informed Organization

Implementing a cultural change within our entire organization







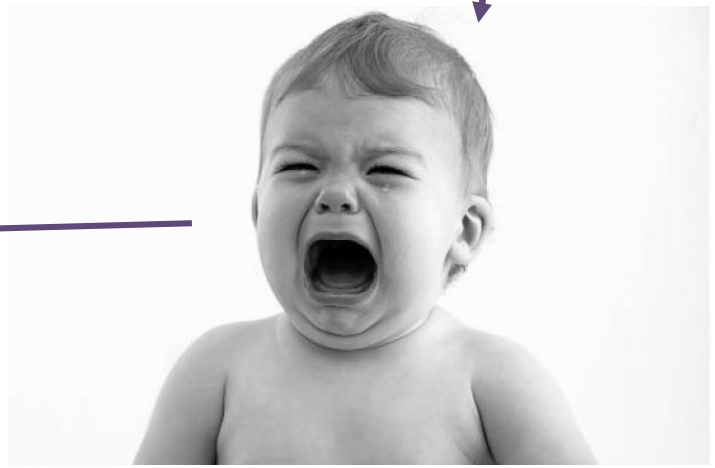
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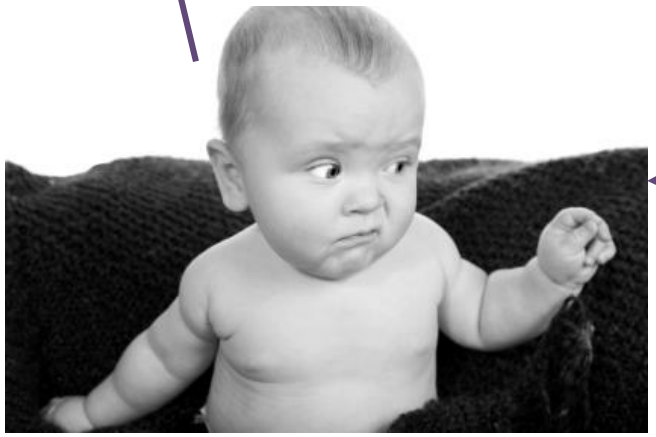
Everyone deserves respect, support, and to be empowered.

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'AAAARRRGGHHH!!!







1. Educate agency staff

2. Determine steps to become a trauma-informed agency

3. Provide education and training to other agencies

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1

Train, train, train!



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2

Kick-Off Event



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3

Agency Survey



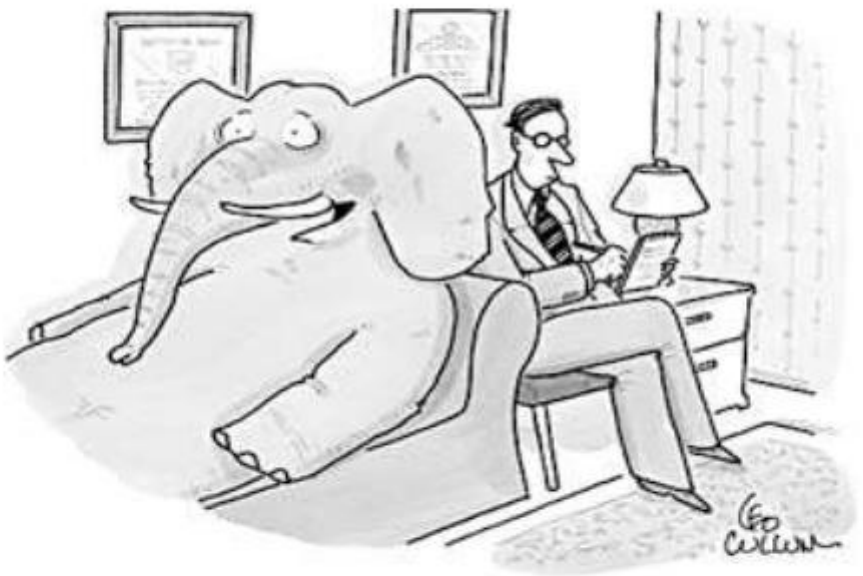
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Challenges



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On Becoming Trauma Informed



"I'm right there in the room, and no one even acknowledges me."

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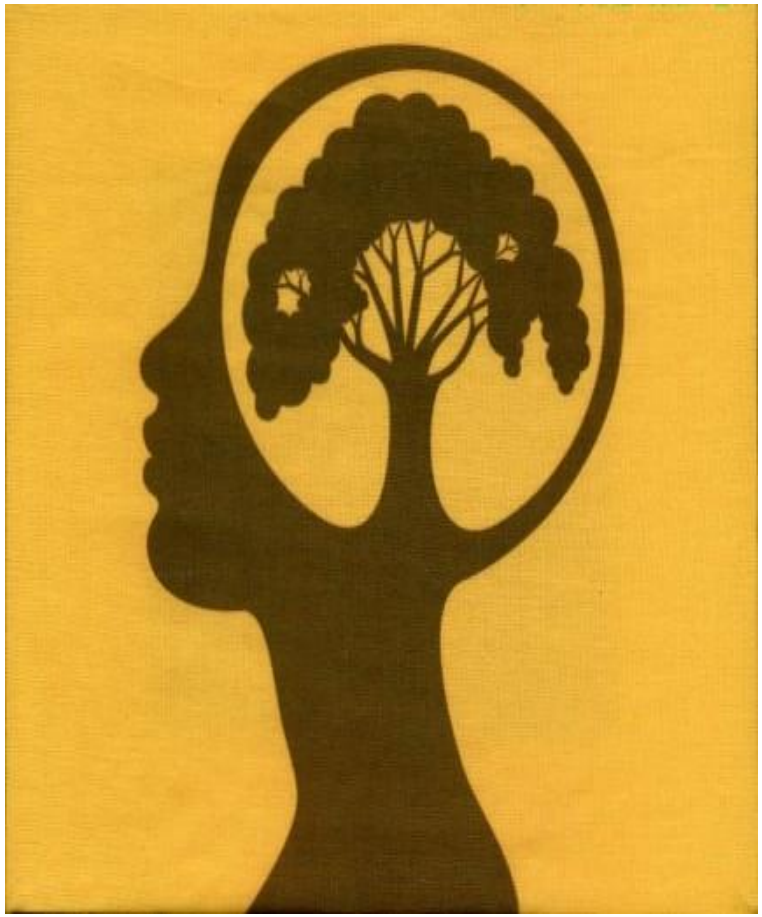
A-Ha!

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Knowledge

Awareness

Staffing Changes



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Have you considered what this change is like from the caterpillar's perspective?



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The 4 R's of a Trauma-Informed Approach

- ***Realize*** the prevalence of trauma in our community
- ***Recognize*** the effects of trauma on the people we serve
- ***Respond*** by putting knowledge into practice
- ***Resist*** re-traumatization

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Where There Is Breath, There Is Hope



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Referrals
Role Model
Retention
Engagement
Mental
Health
Empowerment



Next Steps

- Client Survey
- Trauma Champions Team

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IMPACT EXAMPLES

- J.S. came to the agency just needing to use the phone. Front desk staff recognized that he had mental health issues and treated him respectfully while getting someone to help him. Previously the staff would have just told him that we don't have public phones for use. J.S. was able to reschedule his court appointment.



THINK before Speaking

T – Is it True?

H – Is it Helpful?

I – Is it Inspiring?

N – Is it Necessary?

K – Is it Kind?



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Thank you!

to our presenters

The Anti-Poverty Practice Series



The Learning Communities Resource Center is pleased to release several new publications which highlight promising practices for moving families and communities out of poverty. This series will highlight best practices from eleven agencies who engaged in the Learning Community process. Additionally, the webinar series will connect participants with anti-poverty resources and how to become involved in the new Learning Community.

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Anti-Poverty Practice Series

www.communityactionpartnership.com
>Tools/Resources
>Toolkit & Publication Library

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The Anti-Poverty Practice Series

November 28, 2pm ET: **Rural IMPACT: Two Cases**

Highlighting best practices from Alleghany County HRDC and Family Futures Down East

December 4, 2pm ET: **Financial Empowerment: Three Cases**

Highlighting best practices from Baltimore City CAP, Capstone Community Action, and Community Action Partnership of Orange County

Each event in this webinar series will be accompanied by a corresponding publication release. So please be sure to visit our website to check them out! Past recordings are available on Bundling Services and Trauma Informed Approaches.

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Upcoming National Webinar Series Events

Ready Set Go: A Guide to Facilitating a Learning Community (for State Associations)

November 15th at 2 pm ET – *Recording Available!*

This special session for state associations will highlight the new ***Ready Set Go*** toolkit which will provide regional and state association leaders with guidance on how to facilitate local learning community groups.

Learning Communities & State CSBG Offices

November 27th at 2 pm ET

A webinar especially for State CSBG offices to learn about the Learning Community Resource Center and how to support local agencies engaged in innovative anti-poverty practices.

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CAA Racial Equity Resource Review

November 29th at 2 pm ET

This session will provide an overview of racial equity, why it is important, and provide information on resources, including community assessment analysis tools which support CAA capacity needs.

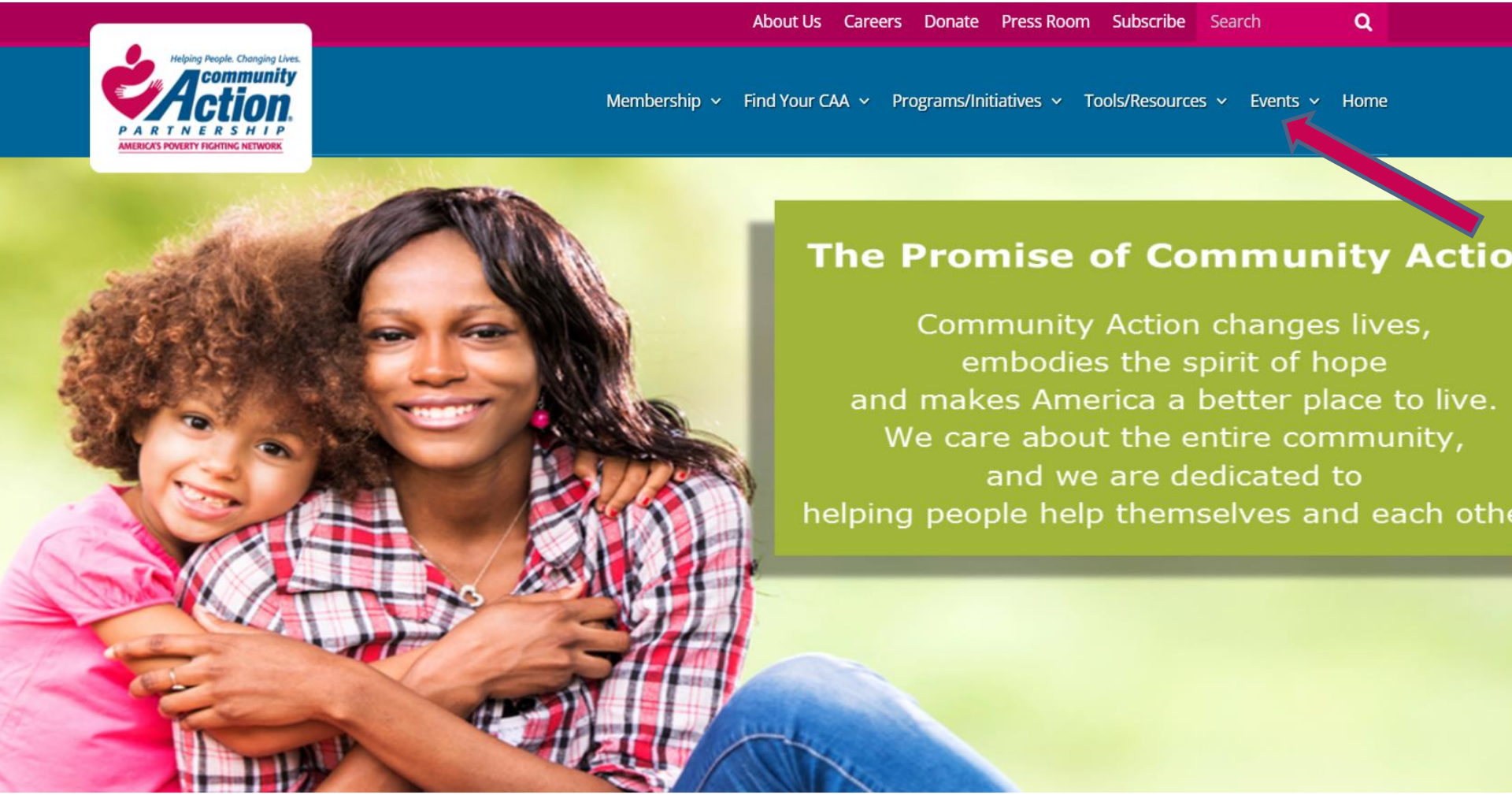
The Road to Zero Wealth: How the Racial Wealth Divide is Hollowing Out America's Middle Class

December 6 at 2pm ET

This webinar will highlight Prosperity Now's most recent report that substantiates this claim and will equip service providers to foster a more equitable economy.

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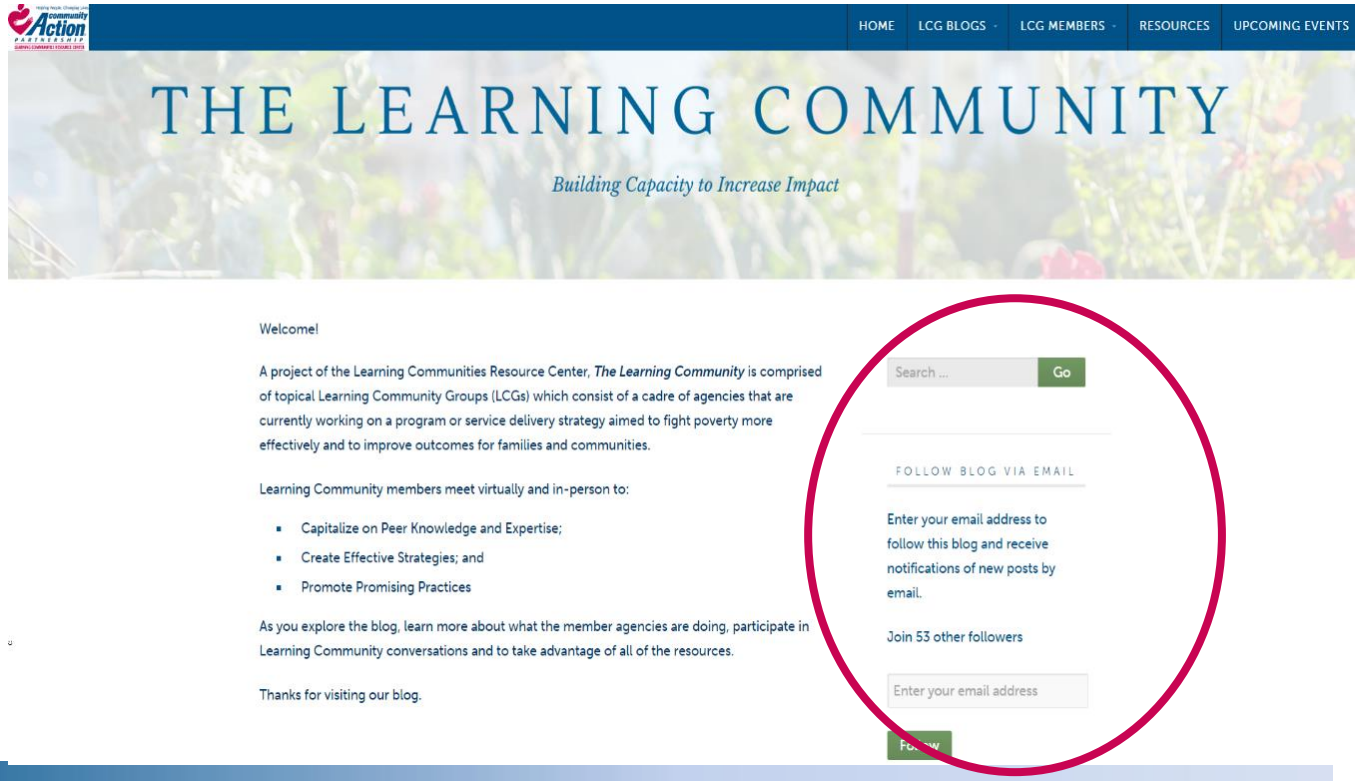


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Follow the Learning Community Blog

Visit: www.lcrcweb.com

and Subscribe!



CSBG TTA Resource Center

T/TA Submission
Submit a request for training or technical assistance. We will confidentially help you identify issues or areas of improvement, point to resources, and connect you with those that can help.

Consultant Bank
Search through a screened list of consultants who offer T/TA in the CSBG Network.

Discussion Forum
Connect with your peers to ask questions, share experiences, and get announcements.

Resource Bank
Search for resources such as evidence based or informed programs and practices, toolkits and guidebooks, webinar recordings, and more.

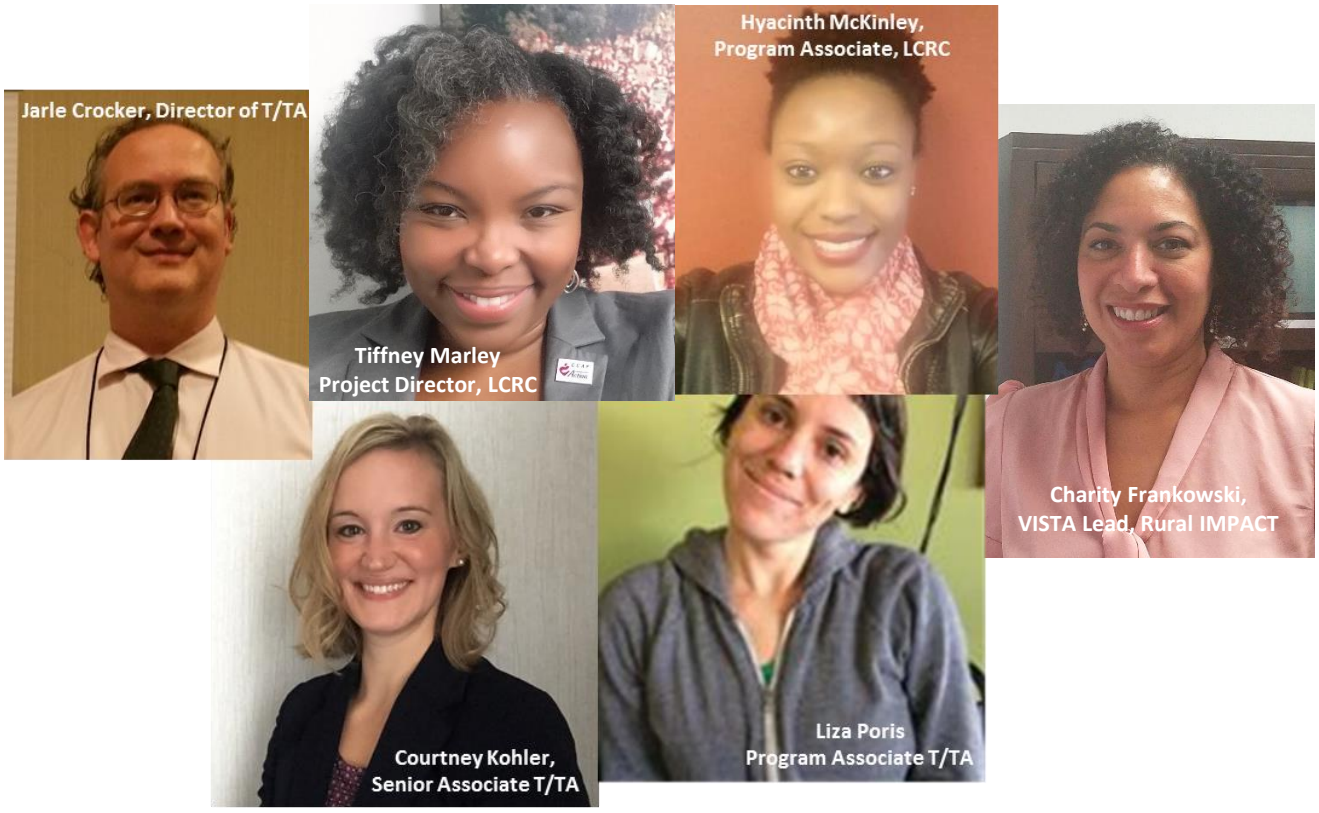
Shared Calendar
View a calendar of events in the CSBG Network.

CSBG T/TA Resource Center

www.csbgtta.org

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LCRC Team



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This presentation was created by the National Association of Community Action Agencies – Community Action Partnership, in the performance of the U.S. Department of Health and Human Services, Administration for Children and Families, Office of Community Services Grant Number, 90ET0466. Any opinion, findings, and conclusions, or recommendations expressed in this material are those of the author(s) and do not necessarily reflect the views of the U.S. Department of Health and Human Services, Administration for Children and Families.

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